

eReturn Myths In Bangladesh: 44 Free Best FAQs (2025)



*Your Complete Guide to Income Tax
eReturn in Bangladesh*

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eReturn Myths In Bangladesh: 44 Free Best FAQs (2025)

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Corporate Office

Flat G2 (6th Floor), House # 94,
Road # 10, Block # D, Niketan,
Gulshan-1, Dhaka-1212

Email address:

hello@tnp.legal

Registered Office

Office No. 305 (2nd floor),
3/B, Purana Paltan,
Dhaka-1000

Website:

www.tnp.legal

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About Us – Tuhin & Partners

Nexus of Law & Business



Consultancy Firm for Corporate Legal, Tax & Compliance

Founded in 2019, Tuhin & Partners was built with a clear vision: to establish a comprehensive corporate legal, tax, and compliance practice that empowers businesses to thrive in a competitive global environment.

We are more than advisors—we are strategic partners, helping our clients navigate challenges, seize opportunities, and achieve their business goals. With expertise spanning multiple practice areas, we deliver practical, efficient, and results-driven solutions tailored to each client's needs.

Our Expertise

We specialize in a wide range of services, including:

- Corporate & Commercial Law
- Foreign Direct Investment (FDI)
- Commercial & Operational Contracts
- Employment & Industrial Relations
- Property & Conveyancing
- Banking & Financial Services
- Capital Market & Corporate Finance
- Intellectual Property (IP)
- Taxation & Compliance
- Dispute Resolution & Arbitration
- Immigration Services
- Training

By integrating these areas under one roof, we offer our clients a composite suite of solutions designed to handle the multi-dimensional nature of modern business transactions.

Our Team & Values

At Tuhin & Partners, teamwork drives our success. Our team is young, dynamic, and deeply committed to honesty, integrity, and excellence. Equipped with strong research skills and practical business insight, we ensure every solution is legally sound, commercially viable, and timely delivered.

Global Reach

While firmly rooted in Bangladesh, we maintain a strong international footprint through our partner firms and global network of specialists. This enables us to support clients across all major commercial hubs worldwide, particularly in managing cross-border transactions, compliance, and investments.

Our Philosophy

We believe that our clients' success defines our success. Guided by this principle, we focus on:

- Innovation – Crafting creative, tailored strategies.
- Efficiency – Delivering solutions on time, every time.
- Flexibility – Adapting to diverse business needs.
- Impact – Driving measurable outcomes for our clients.

At Tuhin & Partners, we promise more than advice—we deliver solutions that enable our clients to grow with confidence in an ever-changing business landscape.

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Disclaimer

This eBook, titled “eReturn Myths in Bangladesh: 44 Free Best FAQs (2025)”, has been prepared and published by Tuhin & Partners – Nexus of Law & Business for educational and informational purposes only.

The original 44 Frequently Asked Questions (FAQs) on Income Tax eReturn were published in Bengali by the National Board of Revenue (NBR), Government of Bangladesh. This eBook presents an English-translated, refined, and elaborated version of those FAQs, enriched with practical explanations, step-by-step breakdowns, and real visuals from the official NBR eReturn system to help readers better understand the process.

While we have taken every effort to ensure accuracy, clarity, and reliability, Tuhin & Partners does not guarantee the completeness or official status of the information provided. This publication is not an official NBR document and does not replace the need for professional advice. Readers are encouraged to verify information directly from the NBR’s official sources or consult a qualified tax professional before making any decision.

This material is intended purely for public benefit and awareness. Tuhin & Partners shall not be liable for any direct or indirect consequence arising from its use.

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Acknowledgement

We gratefully acknowledge the National Board of Revenue (NBR) for developing Bangladesh's digital tax filing platform — the Income Tax eReturn system — and for publishing the original set of 44 FAQs that inspired this work.

We also thank the Tax, Legal & Compliance Team at Tuhin & Partners for transforming those FAQs into a comprehensive English guide by translating, interpreting, and expanding each answer, and by adding system visuals and clarifications to address common taxpayer confusions.

Special thanks go to the design and editorial team for presenting this technical content in a visually engaging and reader-friendly format.

Lastly, we extend our gratitude to our readers, clients, and professionals across industries for their continued trust and encouragement, motivating us to simplify complex legal and tax processes for everyone.

Preface

The introduction of the Income Tax eReturn system marks a pivotal moment in Bangladesh's journey toward a digital and transparent tax administration. Yet, despite its benefits, taxpayers across the country often face confusion, misconceptions, and myths about how the system actually works.

This eBook — “eReturn Myths in Bangladesh: 44 Free Best FAQs (2025)” — was developed by Tuhin & Partners to bridge that gap. While the foundation lies in the official 44 FAQs released by the National Board of Revenue (NBR), our team has gone further — translating the original Bengali content into English, providing deeper explanations, and supplementing it with real visuals and step-by-step context from the eReturn portal.

The purpose of this publication is simple: to make eReturn filing clear, practical, and accessible to every taxpayer — from salaried individuals and small business owners to corporate professionals.

This eBook helps demystify eReturn filing, dispel misconceptions, and empower readers to embrace a more informed and confident approach to digital tax compliance in Bangladesh.

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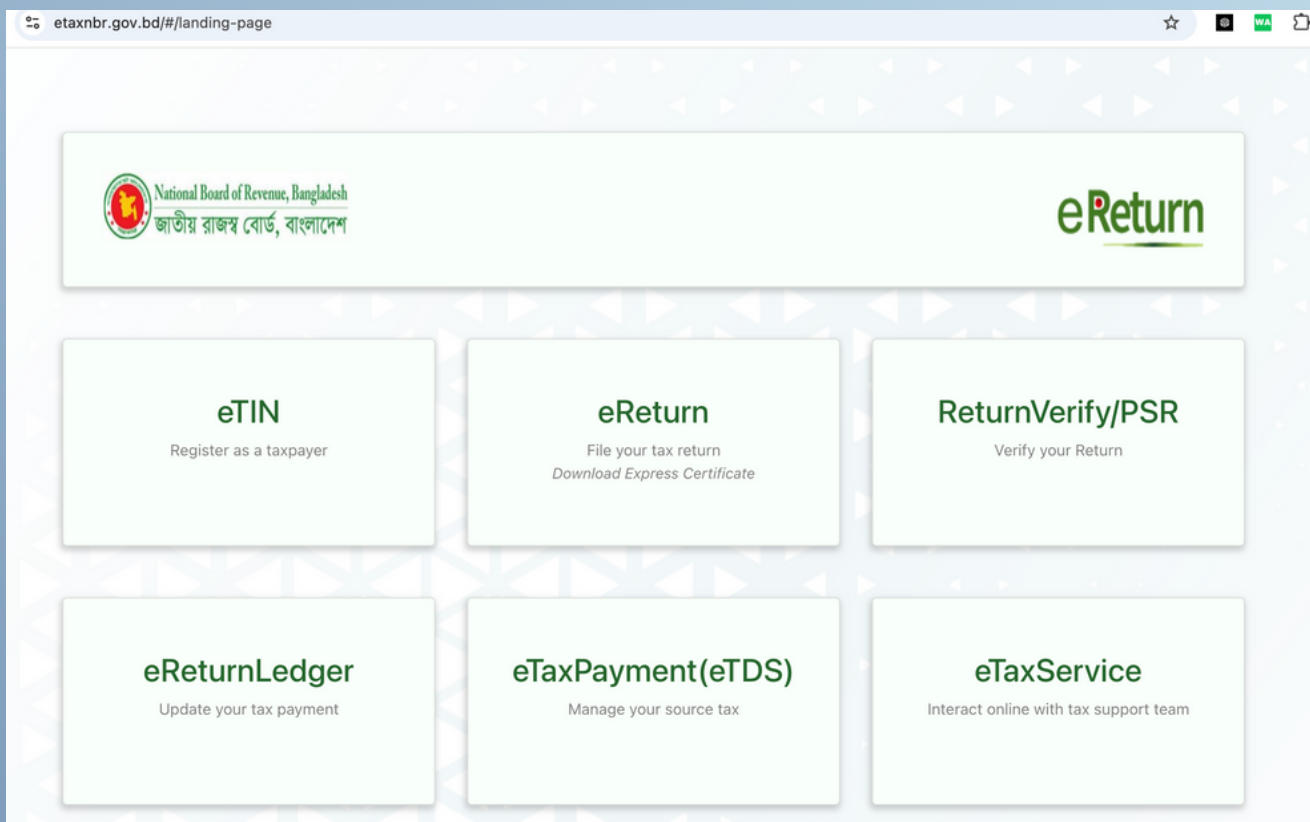
Introduction

Filing income tax returns online in Bangladesh has never been easier, thanks to the [eReturn system](#) introduced by the [National Board of Revenue \(NBR\)](#). Whether you are an individual taxpayer, a professional, or a business owner, understanding the process is crucial to ensure compliance and avoid penalties.

This comprehensive guide answers the 44 most frequently asked questions (FAQs) about filing income tax returns online in Bangladesh, covering everything from registration, filing procedures, tax credits, asset reporting, and more.

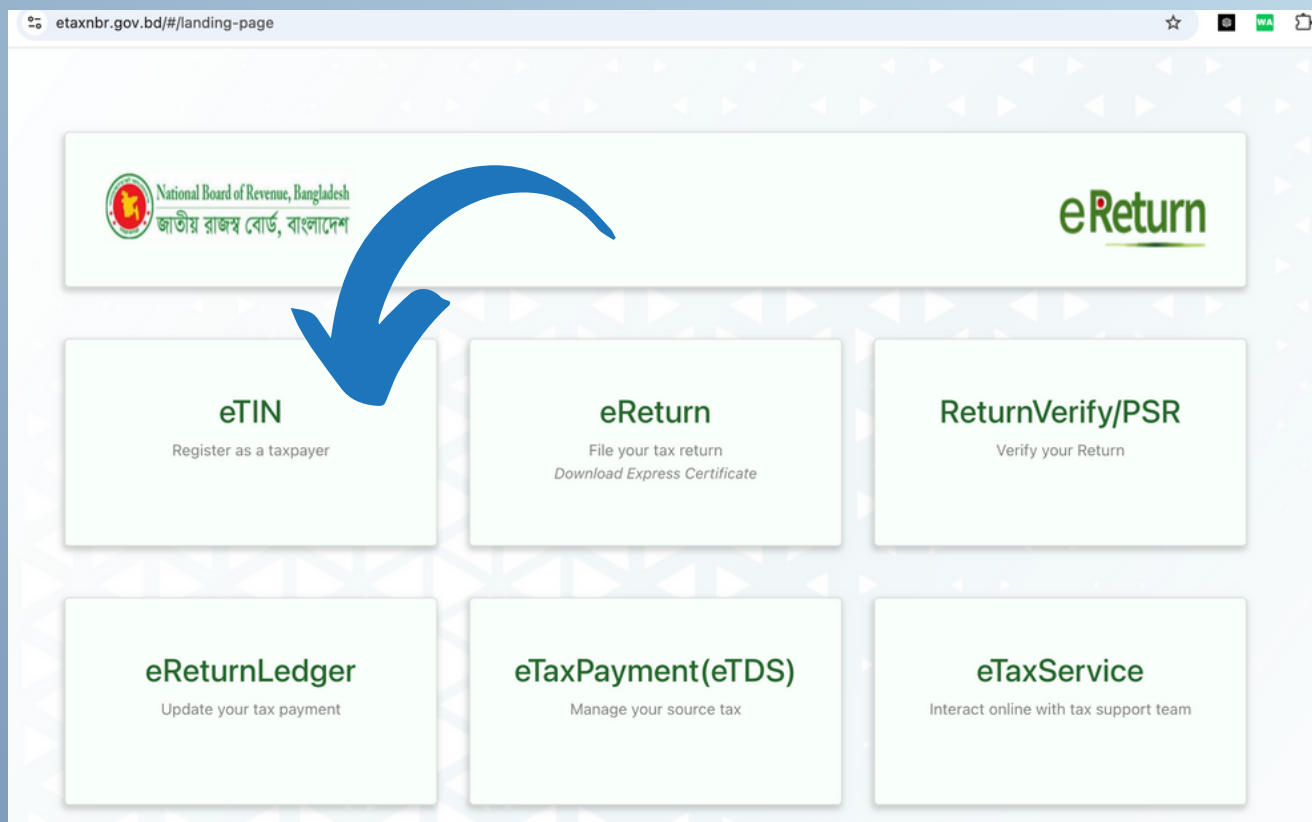
01 I want to file my eReturn online. How do I get started?

To start filing online, register in the eReturn system with your biometric SIM mobile number, national ID, and TIN. After registration, log in to update your profile, then enter your income, investments, family expenses, assets, liabilities, and tax info step by step. Please always make sure information is correct by checking your supporting documents.



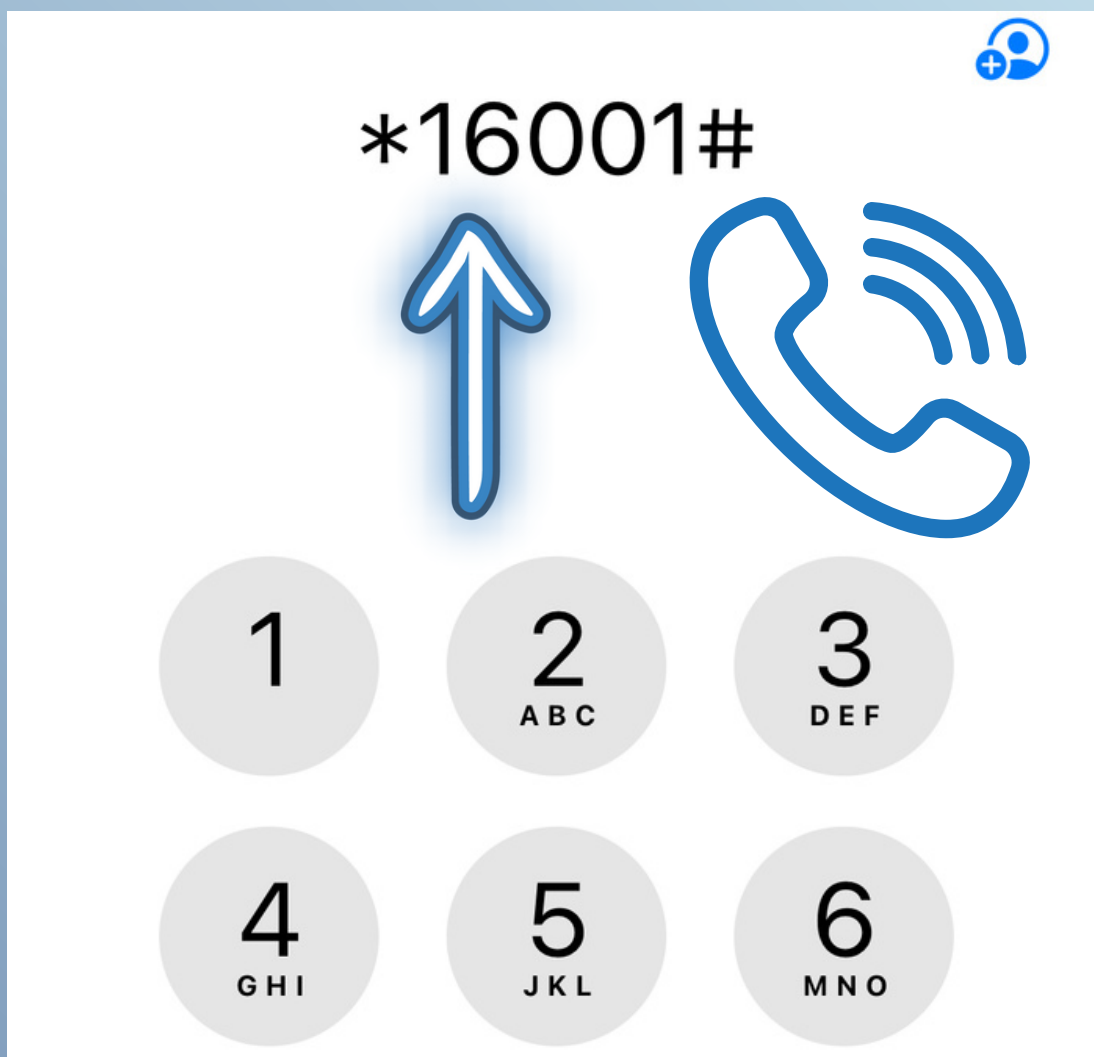
02 How do I sign in to the eReturn system?

You need your TIN and password to sign in. Set your password during registration at www.etaxnbr.gov.bd. After registering, use these credentials to log in anytime. You can also change your password if you need to.



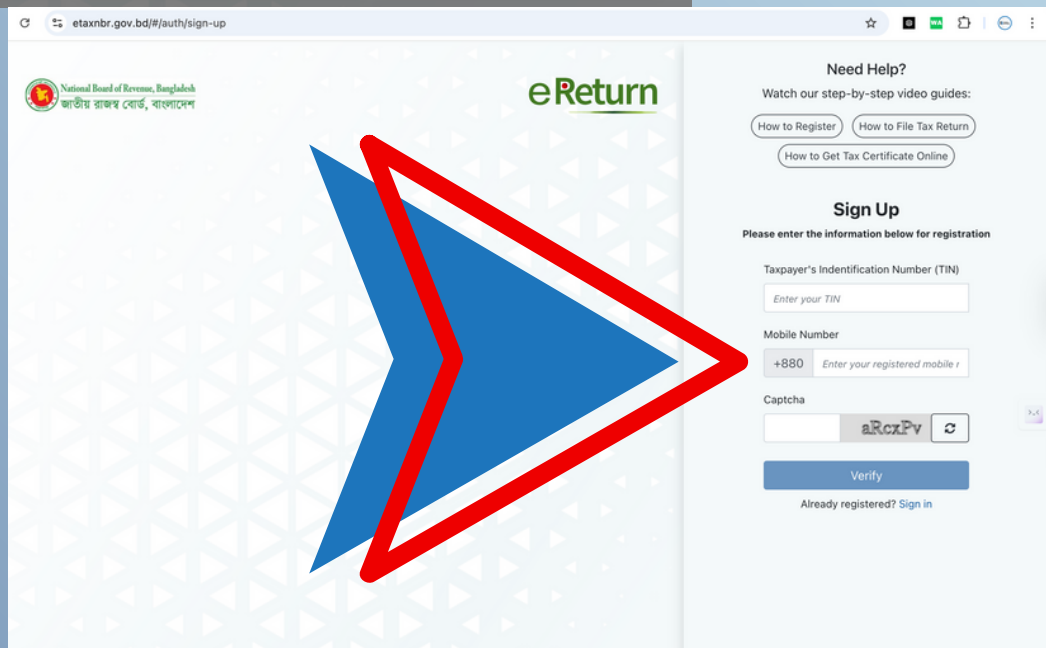
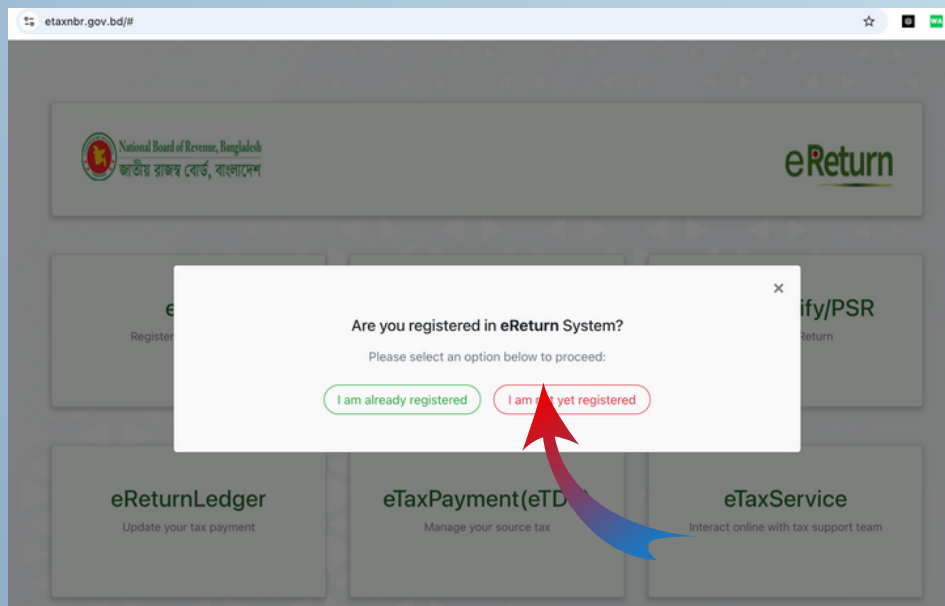
03 What is required for registration in the eReturn system?

Register using your mobile number (biometric SIM), TIN, and national ID. Dial *16001# to check if your mobile number is registered in your name.



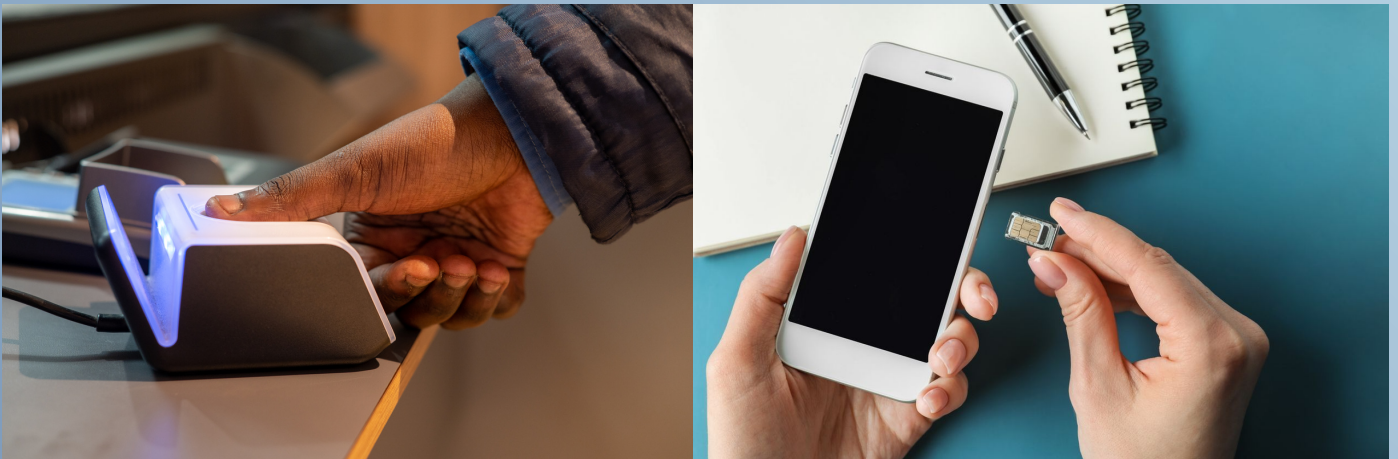
04 What is the procedure for registration in the eReturn system?

1. Go to www.etaxnbr.gov.bd and click I am not registered yet.
2. Enter your TIN and mobile number, then click verify.
3. Enter the 6-digit OTP sent to your phone.
4. Set a password and click register to complete the process.



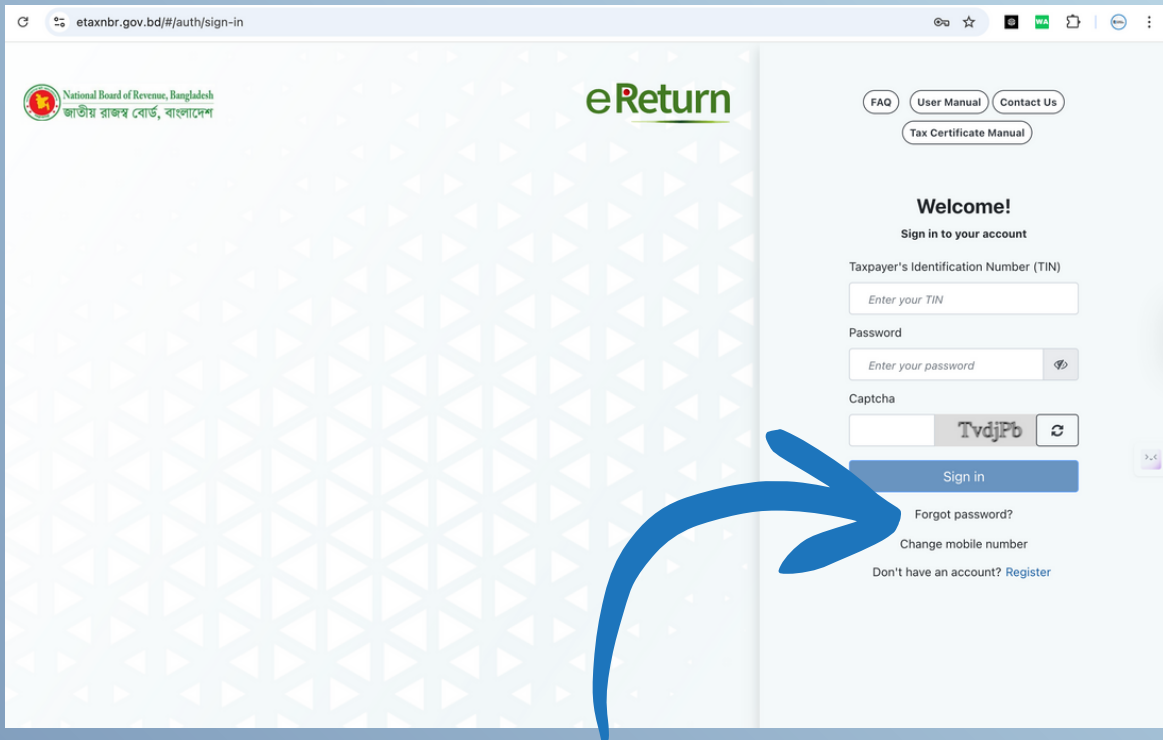
05 The mobile number I provided when opening the TIN no longer exists. Will I be able to register in the eReturn system?

Yes. You can register using a new mobile number linked to your national ID and biometric SIM. You can also update your mobile number later.



06 How do I set a password? How do I reset my password if I forget it?

Passwords must be at least eight characters and include lowercase, uppercase, digits, and special characters. If forgotten, click Forget password and follow the OTP instructions sent to your registered mobile.



07 How can I know if a mobile number is registered in my name?

Dial *16001# and enter the last 4 digits of your national ID. The system will display the registered numbers.



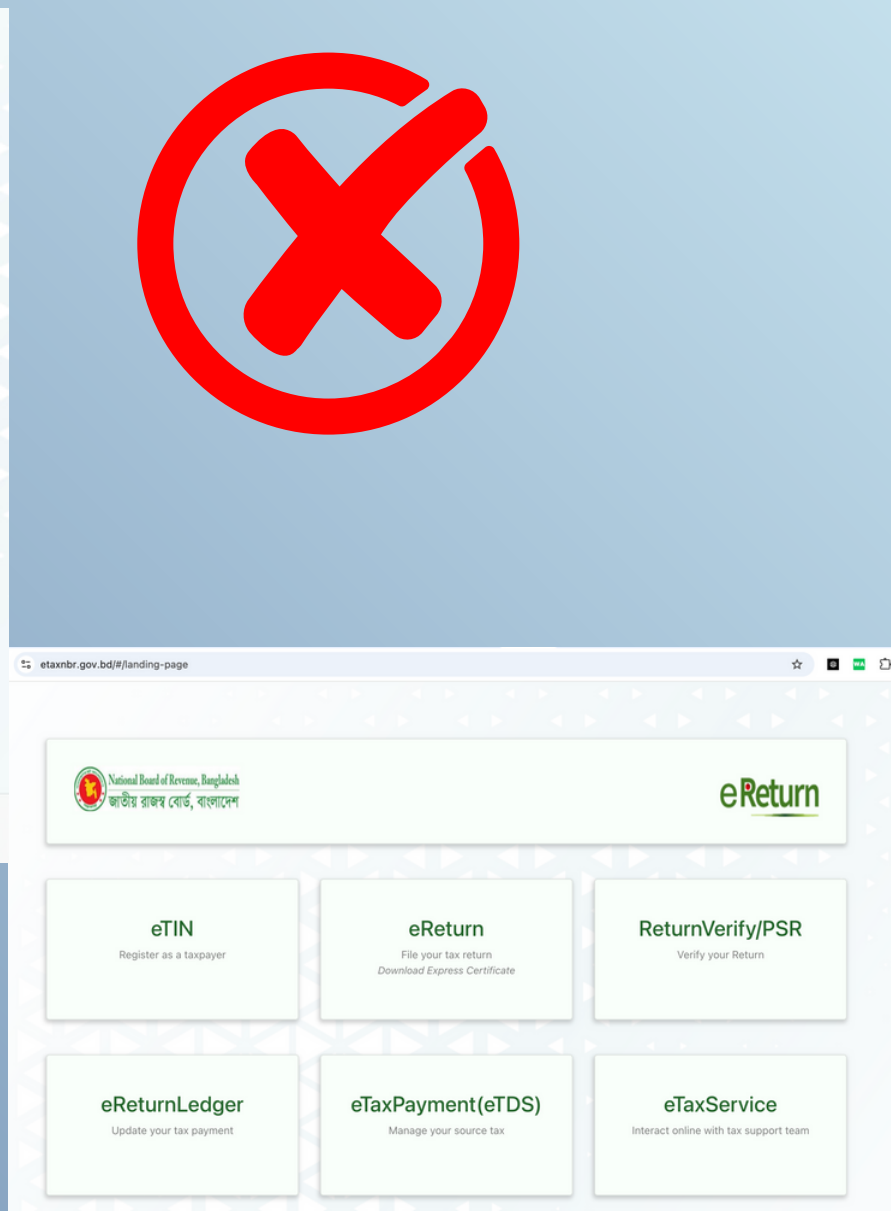
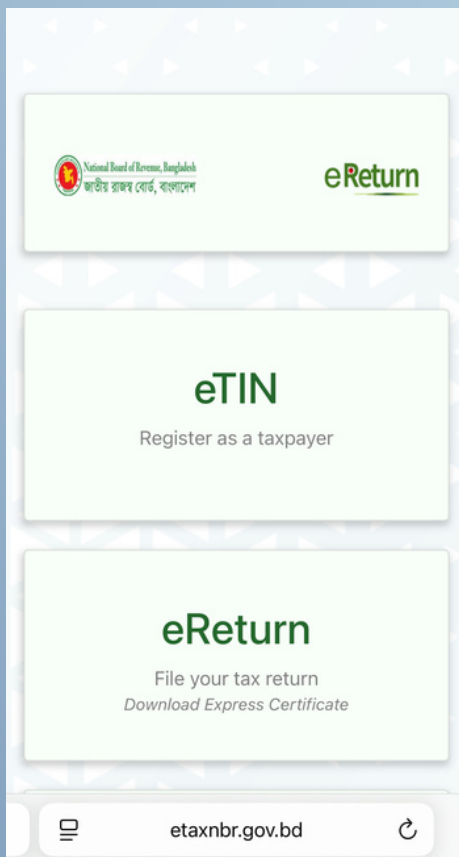
08 Where can I contact for assistance in case of any issues with eReturn?

For assistance, contact the NBR call center at 09643 717171 (9:00 AM–5:00 PM, except holidays). You may also email the Etax service center or seek help from your tax region during the income tax service month.



09 Can eReturn be prepared on a mobile phone?

Some features may not function properly on mobile devices. To use all features, including file generation and full data entry, it is recommended to use a laptop or desktop computer.



10 Where should I submit or how should I attach supporting documents after filing my eReturn online?

You do not need to upload documents during online filing. Keep them for reference and ensure information is accurate. After submission, an Acknowledgement Slip and Tax Certificate are generated, which can be printed anytime from the Tax Record menu.



11

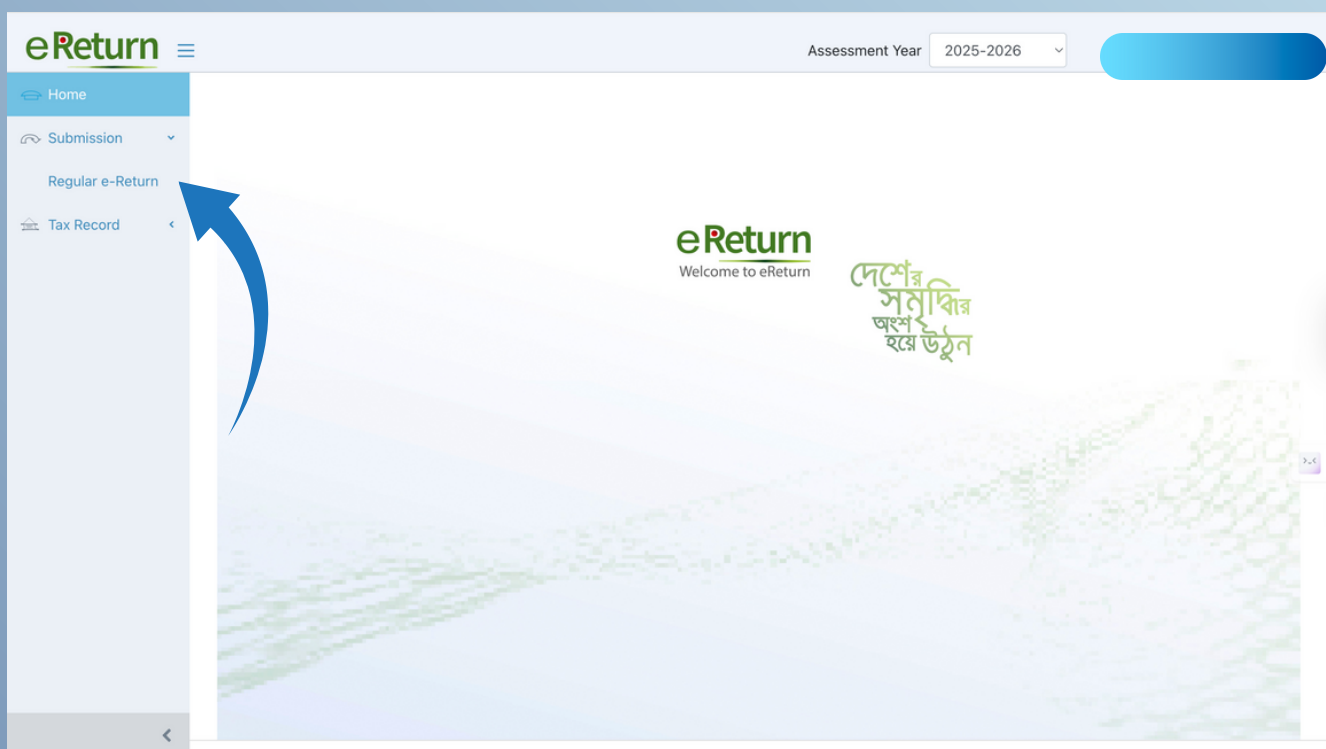
After filing the eReturn online, do I need to submit the return or any proof to the Circle again?

No. After online submission, assessment is automatic, and no further submission is required.



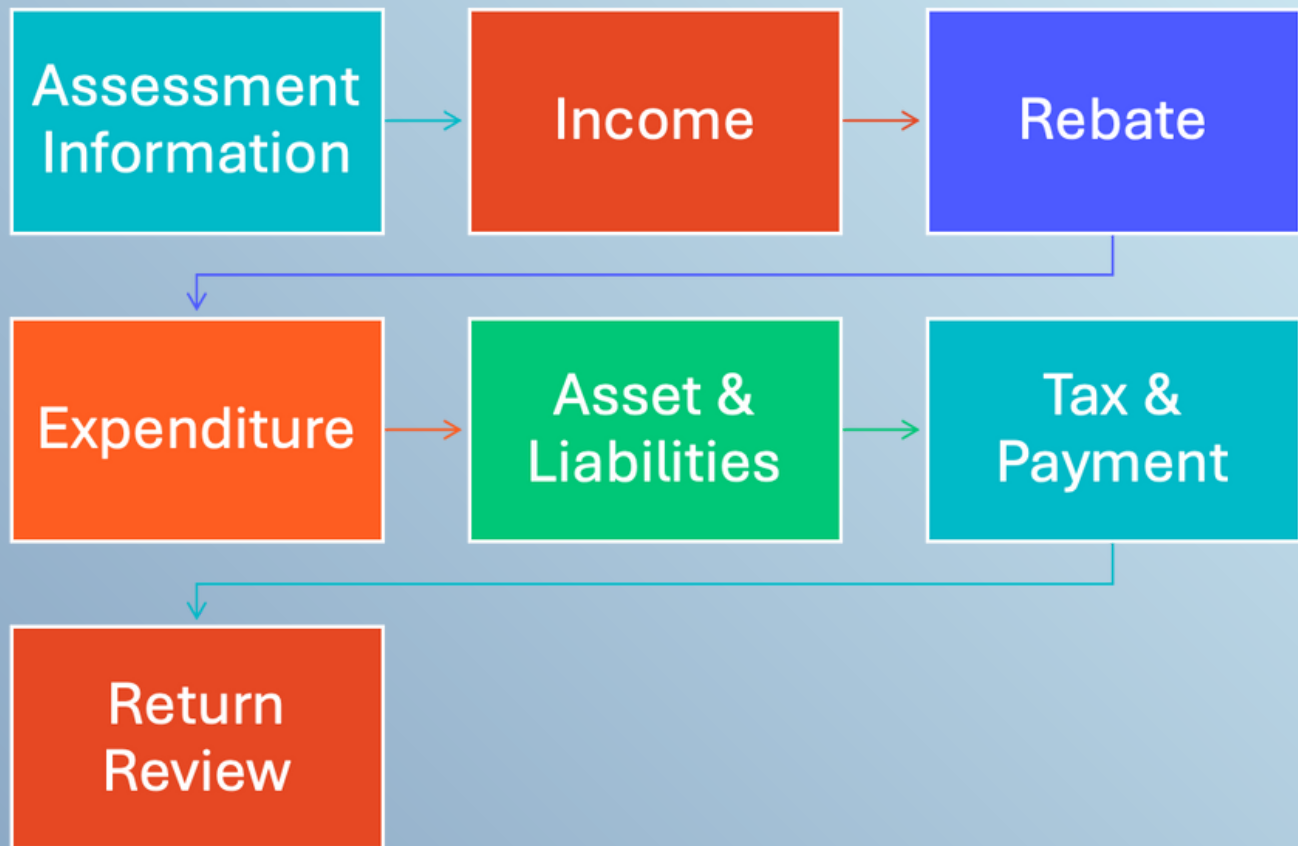
12 I have registered. How do I start filing my eReturn after signing in?

1. Go to etaxnbr.gov.bd. You will see Home, Return Submission, and Tax Record menus.
2. Click Return Submission. Assessment information and income heads will appear.
3. Follow each screen step by step. Refer to the user manual or click question marks for explanations. Contact the call center if you need help.



13 What is the process of submitting eReturn online?

Filing eReturn involves 7 main steps:

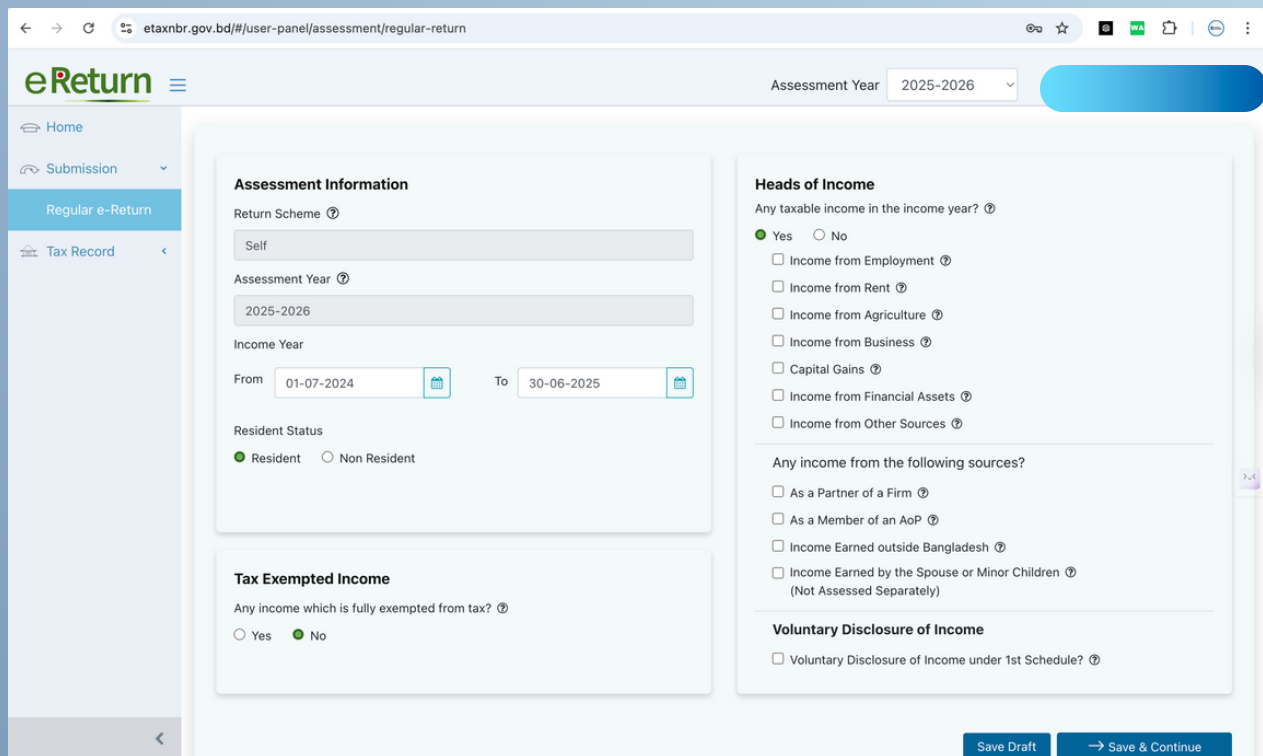


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i) Assessment

Provide basic information, including:

- Assessment Year and Income Year
- Heads of Income: Employment, Rental, Agriculture, Business, Capital Gains, Financial Assets, Other sources
- Additional Information: Location of income sources
- IT-10B Requirement: Asset details (vehicles, property, etc.)



The screenshot displays the eReturn portal interface for the Assessment Information form. The URL in the browser is etaxnbr.gov.bd/#/user-panel/assessment/regular-return. The page title is "eReturn". The Assessment Year is set to 2025-2026.

Assessment Information

Return Scheme [?]
Self

Assessment Year [?]
2025-2026

Income Year
From 01-07-2024 [?] To 30-06-2025 [?]

Resident Status
☒ Resident ☐ Non Resident

Tax Exempted Income
Any income which is fully exempted from tax? [?]
☐ Yes ☒ No

Heads of Income
Any taxable income in the income year? [?]
☒ Yes ☐ No

☐ Income from Employment [?]
☐ Income from Rent [?]
☐ Income from Agriculture [?]
☐ Income from Business [?]
☐ Capital Gains [?]
☐ Income from Financial Assets [?]
☐ Income from Other Sources [?]

Any income from the following sources?
☐ As a Partner of a Firm [?]
☐ As a Member of an AoP [?]
☐ Income Earned outside Bangladesh [?]
☐ Income Earned by the Spouse or Minor Children [?]
(Not Assessed Separately)

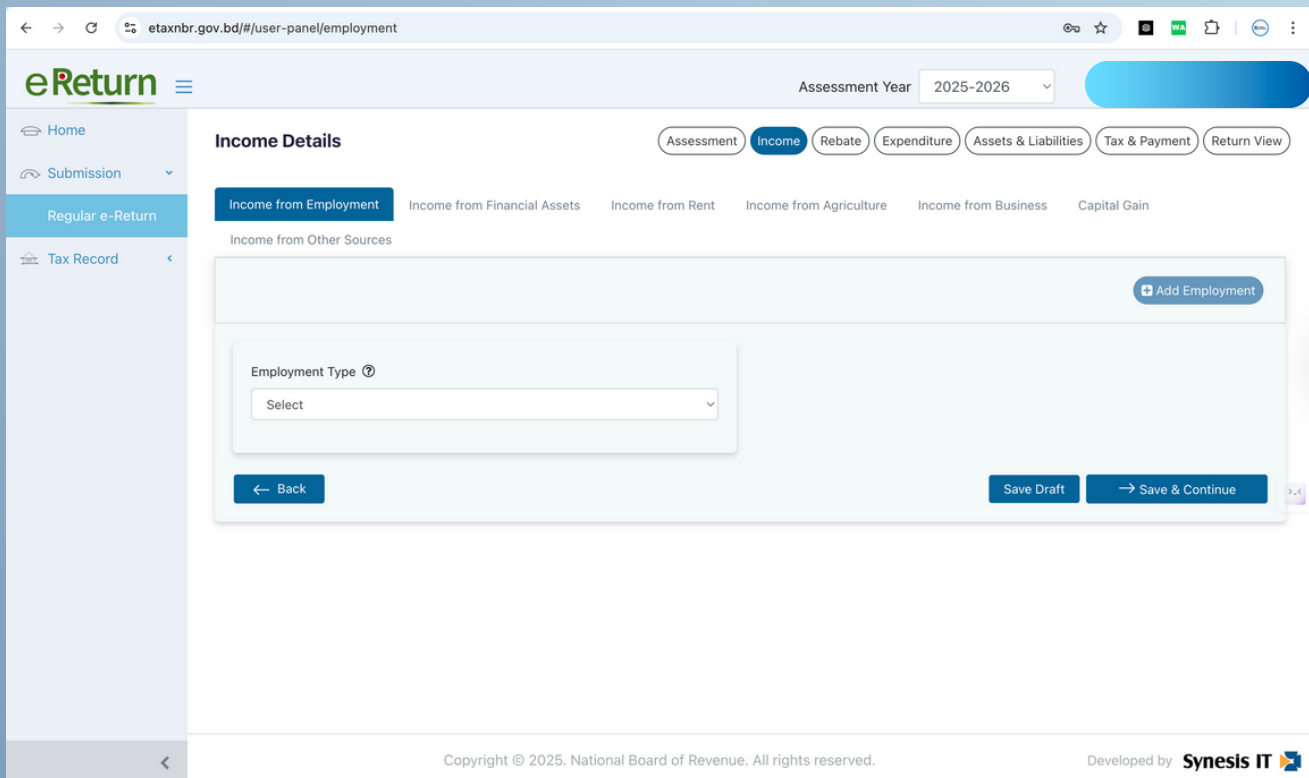
Voluntary Disclosure of Income
☐ Voluntary Disclosure of Income under 1st Schedule? [?]

Buttons at the bottom: Save Draft, Save & Continue

13

ii) Income

Enter sector-wise income: Employment, Rental, Agriculture, Business, Capital, Financial Assets, Other Sources.



etaxnbr.gov.bd/#/user-panel/employment

eReturn

Assessment Year: 2025-2026

Home

Submission

Regular e-Return

Tax Record

Income Details

Assessment Income Rebate Expenditure Assets & Liabilities Tax & Payment Return View

Income from Employment Income from Financial Assets Income from Rent Income from Agriculture Income from Business Capital Gain

Income from Other Sources

Add Employment

Employment Type ⓘ

Select

Back Save Draft Save & Continue

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13

iii) Rebate

Provide information about rebatable investments, e.g., Life Insurance, DPS, Savings Certificates, GPF.

The screenshot displays the 'eReturn' portal interface for the 'Rebate' section. The top navigation bar includes the 'eReturn' logo and the 'Assessment Year' set to '2025-2026'. The left sidebar shows a menu with 'Home', 'Submission', 'Regular e-Return', and 'Tax Record'. The main content area is titled 'Rebate' and features a list of investment categories with checkboxes for selection. Below the list, there are two input fields: 'Total Actual Investment' and 'Total Allowable Investment for Rebate', both showing a value of '0'. At the bottom, there are buttons for 'Back', 'Save Draft', and 'Save & Continue'.

Investment Category

- ☐ Life Insurance Premium
- ☐ Deposit Pension Scheme (DPS)
- ☐ Approved Sanchayapatra & Other Govt. Securities
- ☐ Unit Certificate/Mutual Fund/ETF/Joint Investment Scheme
- ☐ Listed Stocks or Shares
- ☐ General Provident Fund (GPF)
- ☐ Recognized Provident Fund (RPF)
- ☐ Approved Superannuation Fund
- ☐ Approved Benevolent Fund & Group Insurance Premium
- ☐ Zakat Fund (Under Zakat Fund Management ACT 2023)
- ☐ Universal Pension Scheme
- ☐ Others

Total Actual Investment 0

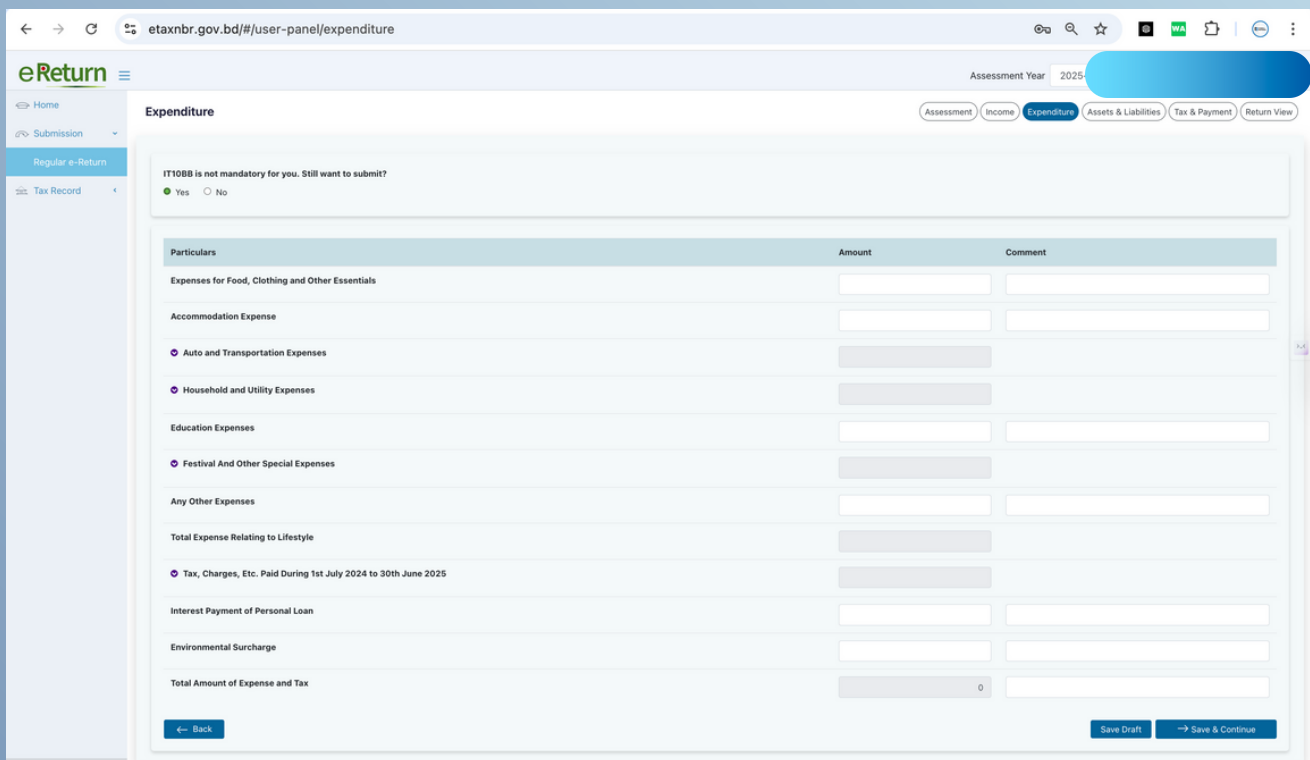
Total Allowable Investment for Rebate 0

← Back Save Draft → Save & Continue

13

iv) Expenditure

Enter annual expenses, including family and business-related costs.



etaxnbr.gov.bd/#/user-panel/expenditure

eReturn

Assessment Year: 2025

Expenditure

IT10BB is not mandatory for you. Still want to submit?

☒ Yes ☐ No

Particulars	Amount	Comment
Expenses for Food, Clothing and Other Essentials		
Accommodation Expense		
☒ Auto and Transportation Expenses		
☒ Household and Utility Expenses		
Education Expenses		
☒ Festival And Other Special Expenses		
Any Other Expenses		
Total Expense Relating to Lifestyle		
☒ Tax, Charges, Etc. Paid During 1st July 2024 to 30th June 2025		
Interest Payment of Personal Loan		
Environmental Surcharge		
Total Amount of Expense and Tax	0	

← Back

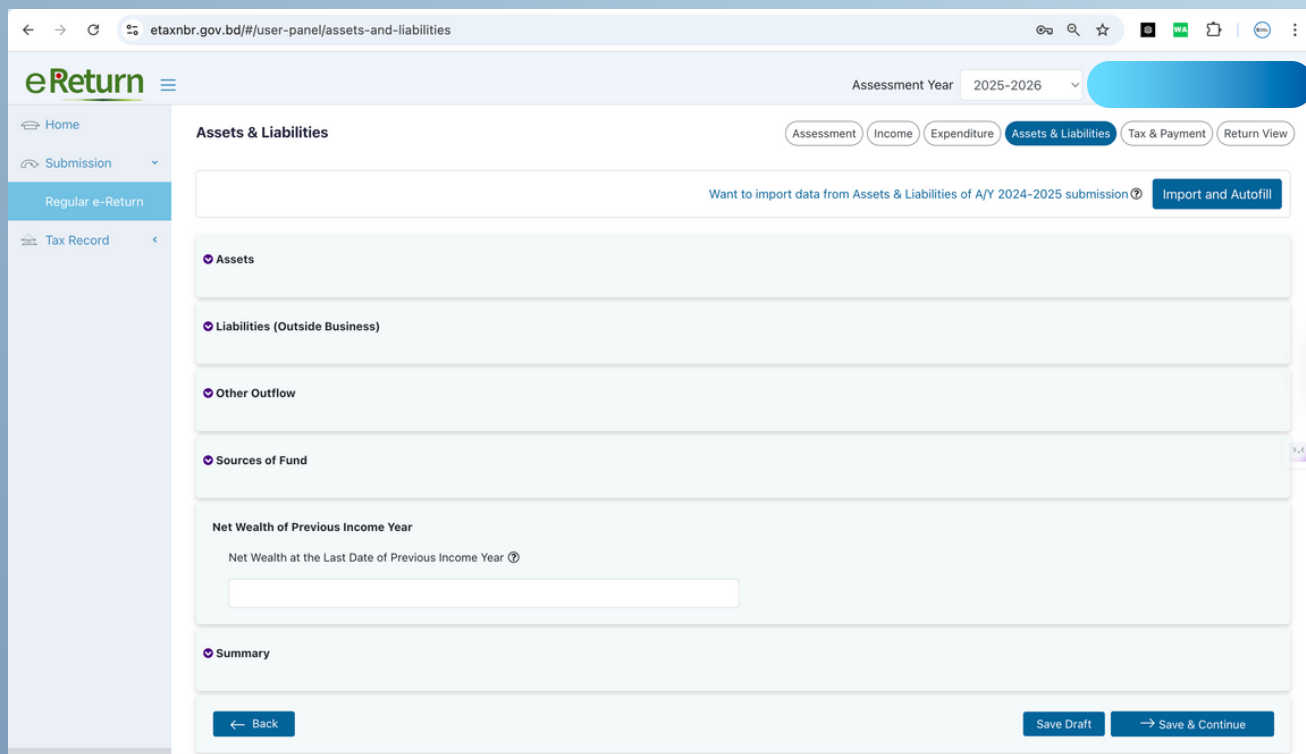
Save Draft → Save & Continue

13

v) Assets & Liabilities

Provide detailed info on:

- Business capital, properties (agricultural & non-agricultural), financial assets (shares, debentures, FDR, DPS), vehicles, gold, household goods, cash, loans.

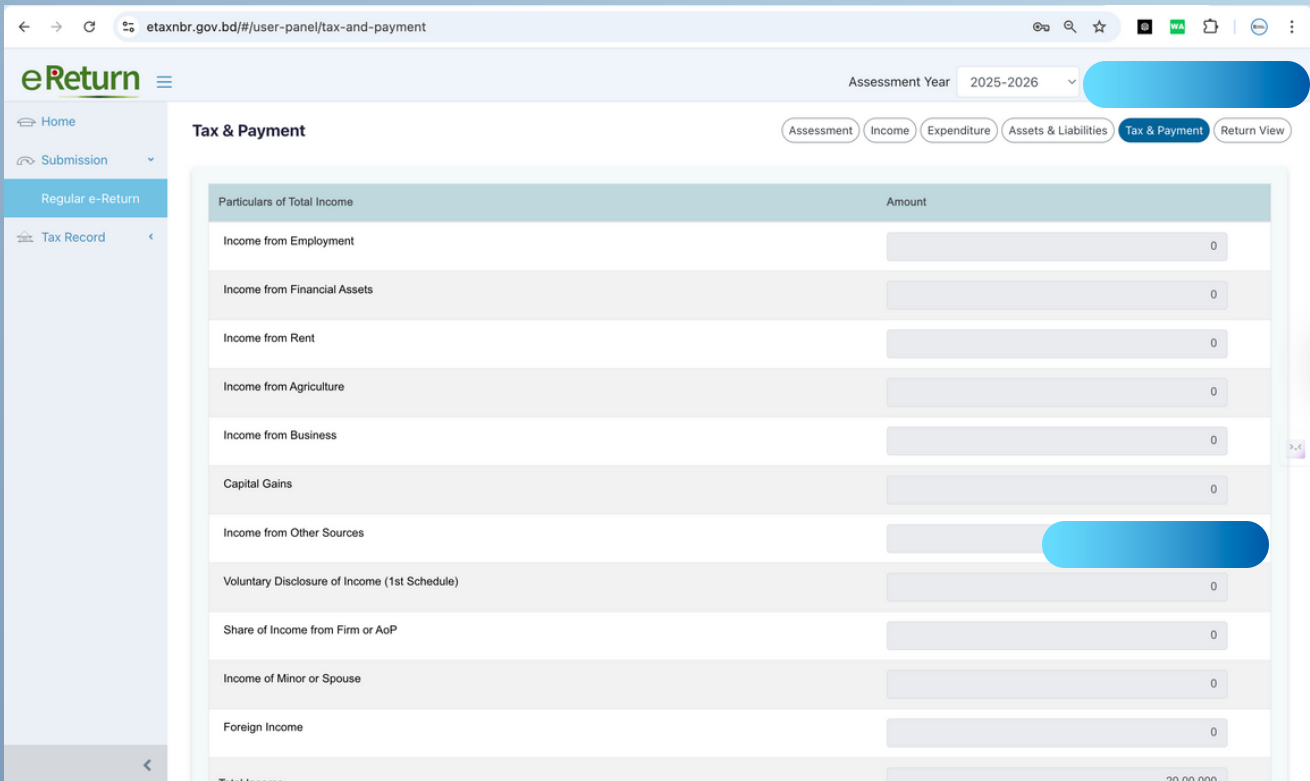


The screenshot displays the 'eReturn' portal interface for the 'Assets & Liabilities' section. The URL in the browser is 'etaxnbr.gov.bd/#/user-panel/assets-and-liabilities'. The assessment year is set to '2025-2026'. The left sidebar shows navigation options: Home, Submission, Regular e-Return (selected), and Tax Record. The main content area has tabs for Assessment, Income, Expenditure, Assets & Liabilities (selected), Tax & Payment, and Return View. A link 'Want to import data from Assets & Liabilities of A/Y 2024-2025 submission' with an 'Import and Autofill' button is present. The form includes sections for Assets, Liabilities (Outside Business), Other Outflow, Sources of Fund, Net Wealth of Previous Income Year (with a field for 'Net Wealth at the Last Date of Previous Income Year'), and a Summary section. At the bottom, there are 'Back', 'Save Draft', and 'Save & Continue' buttons.

13

vi) Tax & Payment

- The system will compute tax payable.
- Update tax already deducted at source, advance tax, or previous year adjustments.
- Pay tax online via mobile banking (bKash, Rocket, Nagad), internet banking, or cards.



etaxnbr.gov.bd/#/user-panel/tax-and-payment

eReturn

Assessment Year: 2025-2026

Tax & Payment

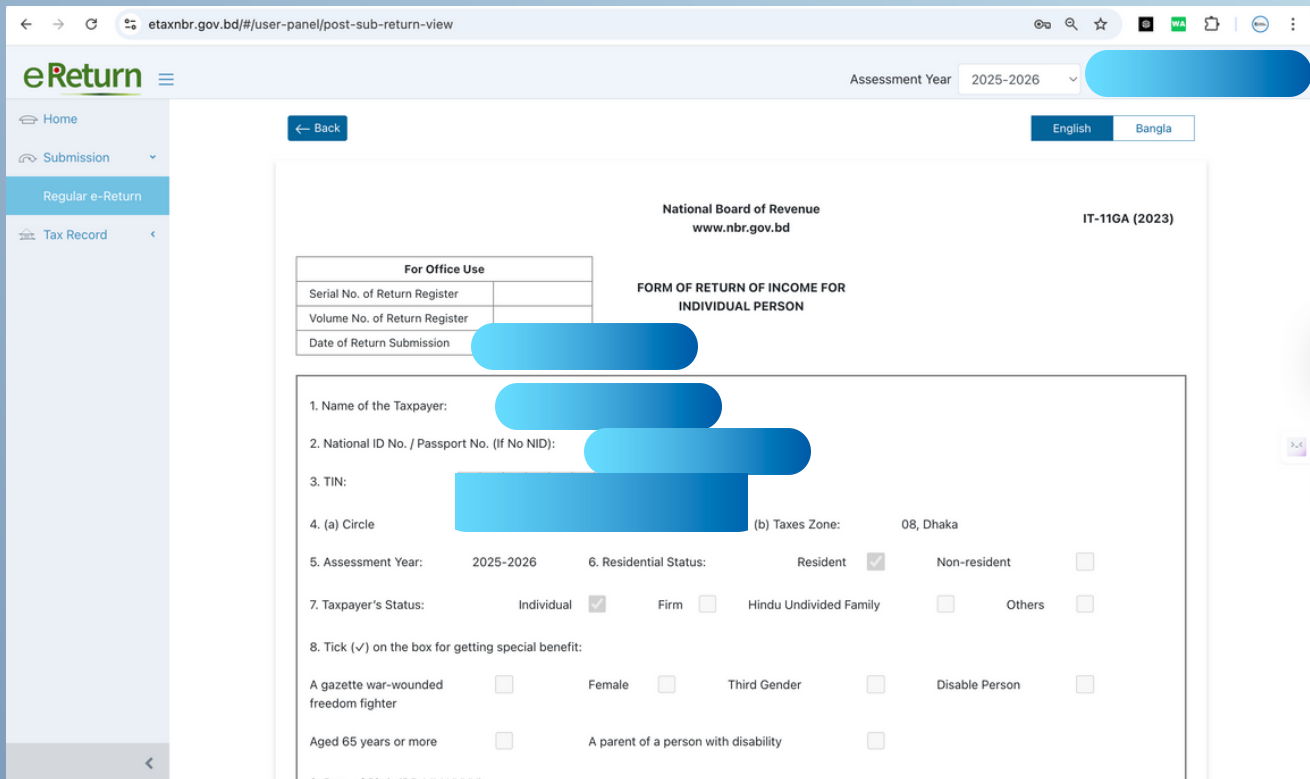
Assessment Income Expenditure Assets & Liabilities Tax & Payment Return View

Particulars of Total Income	Amount
Income from Employment	0
Income from Financial Assets	0
Income from Rent	0
Income from Agriculture	0
Income from Business	0
Capital Gains	0
Income from Other Sources	
Voluntary Disclosure of Income (1st Schedule)	0
Share of Income from Firm or AoP	0
Income of Minor or Spouse	0
Foreign Income	0
Total Income	20,00,000

13

vii) Return View

- Review all information before submission.
- Save, edit, and submit the return.
- Download and print Acknowledgment Slip, return, certificate, or invoice anytime.



etaxnbr.gov.bd/#/user-panel/post-sub-return-view

eReturn

Assessment Year: 2025-2026

English | Bangla

← Back

National Board of Revenue
www.nbr.gov.bd

IT-11GA (2023)

For Office Use	
Serial No. of Return Register	
Volume No. of Return Register	
Date of Return Submission	

FORM OF RETURN OF INCOME FOR INDIVIDUAL PERSON

1. Name of the Taxpayer: [Redacted]

2. National ID No. / Passport No. (If No NID): [Redacted]

3. TIN: [Redacted]

4. (a) Circle [Redacted] (b) Taxes Zone: 08, Dhaka

5. Assessment Year: 2025-2026

6. Residential Status: Resident ☒ Non-resident ☐

7. Taxpayer's Status: Individual ☒ Firm ☐ Hindu Undivided Family ☐ Others ☐

8. Tick (✓) on the box for getting special benefit:

A gazette war-wounded freedom fighter ☐ Female ☐ Third Gender ☐ Disable Person ☐

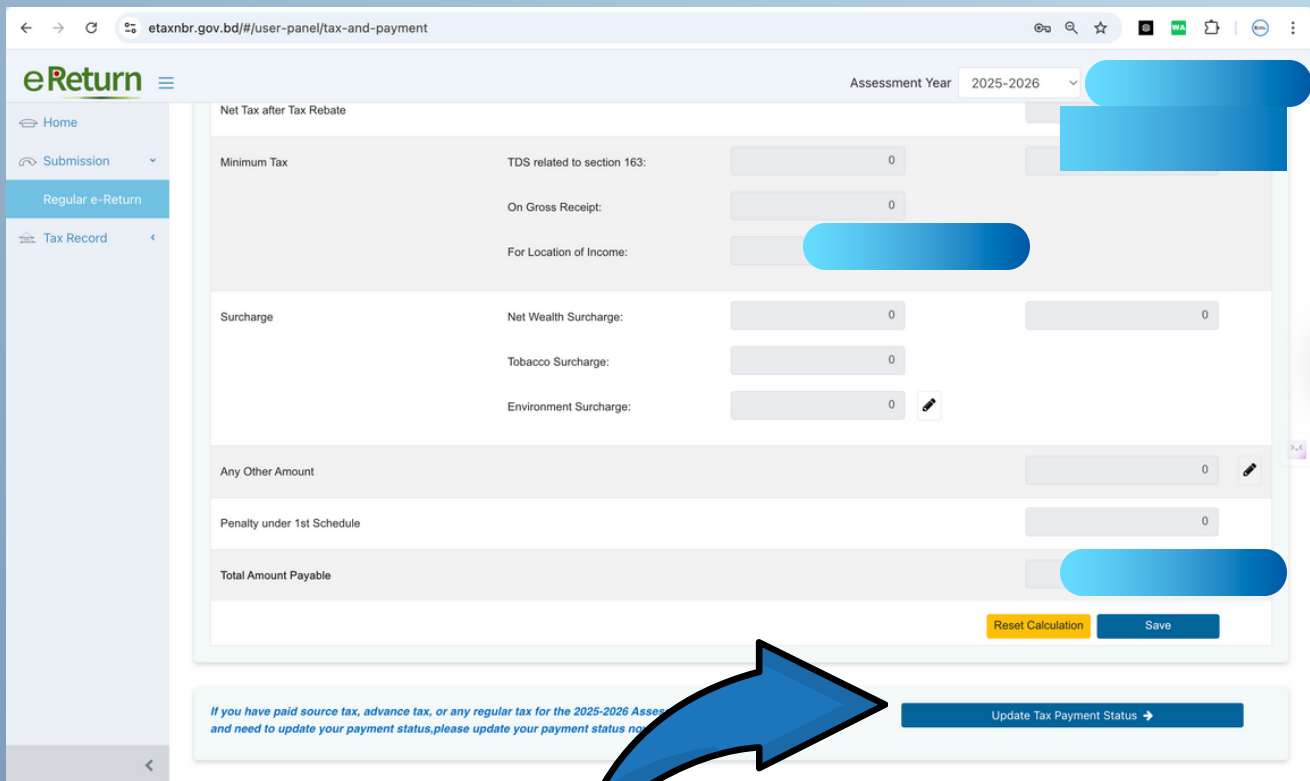
Aged 65 years or more ☐ A parent of a person with disability ☐

9. Date of Birth (DD-MM-YYYY): [Redacted]

14

I have paid tax at source and advance tax. Can I file my eReturn online?

Yes. In the Tax & Payment section, update your tax payment details, including tax deducted at source, advance tax, previous year adjustments, and current return tax, to complete the filing.



etaxnbr.gov.bd/#/user-panel/tax-and-payment

eReturn

Assessment Year: 2025-2026

Home

Submission

Regular e-Return

Tax Record

Net Tax after Tax Rebate

Minimum Tax

TDS related to section 163:

On Gross Receipt:

For Location of Income:

Surcharge

Net Wealth Surcharge:

Tobacco Surcharge:

Environment Surcharge:

Any Other Amount

Penalty under 1st Schedule

Total Amount Payable

Reset Calculation

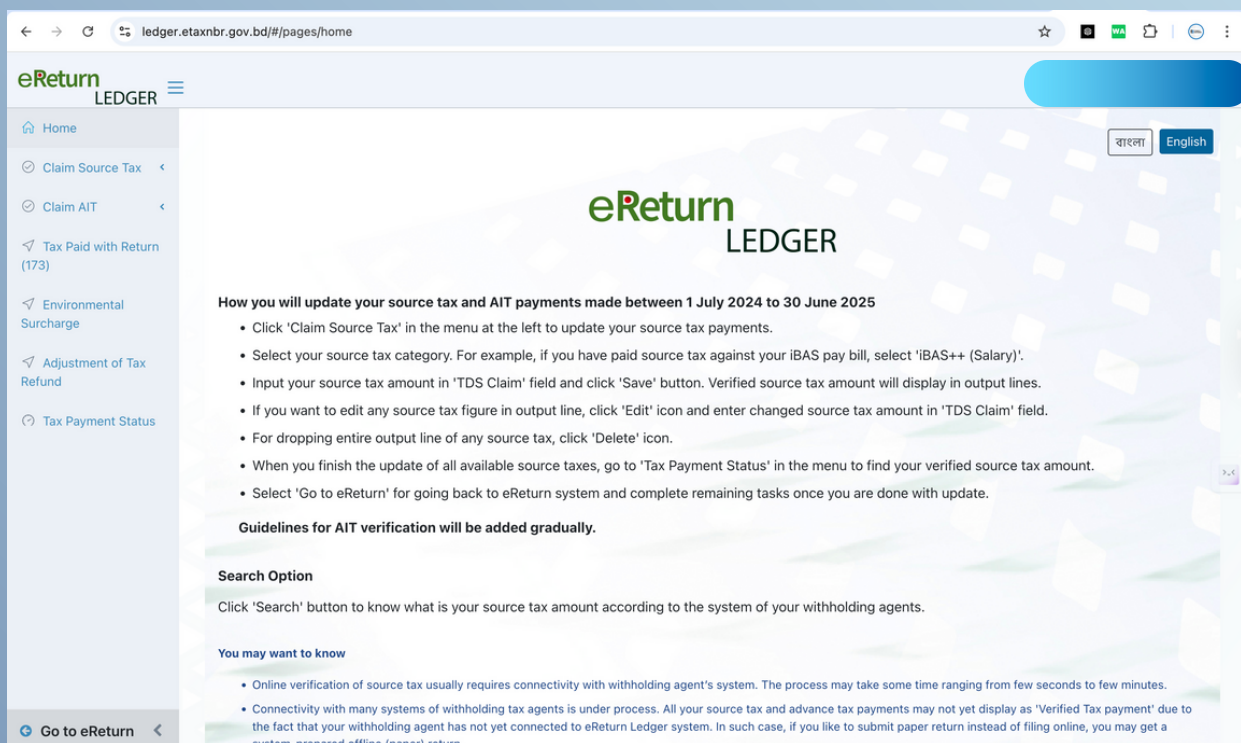
Save

If you have paid source tax, advance tax, or any regular tax for the 2025-2026 Assessment Year and need to update your payment status, please update your payment status now.

Update Tax Payment Status →

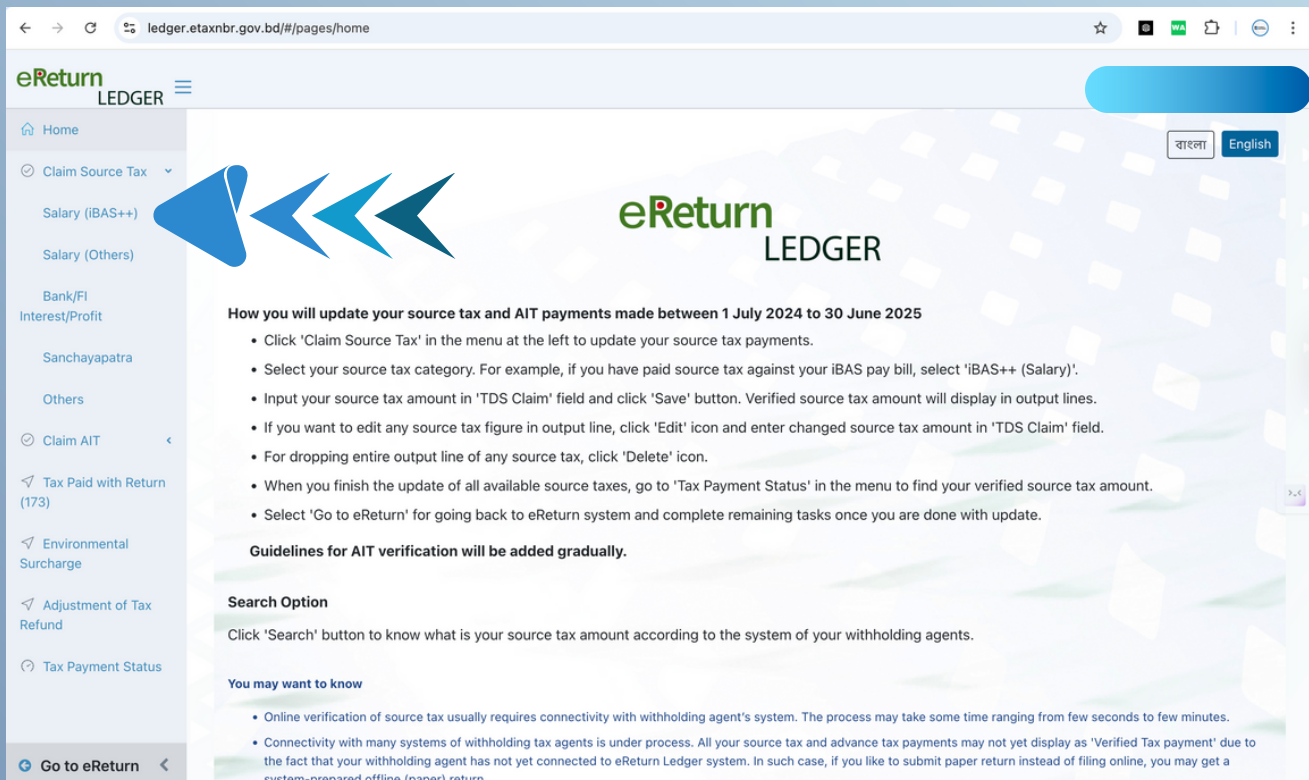
15 How can I get tax deducted at source and advance tax credit?

1. Go to Tax & Payment → Total Tax Payable.
2. Answer Yes to “Have you paid any source tax, advance tax, or any regular tax for 2024-2025?”
3. Enter the eReturn Ledger.
4. Input all payment details, including:
 - Source tax
 - Advance tax
 - Adjustments
5. Follow on-screen instructions for each type:
 - Source tax: Enter authority name, challan/certificate number, date, bank, branch, and amount.
 - Advance tax: Update with challan info or transaction ID for vehicle tax.



16 How can I get a tax credit at source from my salary?

1. In the eReturn Ledger, select Claim Source Tax → Salary.
2. For government employees, select Salary (IBAS) and click Search to view deducted tax. Enter the applicable amount.
3. For others, input challan/certificate info including number, date, bank, branch, and type the claimed amount.



ledger.etaxnbr.gov.bd/#/pages/home

eReturn LEDGER

Home

Claim Source Tax

Salary (IBAS++)

Salary (Others)

Bank/FI

Interest/Profit

Sanchayapatra

Others

Claim AIT

Tax Paid with Return (173)

Environmental Surcharge

Adjustment of Tax Refund

Tax Payment Status

Go to eReturn

eReturn LEDGER

How you will update your source tax and AIT payments made between 1 July 2024 to 30 June 2025

- Click 'Claim Source Tax' in the menu at the left to update your source tax payments.
- Select your source tax category. For example, if you have paid source tax against your iBAS pay bill, select 'IBAS++ (Salary)'.
- Input your source tax amount in 'TDS Claim' field and click 'Save' button. Verified source tax amount will display in output lines.
- If you want to edit any source tax figure in output line, click 'Edit' icon and enter changed source tax amount in 'TDS Claim' field.
- For dropping entire output line of any source tax, click 'Delete' icon.
- When you finish the update of all available source taxes, go to 'Tax Payment Status' in the menu to find your verified source tax amount.
- Select 'Go to eReturn' for going back to eReturn system and complete remaining tasks once you are done with update.

Guidelines for AIT verification will be added gradually.

Search Option

Click 'Search' button to know what is your source tax amount according to the system of your withholding agents.

You may want to know

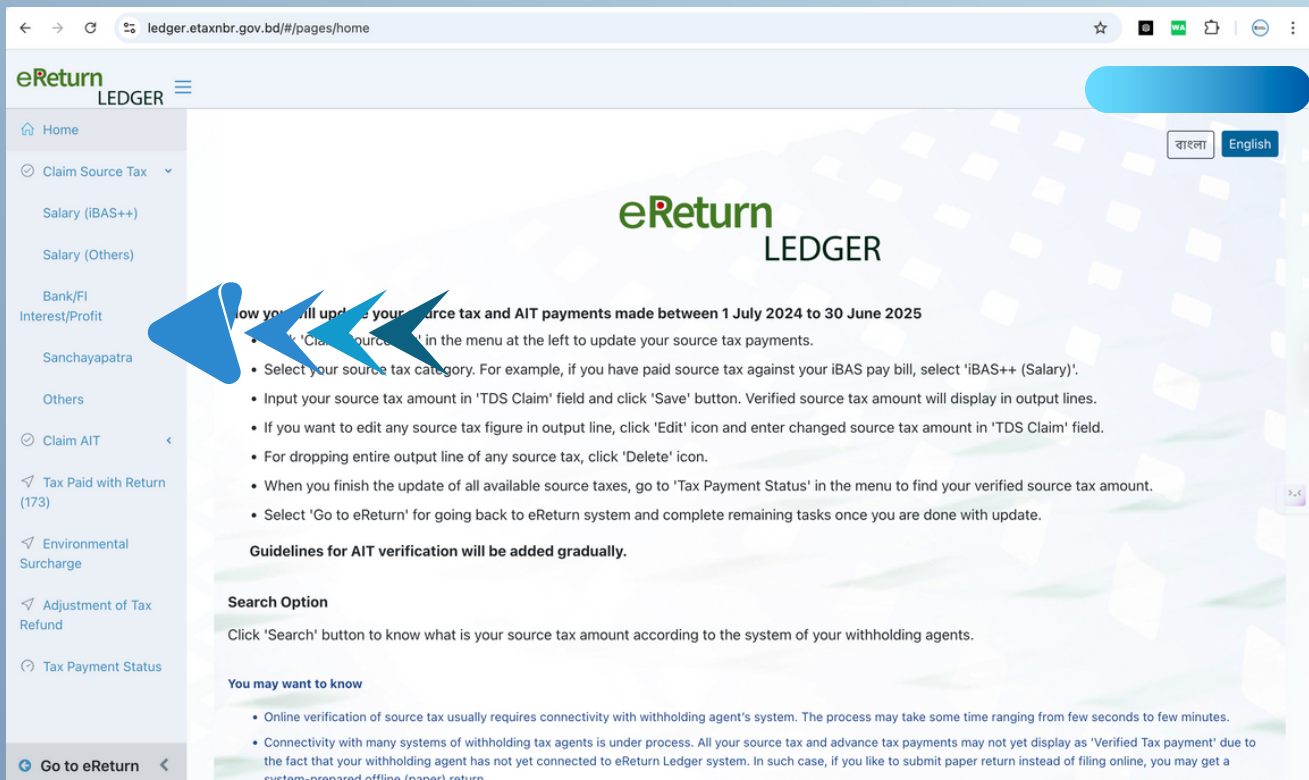
- Online verification of source tax usually requires connectivity with withholding agent's system. The process may take some time ranging from few seconds to few minutes.
- Connectivity with many systems of withholding tax agents is under process. All your source tax and advance tax payments may not yet display as 'Verified Tax payment' due to the fact that your withholding agent has not yet connected to eReturn Ledger system. In such case, if you like to submit paper return instead of filing online, you may get a system-prepared offline (paper) return.

17

How do I claim a tax credit at source for bank, savings certificates, and dividends?

1. Go to Tax & Payment → Total Tax Payable → eReturn Ledger.
2. Select Sync from Income from Sanchaypatra/BankFI Interest/Other (Dividend-Section-117).
3. Input required information and click Save.

Note: Income information must be filled in before entering the e-Return Ledger.



How you will update your source tax and AIT payments made between 1 July 2024 to 30 June 2025

- Click 'Claim Source Tax' in the menu at the left to update your source tax payments.
- Select your source tax category. For example, if you have paid source tax against your iBAS pay bill, select 'iBAS++ (Salary)'.
- Input your source tax amount in 'TDS Claim' field and click 'Save' button. Verified source tax amount will display in output lines.
- If you want to edit any source tax figure in output line, click 'Edit' icon and enter changed source tax amount in 'TDS Claim' field.
- For dropping entire output line of any source tax, click 'Delete' icon.
- When you finish the update of all available source taxes, go to 'Tax Payment Status' in the menu to find your verified source tax amount.
- Select 'Go to eReturn' for going back to eReturn system and complete remaining tasks once you are done with update.

Guidelines for AIT verification will be added gradually.

Search Option
Click 'Search' button to know what is your source tax amount according to the system of your withholding agents.

You may want to know

- Online verification of source tax usually requires connectivity with withholding agent's system. The process may take some time ranging from few seconds to few minutes.
- Connectivity with many systems of withholding tax agents is under process. All your source tax and advance tax payments may not yet display as 'Verified Tax payment' due to the fact that your withholding agent has not yet connected to eReturn Ledger system. In such case, if you like to submit paper return instead of filing online, you may get a system-prepared offline (paper) return.

18

What type of income should I display from meeting fees, training fees, and honoraria in my eReturn?

1. If tax is deducted at source, select Income from Other Source (with TDS).
2. If tax is not deducted, select Any other income.

The screenshot shows the 'eReturn' portal interface. The 'Assessment Year' is set to '2025-2026'. The 'Income Details' section is active, and 'Income from Other Sources' is selected. Under this, 'Other Sources (with TDS)' is chosen. A note states: 'N.B. Meeting fee, training fee, honorarium or other income where tax has been deducted at source'. Below this is a table with columns: Particulars, Payment Authority, Date, Gross Amount Received, Related Expense, and TDS. The table has one row with a blue highlight. At the bottom, there are buttons for 'Back', 'Save Draft', and 'Save & Continue'.

i

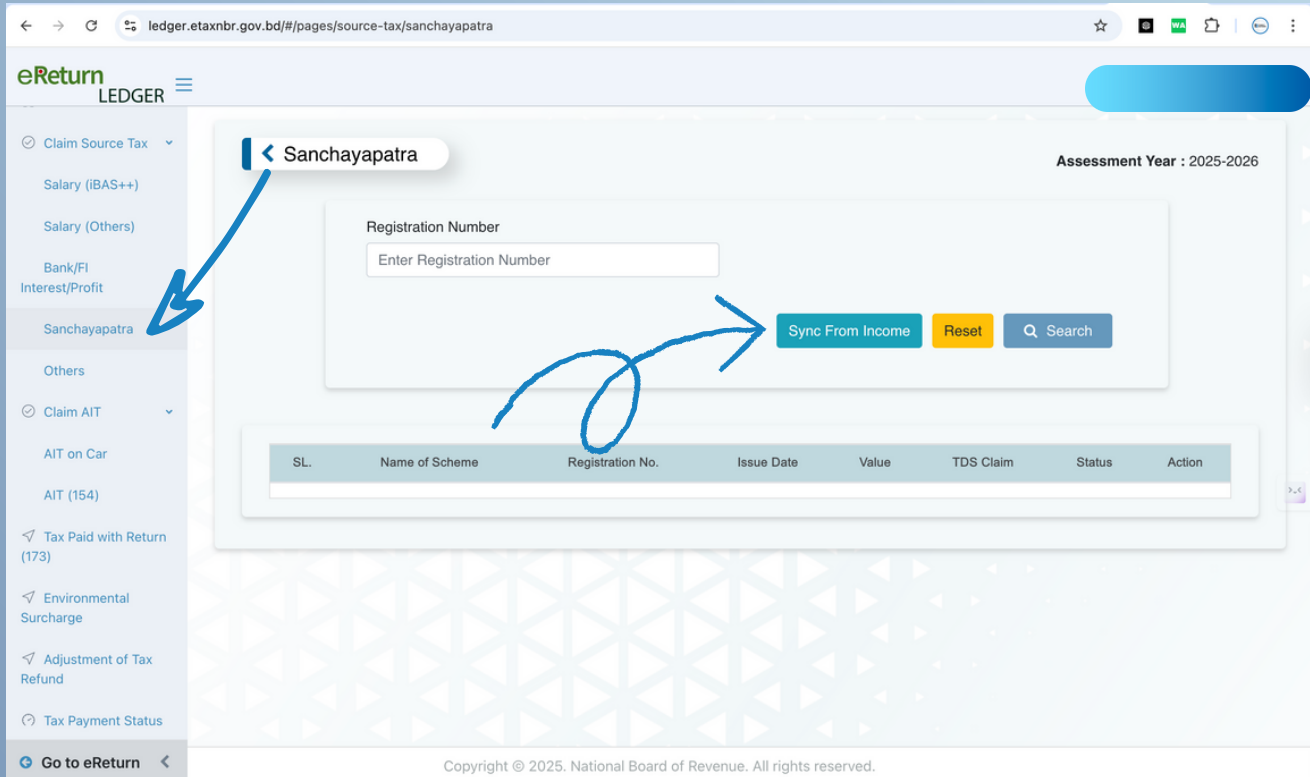
The screenshot shows the 'eReturn' portal interface. The 'Assessment Year' is set to '2025-2026'. The 'Income Details' section is active, and 'Income from Other Sources' is selected. Under this, 'Any Other Income' is chosen. The 'Income Type' dropdown is set to 'Any Other Income'. Below this is a table with columns: Particulars, Payment Authority, Date, Gross Amount Received, and Related Expense. The table has one row with a blue highlight. At the bottom, there are buttons for 'Back', 'Save Draft', and 'Save & Continue'.

ii

19

How can I get a tax credit at source for savings certificates before 30/06/2019?

1. Enter eReturn Ledger → Claim Source Tax → Sync from Income from Sanchayapatra.
2. Input all income details previously entered in Financial Asset → Sanchayapatra.
3. Click Save to update the deducted tax amount.



ledger.etaxnrb.gov.bd/#/pages/source-tax/sanchayapatra

eReturn LEDGER

Claim Source Tax

Salary (iBAS++)

Salary (Others)

Bank/FI Interest/Profit

Sanchayapatra

Others

Claim AIT

AIT on Car

AIT (154)

Tax Paid with Return (173)

Environmental Surcharge

Adjustment of Tax Refund

Tax Payment Status

Go to eReturn

< Sanchayapatra

Assessment Year : 2025-2026

Registration Number

Enter Registration Number

Sync From Income Reset Search

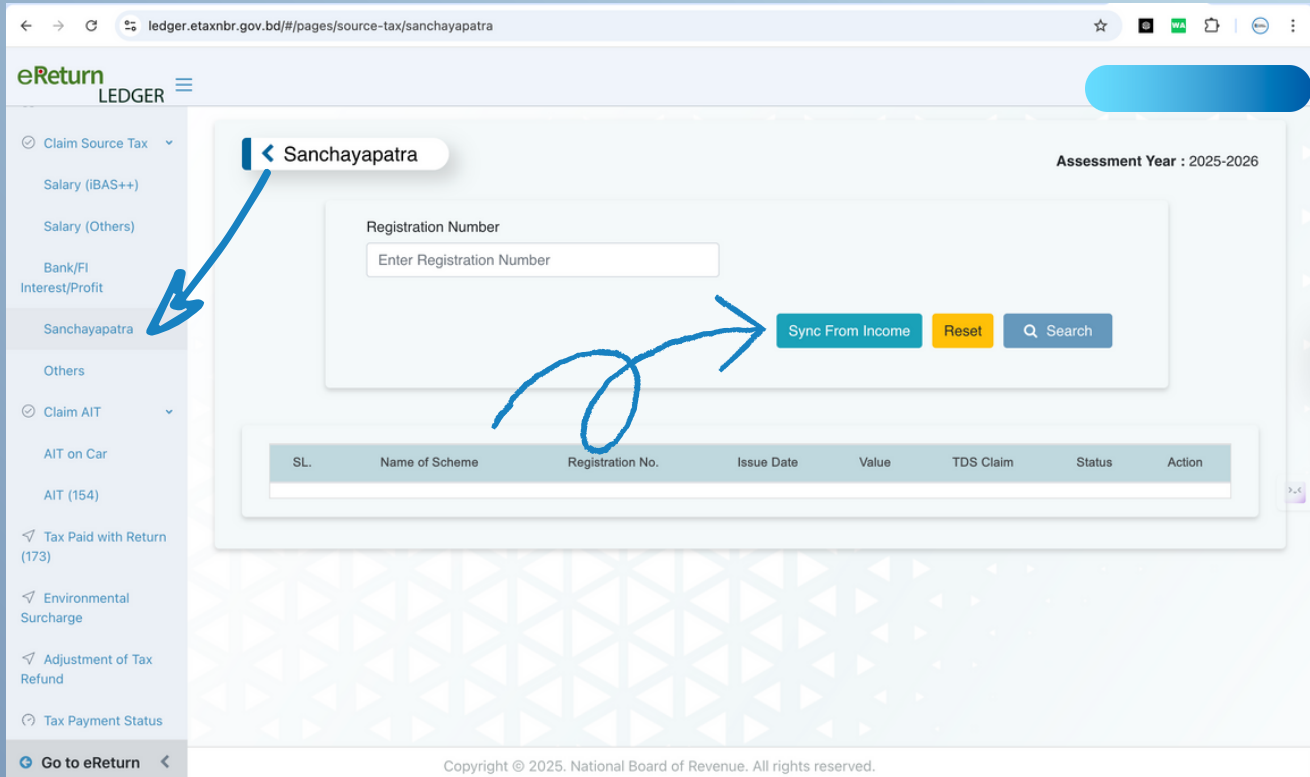
SL.	Name of Scheme	Registration No.	Issue Date	Value	TDS Claim	Status	Action

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20 How do I display the profit and withholding tax information of a joint savings certificate?

1. Go to eReturn Ledger → Claim Source Tax → Sync from Income from Sanchayapatra.
2. Enter your portion of TDS applicable to you.

In case of joint holders, only your share should be entered.



ledger.etaxnbr.gov.bd/#/pages/source-tax/sanchayapatra

eReturn LEDGER

Claim Source Tax

- Salary (iBAS++)
- Salary (Others)
- Bank/FI Interest/Profit
- Sanchayapatra**
- Others

Assessment Year : 2025-2026

Registration Number

Enter Registration Number

Sync From Income Reset Search

SL.	Name of Scheme	Registration No.	Issue Date	Value	TDS Claim	Status	Action

Go to eReturn

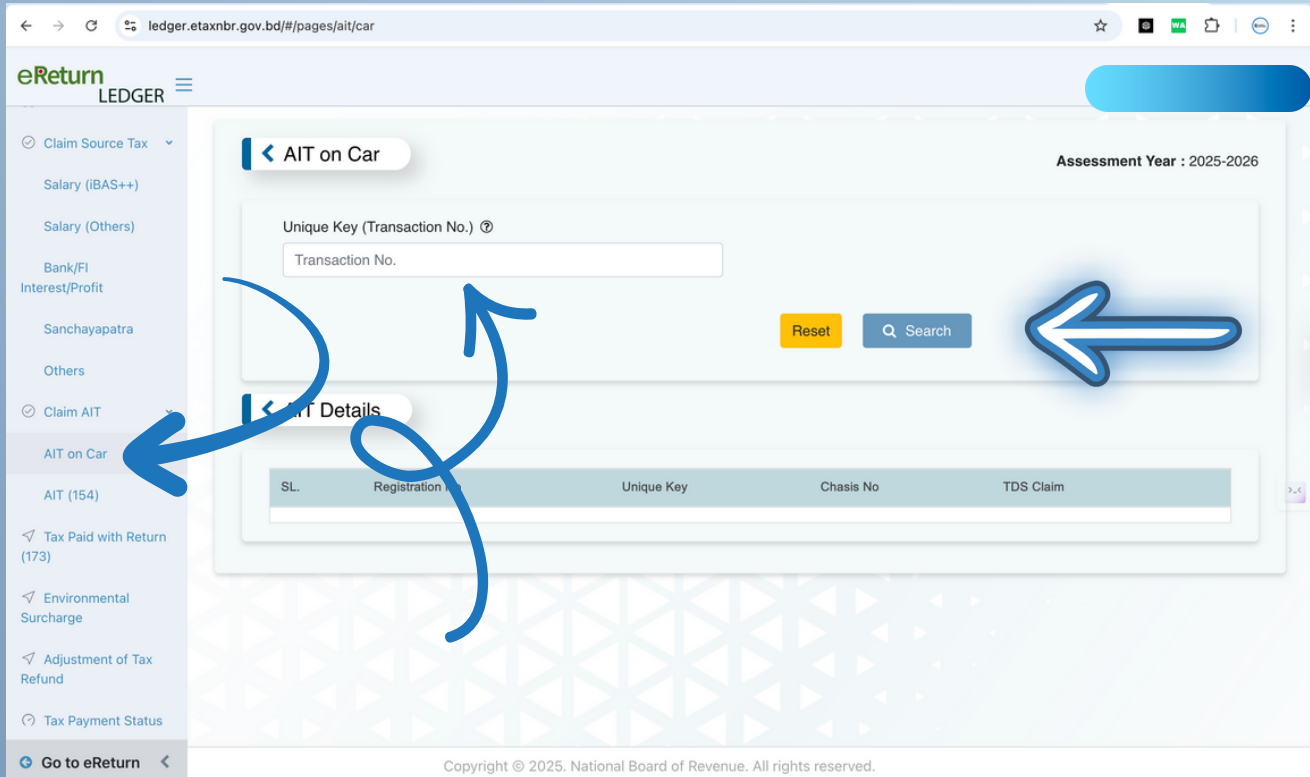
Copyright © 2025. National Board of Revenue. All rights reserved.

21

How do I claim the advance vehicle tax credit?

1. Go to eReturn Ledger → Claim Source Tax → Sync from Income from Sanchaypatra.
2. Enter your portion of TDS applicable to you.

In case of joint holders, only your share should be entered.



ledger.etaxnrb.gov.bd/#/pages/ait/car

eReturn LEDGER

Assessment Year : 2025-2026

< AIT on Car

Unique Key (Transaction No.) ⓘ

Transaction No.

Reset Search

< AIT Details

SL.	Registration No.	Unique Key	Chasis No	TDS Claim

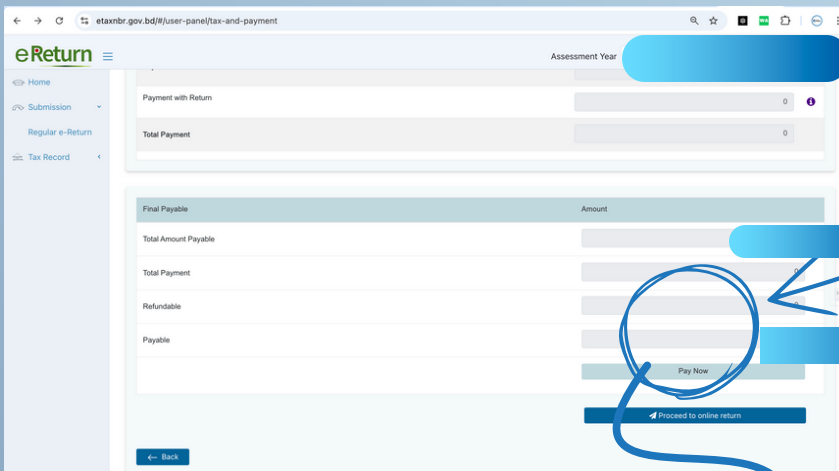
Go to eReturn <

Copyright © 2025. National Board of Revenue. All rights reserved.

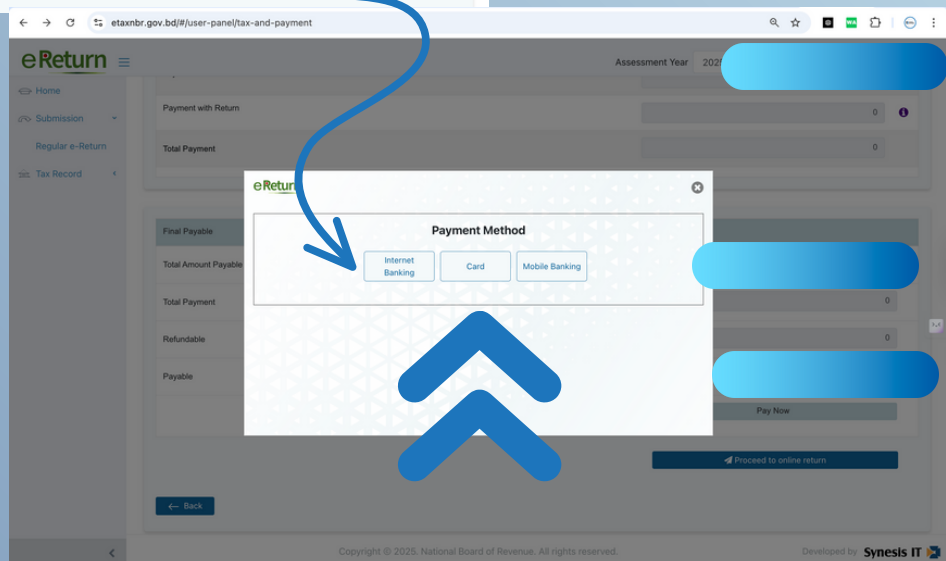
22 Can taxes be paid through the eReturn system?

Yes. If the tax is unpaid, it appears under Tax & Payment → Pay Now. Payment options include:

1. e-Challan
2. Sonali Bank Gateway
3. Mobile banking (bKash, Rocket, Nagad)
4. Internet banking
5. Debit/credit cards



The screenshot shows the 'eReturn' portal interface. On the left, there's a navigation menu with 'Home', 'Submission', 'Regular e-Return', and 'Tax Record'. The main area displays 'Assessment Year' and 'Payment with Return' section. Below this, there's a table with columns 'Final Payable' and 'Amount'. The table includes rows for 'Total Amount Payable', 'Total Payment', 'Refundable', and 'Payable'. A 'Pay Now' button is visible at the bottom of the table. A blue circle highlights the 'Pay Now' button, and a blue arrow points from it to the 'Payment Method' dialog box in the second screenshot.

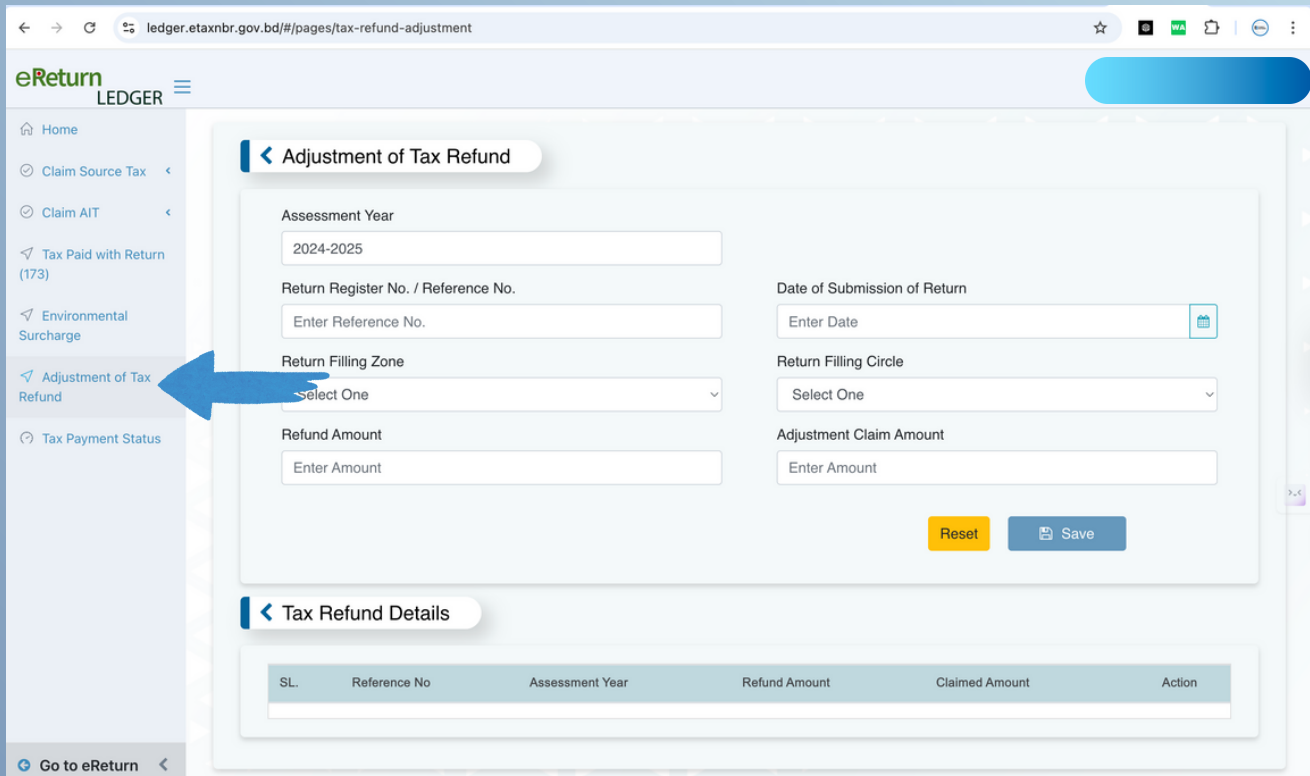


The screenshot shows the 'eReturn' portal interface with a 'Payment Method' dialog box open. The dialog box has three buttons: 'Internet Banking', 'Card', and 'Mobile Banking'. A blue arrow points to the 'Internet Banking' button. The background shows the same 'Tax & Payment' section as the first screenshot, but it's dimmed.

23 How do I display the previous year's overpaid tax?

1. Go to Tax & Payment → Total Tax Payable → eReturn Ledger.
2. Select Adjustment of Tax Refund from the left menu.
3. Enter additional tax paid from the previous year.

Adjustment is effective after review by the Deputy Commissioner of Taxes.



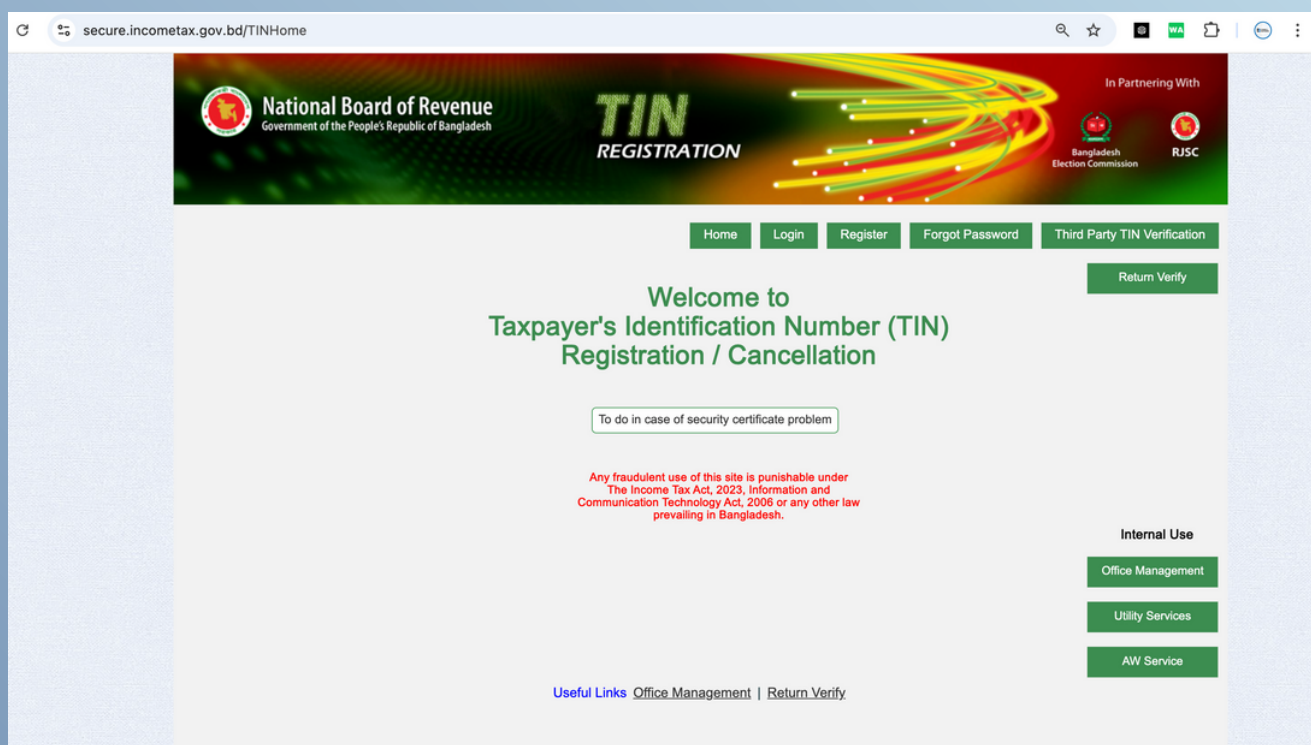
The screenshot shows the 'eReturn LEDGER' interface. The left sidebar menu includes: Home, Claim Source Tax, Claim AIT, Tax Paid with Return (173), Environmental Surcharge, **Adjustment of Tax Refund** (highlighted with a blue arrow), and Tax Payment Status. The main content area is titled 'Adjustment of Tax Refund' and contains the following fields:

- Assessment Year: 2024-2025
- Return Register No. / Reference No.: Enter Reference No.
- Date of Submission of Return: Enter Date
- Return Filing Zone: Select One
- Return Filing Circle: Select One
- Refund Amount: Enter Amount
- Adjustment Claim Amount: Enter Amount

At the bottom right of the form are 'Reset' and 'Save' buttons. Below the form is a section titled 'Tax Refund Details' which contains a table with the following columns: SL., Reference No, Assessment Year, Refund Amount, Claimed Amount, and Action.

24 I am a woman, but my taxes are being calculated as a man. What should I do?

1. Update via Edit/Correct/Update in the TIN system.
2. Click Sync with TIN in your e-Return profile.
3. Contact the call centre if needed.



25 What are the benefits of submitting income tax returns on eReturn?

1. File from home.
2. Print/download TIN certificate, returns, tax certificates.
3. Obtain Acknowledgement Slip as proof.
4. Print tax invoices.
5. Access records of previous years' returns.



26 For whom is eReturn filing mandatory in the tax year 2024-2025?

Mandatory for:

1. Government employees under Dhaka North, Dhaka South, Gazipur, Narayanganj City Corporations
2. Officers/employees of all scheduled banks
3. Telecom service provider employees
4. Employees of: Unilever Bangladesh, BAT Bangladesh, Marico Bangladesh, Berger Paints, Bata So Company, Nestle Bangladesh PLC



27 I filled in asset information last year. Do I need to fill it again?

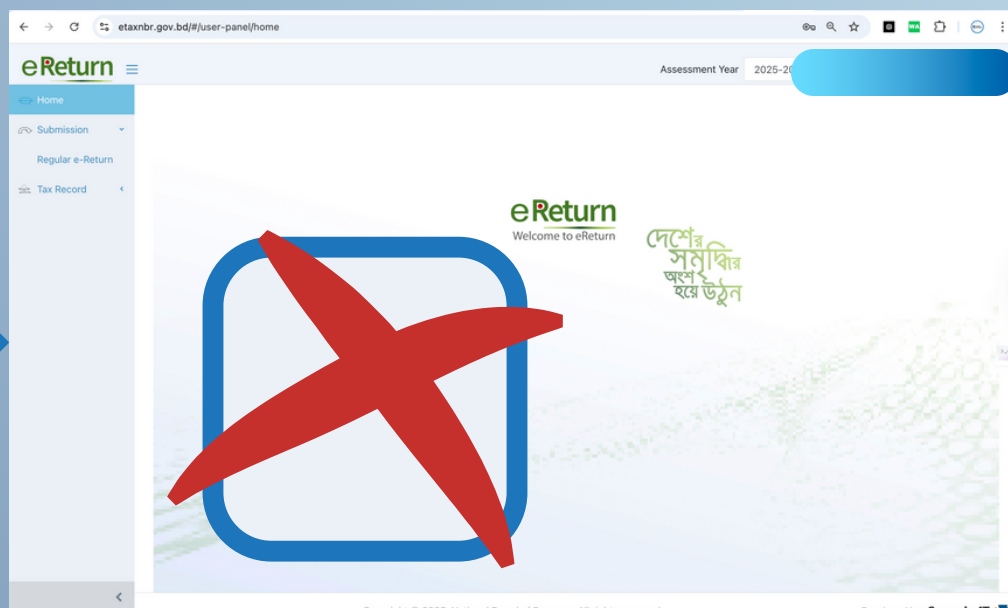
No. Click Autofill in Assets-Liabilities to import last year's info. Edit, delete, or add new details if needed.

The screenshot shows the eReturn portal interface for the 'Assets & Liabilities' section. The top navigation bar includes 'Home', 'Submission', 'Regular e-Return', and 'Tax Record'. The 'Assets & Liabilities' section is active, showing a list of asset categories with checkboxes. A blue arrow points to the 'Import and Autofill' button, which is used to import data from the previous year's submission. Below the asset list, there is a table with columns for 'Particulars' and 'Amount in BDT'. The first row shows 'Cash in Hand Amount at the End of Income Year' with a corresponding input field.

Particulars	Amount in BDT
1 Cash in Hand Amount at the End of Income Year	

28 Last year I submitted a print copy only. Why is it not in eReturn?

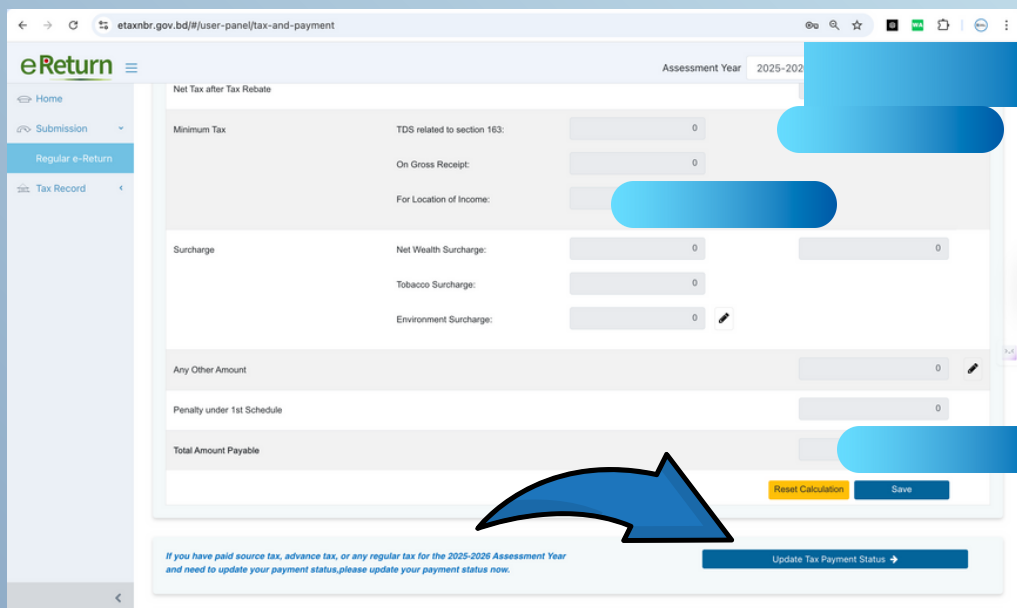
Information was not saved because the return was not submitted online.



29

Declared bank TDS is not found or exceeds declared income. What should I do?

- Ensure income and tax payment info match in both sections.
- Use Sync from Income in Bank TDS in e-Return Ledger for accurate data.



etaxnbr.gov.bd/#user-panel/tax-and-payment

eReturn

Assessment Year: 2025-2026

Net Tax after Tax Rebate

Minimum Tax

TDS related to section 163: 0

On Gross Receipt: 0

For Location of Income:

Surcharge

Net Wealth Surcharge: 0

Tobacco Surcharge: 0

Environment Surcharge: 0

Any Other Amount: 0

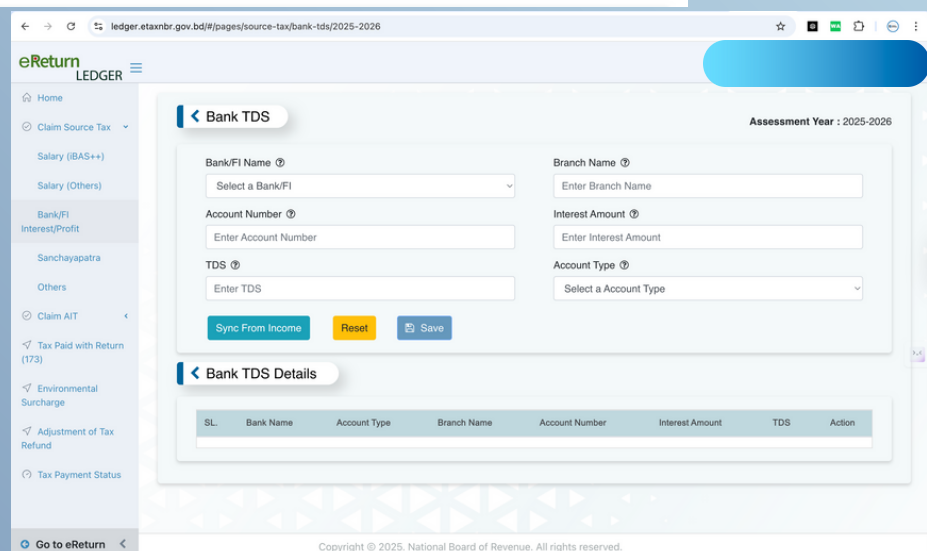
Penalty under 1st Schedule: 0

Total Amount Payable: 0

Reset Calculation Save

If you have paid source tax, advance tax, or any regular tax for the 2025-2026 Assessment Year and need to update your payment status, please update your payment status now.

Update Tax Payment Status



ledger.etaxnbr.gov.bd/#pages/source-tax/bank-tds/2025-2026

eReturn LEDGER

Assessment Year: 2025-2026

Bank TDS

Bank/FI Name: Select a Bank/FI

Branch Name: Enter Branch Name

Account Number: Enter Account Number

Interest Amount: Enter Interest Amount

TDS: Enter TDS

Account Type: Select a Account Type

Sync From Income Reset Save

Bank TDS Details

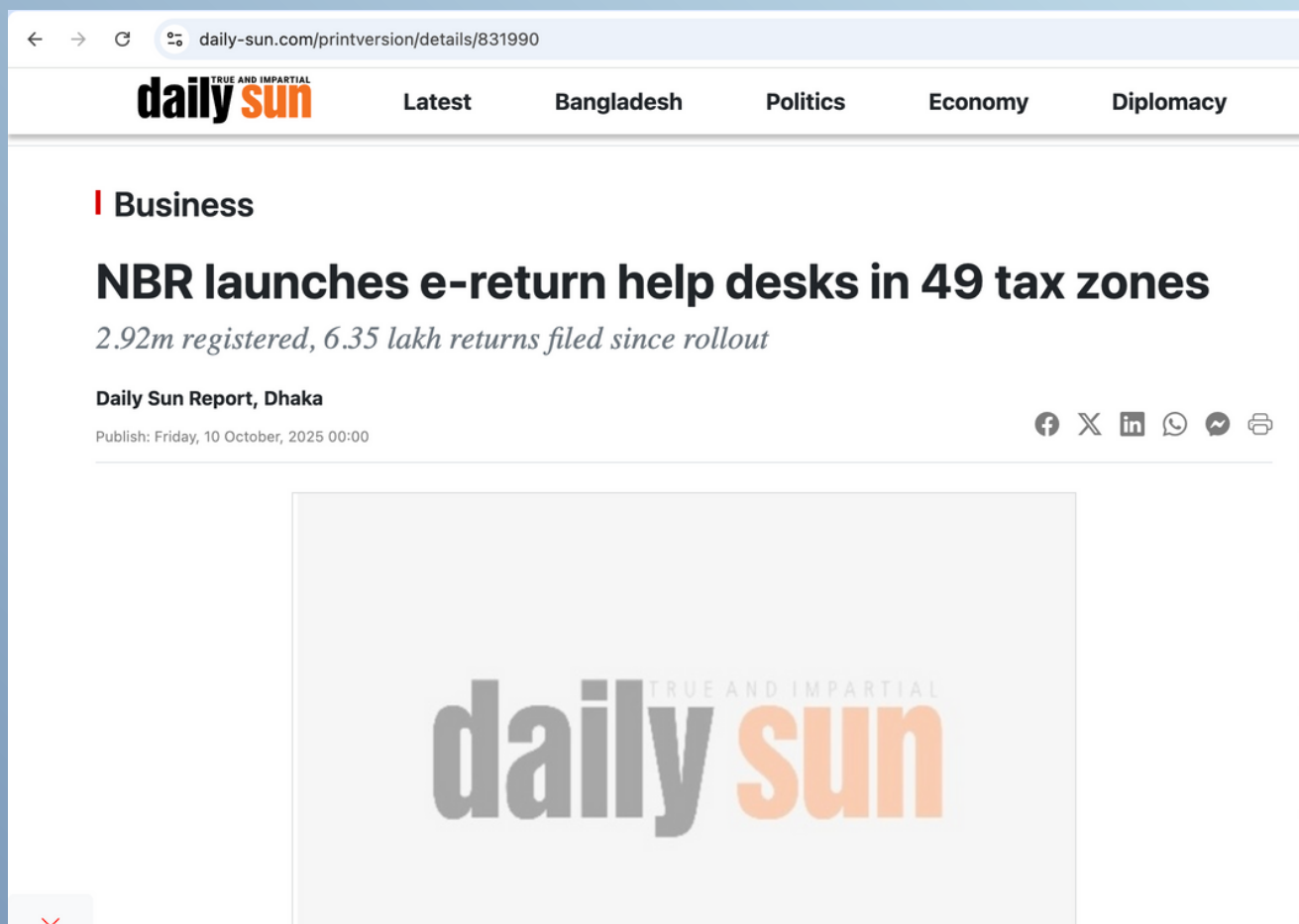
SL.	Bank Name	Account Type	Branch Name	Account Number	Interest Amount	TDS	Action

Go to eReturn

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30 Will eReturn assistance be available during the tax service month?

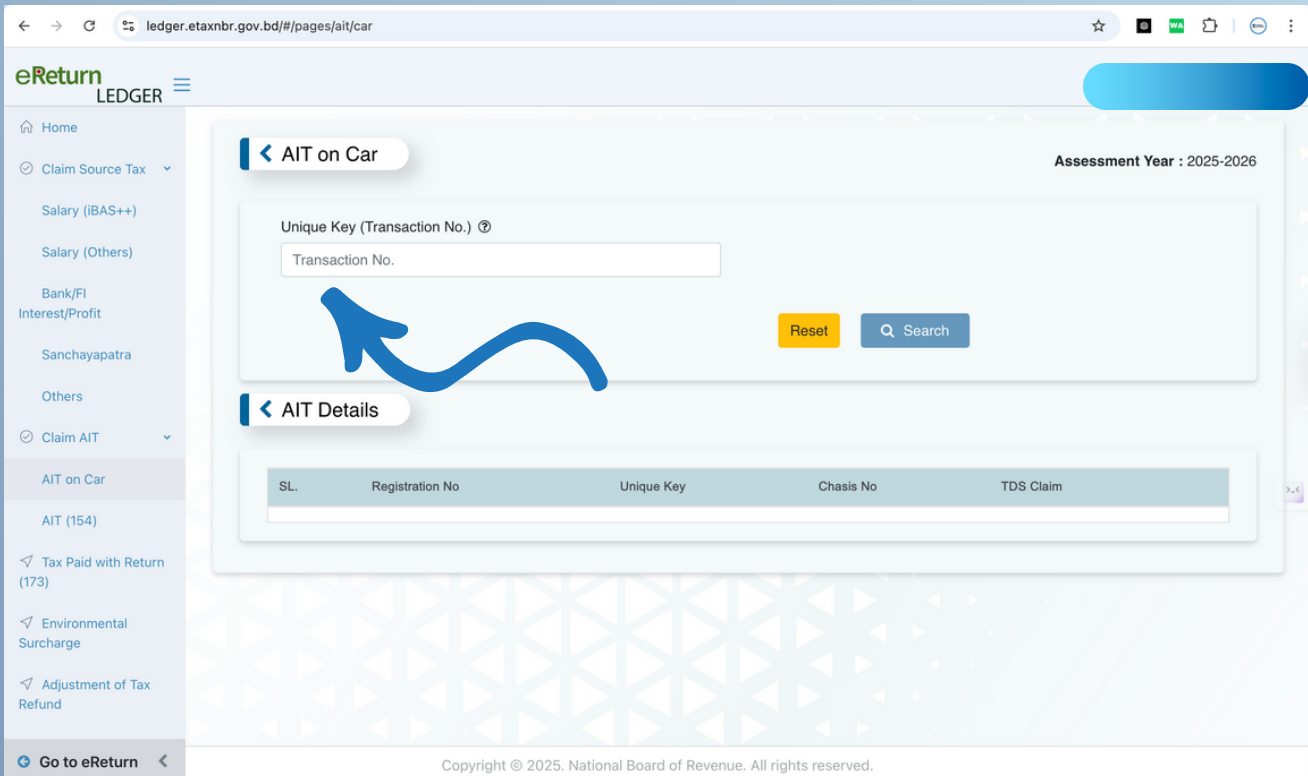
Yes. Various tax jurisdictions provide support during the income tax service month.



31

The car tax adjustment is not happening. What should I do?

- Ensure you use the correct Transaction ID from the bank slip.
- Vehicle tax paid after 30-06-2024 will not be adjusted this year.
- Contact the call centre if issues persist.



ledger.etaxnrb.gov.bd/#/pages/ait/car

eReturn LEDGER

Home

Claim Source Tax

Salary (iBAS++)

Salary (Others)

Bank/FI Interest/Profit

Sanchayapatra

Others

Claim AIT

AIT on Car

AIT (154)

Tax Paid with Return (173)

Environmental Surcharge

Adjustment of Tax Refund

Go to eReturn

< AIT on Car

Assessment Year : 2025-2026

Unique Key (Transaction No.) ⓘ

Transaction No.

Reset Search

< AIT Details

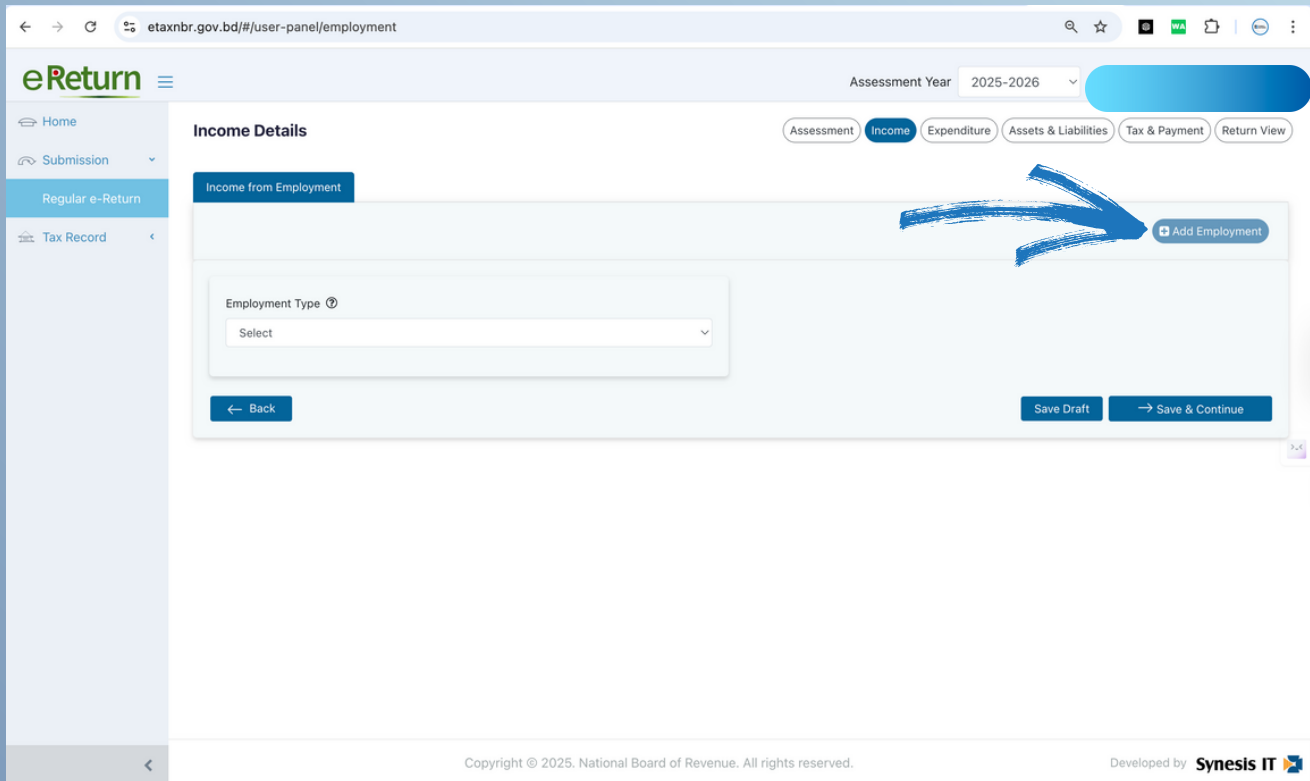
SL.	Registration No	Unique Key	Chasis No	TDS Claim

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32

I worked for 2 companies last year.
How do I show income from two
jobs?

Use the Employment Income section and click Add Employment for
multiple jobs.



The screenshot displays the eReturn portal interface. The top navigation bar includes the 'eReturn' logo, a sidebar menu with 'Home', 'Submission', 'Regular e-Return', and 'Tax Record', and a top right section for 'Assessment Year' (2025-2026) and a search bar. The main content area is titled 'Income Details' and features a tabbed interface with 'Income' selected. A blue arrow points to the 'Add Employment' button in the top right corner of the 'Income from Employment' section. Below this button is a form for 'Employment Type' with a dropdown menu set to 'Select'. At the bottom of the form are 'Back', 'Save Draft', and 'Save & Continue' buttons. The footer contains copyright information for the National Board of Revenue and the developer, Synesis IT.

33

My assets are below 4 crores and my house is smaller than 8,000 sq ft. I have a motorcycle and a car. Is there a surcharge?

No, surcharge does not apply.

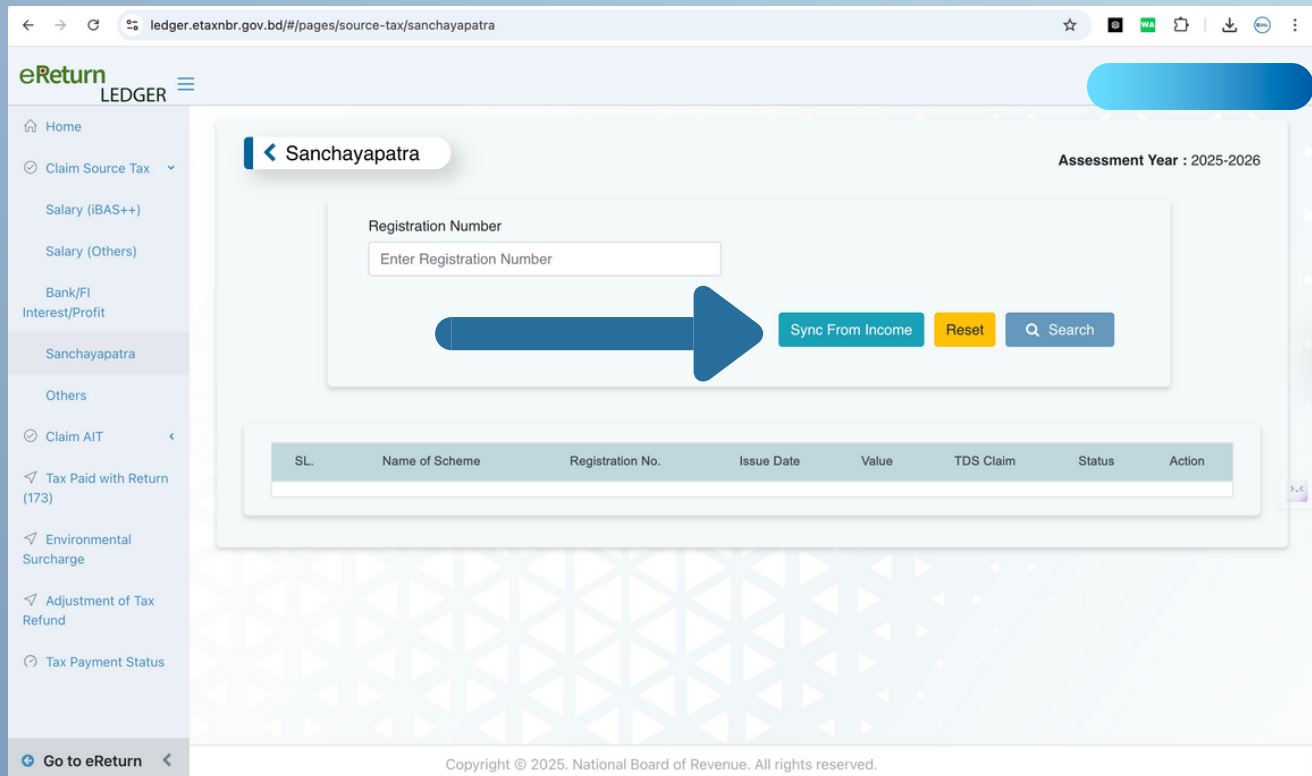


34

When searching for tax at source through savings account registration, it shows “Data not found.” Why?

- Incorrect registration number or date.
- Savings certificate purchased before 30/06/2019.

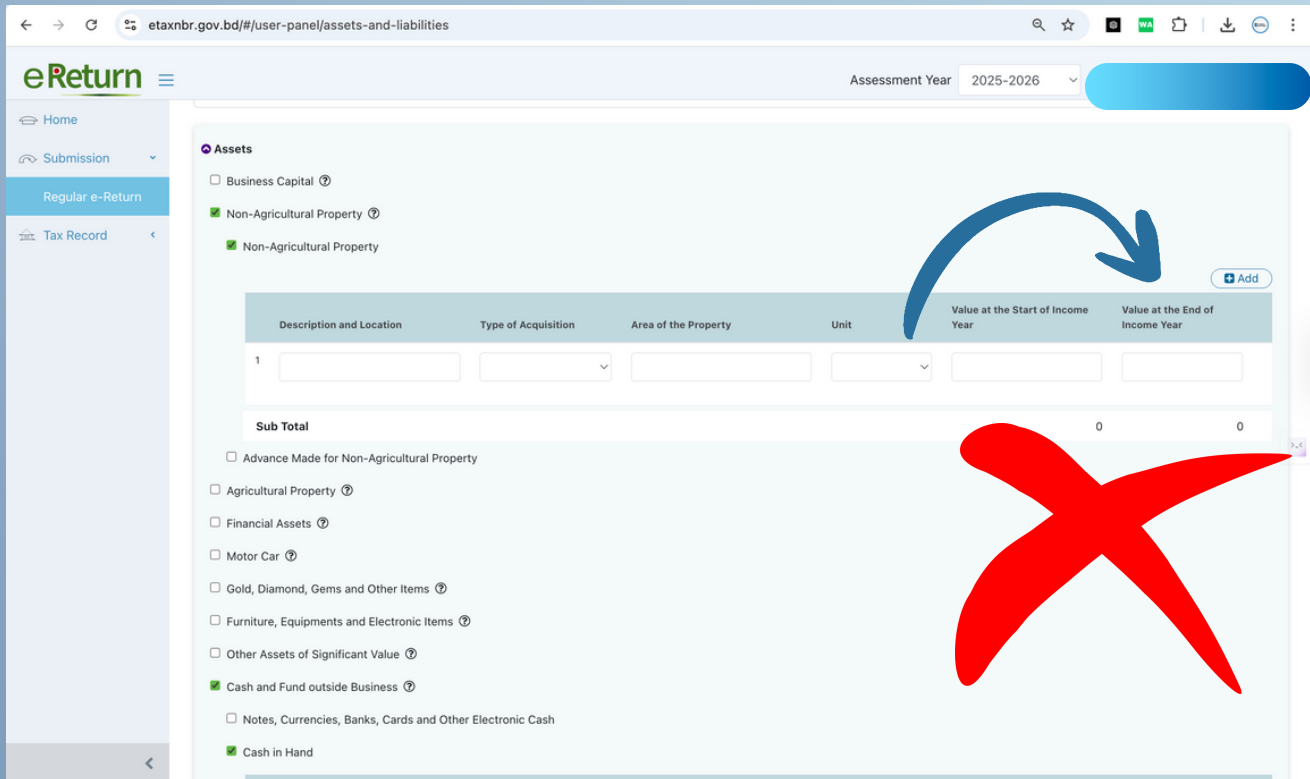
Correct income info on Income from Financial Assets and click Sync from Income in e-Return Ledger.



The screenshot shows the eReturn Ledger interface for searching tax at source. The URL is ledger.etaxnrb.gov.bd/#/pages/source-tax/sanchayapatra. The page title is "eReturn LEDGER". The sidebar on the left contains the following menu items: Home, Claim Source Tax (with a dropdown arrow), Salary (iBAS++), Salary (Others), Bank/FI Interest/Profit, Sanchayapatra (highlighted), Others, Claim AIT (with a dropdown arrow), Tax Paid with Return (173), Environmental Surcharge, Adjustment of Tax Refund, and Tax Payment Status. The main content area is titled "Sanchayapatra" and shows the "Assessment Year : 2025-2026". It features a search form with a "Registration Number" label and an input field containing "Enter Registration Number". Below the input field is a large blue arrow pointing right. To the right of the arrow are three buttons: "Sync From Income" (blue), "Reset" (yellow), and "Search" (blue with a magnifying glass icon). Below the search form is a table with the following columns: SL., Name of Scheme, Registration No., Issue Date, Value, TDS Claim, Status, and Action. The table is currently empty. At the bottom of the page, there is a footer that reads "Copyright © 2025. National Board of Revenue. All rights reserved."

35 Should I display the market value of gold and other assets?

- Use the previous year's price.
- For new assets, enter the actual purchase price.



etaxnbr.gov.bd/#/user-panel/assets-and-liabilities

eReturn

Assessment Year: 2025-2026

Assets

- ☐ Business Capital
- ☒ Non-Agricultural Property
- ☒ Non-Agricultural Property

Description and Location	Type of Acquisition	Area of the Property	Unit	Value at the Start of Income Year	Value at the End of Income Year
1					

Sub Total

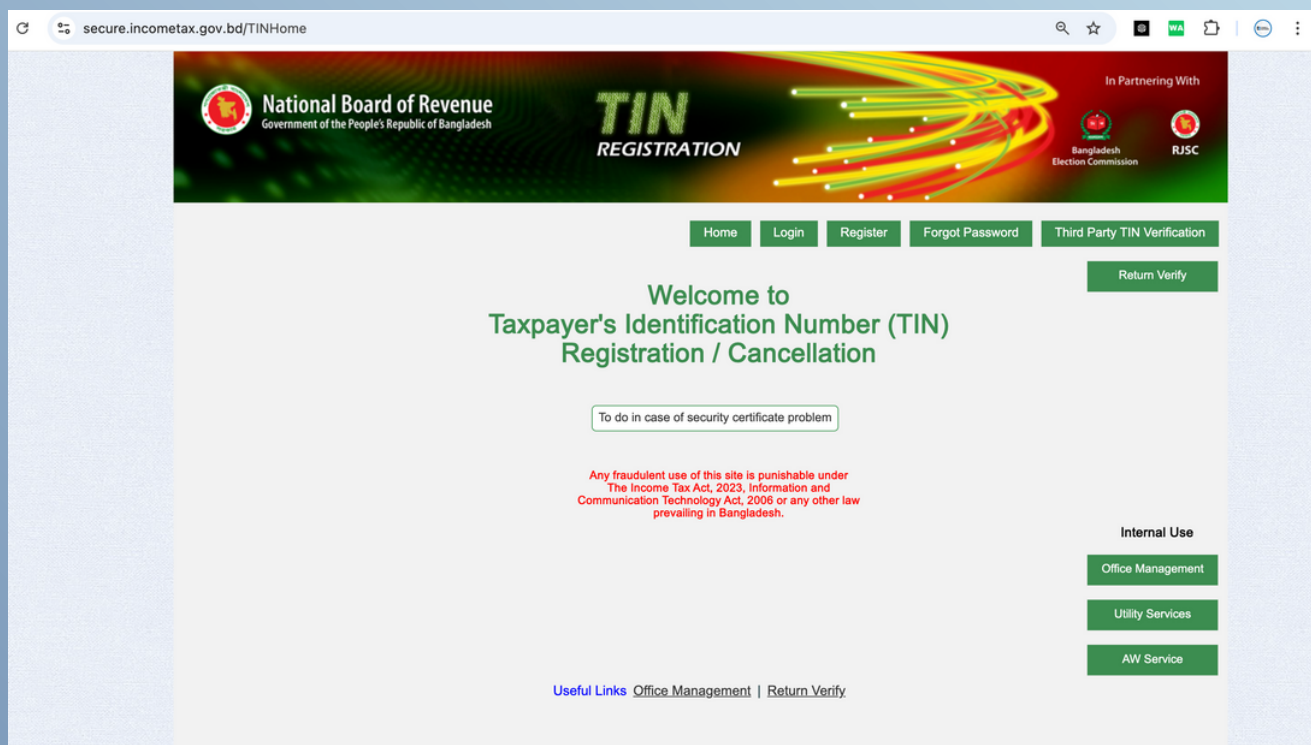
0 0

- ☐ Advance Made for Non-Agricultural Property
- ☐ Agricultural Property
- ☐ Financial Assets
- ☐ Motor Car
- ☐ Gold, Diamond, Gems and Other Items
- ☐ Furniture, Equipments and Electronic Items
- ☐ Other Assets of Significant Value
- ☒ Cash and Fund outside Business
- ☐ Notes, Currencies, Banks, Cards and Other Electronic Cash
- ☒ Cash in Hand

36

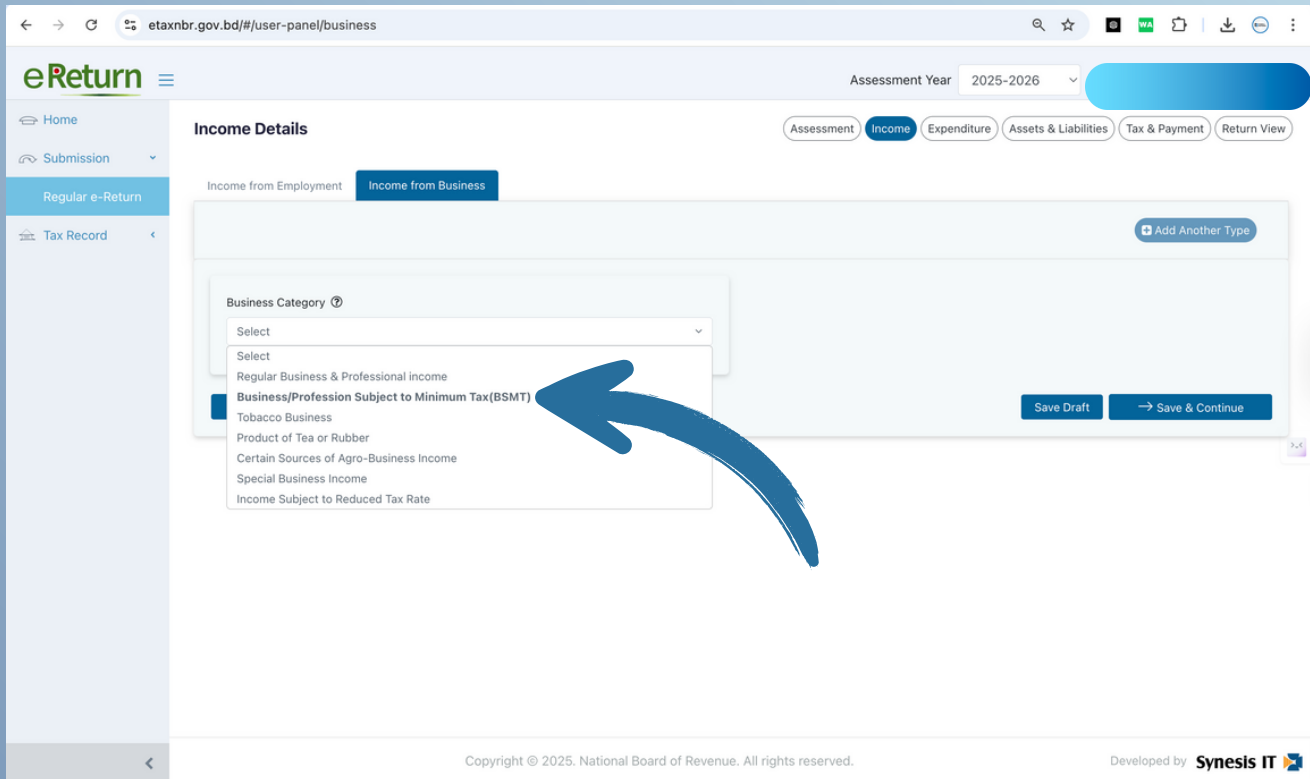
I corrected my name/date of birth on my National ID, but eReturn shows old info. What should I do?

- Update TIN via Revalidate in TIN system.
- Click Sync with TIN in e-Return profile.
- Contact the call centre if needed.



37 As a doctor/lawyer, where should I show my income on eReturn?

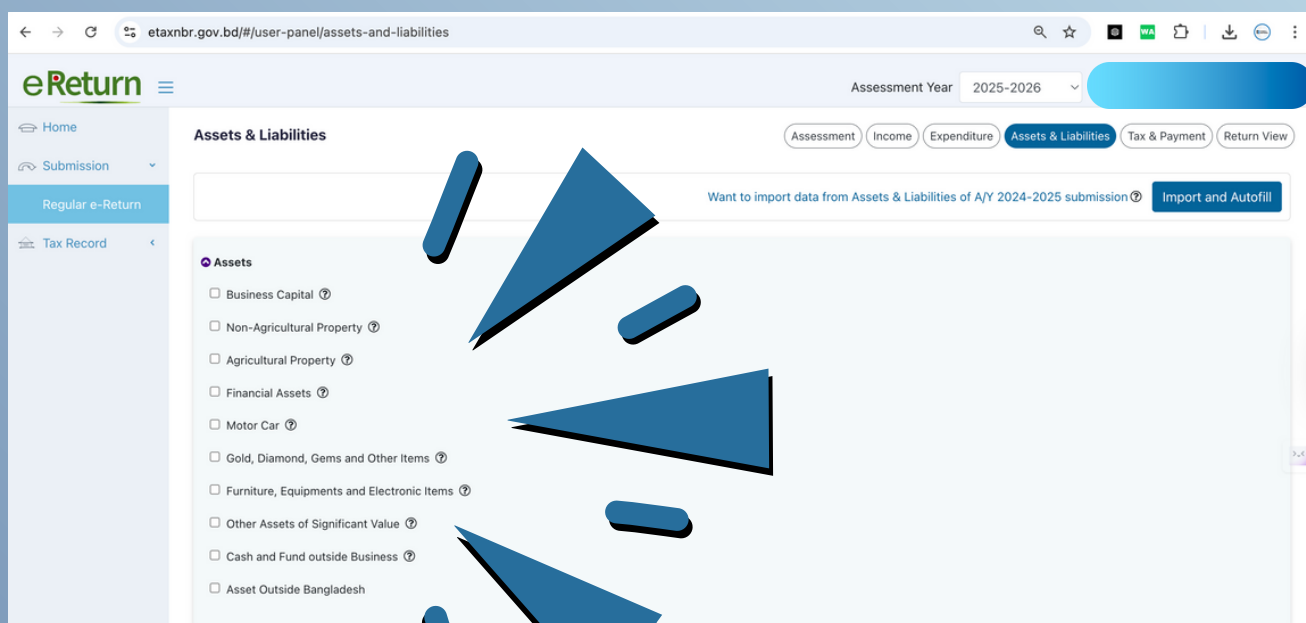
- Income is displayed as Business Income.
- Regular income goes under Regular Business Income.
- Income subject to TDS: Business Subject to Minimum Tax → Profession/Consultancy/Other Services.



The screenshot shows the eReturn portal interface. The 'Income Details' section is active, with the 'Income from Business' tab selected. A dropdown menu for 'Business Category' is open, displaying several options. A blue arrow points to the 'Business/Profession Subject to Minimum Tax (BSMT)' option, which is highlighted. The portal also shows the 'Assessment Year' as 2025-2026 and various navigation tabs like 'Assessment', 'Income', 'Expenditure', 'Assets & Liabilities', 'Tax & Payment', and 'Return View'.

38 Do all assets from previous years have to be shown this year?

Yes, except assets monetized or transferred last year.



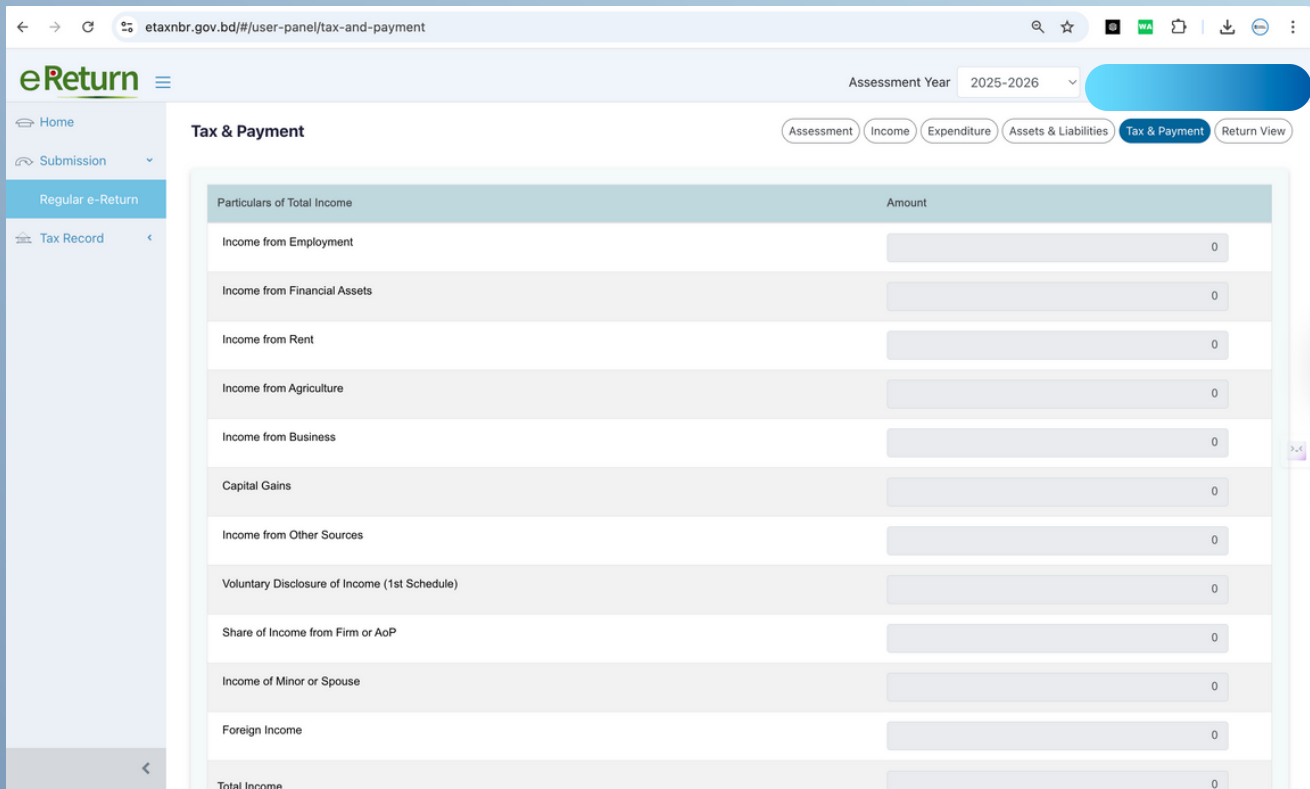
The screenshot shows the 'eReturn' portal interface. The top navigation bar includes 'Home', 'Submission', 'Regular e-Return', and 'Tax Record'. The 'Assets & Liabilities' section is active, displaying a list of asset categories with checkboxes for reporting. The categories are:

- ☐ Business Capital
- ☐ Non-Agricultural Property
- ☐ Agricultural Property
- ☐ Financial Assets
- ☐ Motor Car
- ☐ Gold, Diamond, Gems and Other Items
- ☐ Furniture, Equipments and Electronic Items
- ☐ Other Assets of Significant Value
- ☐ Cash and Fund outside Business
- ☐ Asset Outside Bangladesh

A large blue graphic with the number 38 is overlaid on the screenshot.

39 I paid tax via eReturn, but it still shows unpaid. How do I file?

- Save, log out, and log in again.
- Check Tax & Payment.
- Contact the call centre if the issue persists.



etaxnbr.gov.bd/#user-panel/tax-and-payment

eReturn

Assessment Year: 2025-2026

Home, Submission, Regular e-Return, Tax Record

Tax & Payment

Assessment, Income, Expenditure, Assets & Liabilities, **Tax & Payment**, Return View

Particulars of Total Income	Amount
Income from Employment	0
Income from Financial Assets	0
Income from Rent	0
Income from Agriculture	0
Income from Business	0
Capital Gains	0
Income from Other Sources	0
Voluntary Disclosure of Income (1st Schedule)	0
Share of Income from Firm or AoP	0
Income of Minor or Spouse	0
Foreign Income	0
Total Income	0

40 I paid tax via eReturn, but it still shows unpaid. How do I file?

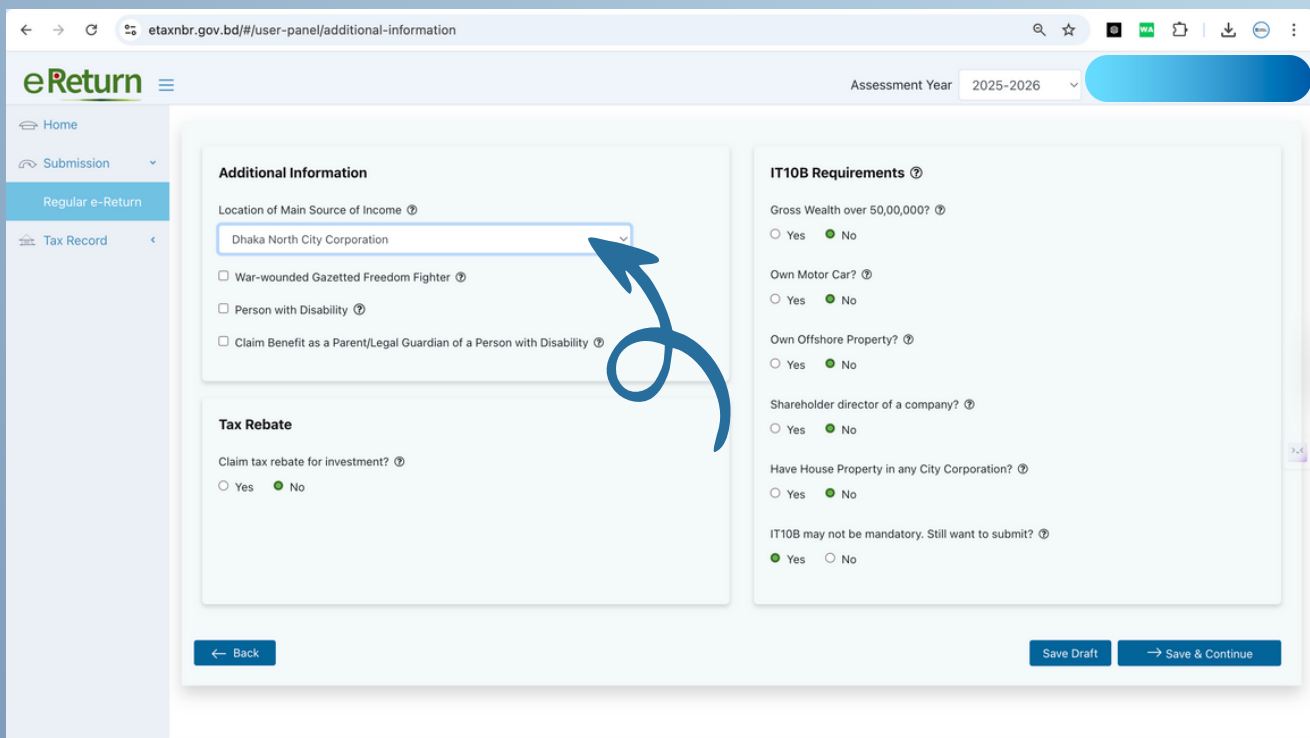
File a revised paper return with your Circle within 180 days of submission.



41

I worked in Dhaka North City Corporation for 8 months and Satkhira for 4 months. Which location should I select?

Select Dhaka North City Corporation.



The screenshot shows the eReturn portal interface. The browser address bar displays etaxnbr.gov.bd/#/user-panel/additional-information. The page title is "eReturn". The assessment year is set to "2025-2026". The left sidebar contains links for "Home", "Submission", "Regular e-Return", and "Tax Record". The main content area is divided into two sections: "Additional Information" and "IT10B Requirements". In the "Additional Information" section, the "Location of Main Source of Income" dropdown menu is highlighted with a blue arrow and contains the text "Dhaka North City Corporation". Below this, there are checkboxes for "War-wounded Gazetted Freedom Fighter", "Person with Disability", and "Claim Benefit as a Parent/Legal Guardian of a Person with Disability". The "Tax Rebate" section has a checkbox for "Claim tax rebate for investment?". The "IT10B Requirements" section includes questions about gross wealth, motor car, offshore property, shareholding, and house property, each with "Yes" and "No" radio button options. At the bottom, there are buttons for "Back", "Save Draft", and "Save & Continue".

42 Will the salaries of teachers and employees under MPO be considered government or private sector?

They are considered private sector employees.

The screenshot shows the 'eReturn' portal interface. The 'Income Details' section is active, with 'Income from Employment' selected. The 'Employment Type' dropdown menu is highlighted with a blue arrow, showing the option 'Private/Other than Government Pay Scale'. Other visible fields include 'Name of the Employer', 'Designation', and 'Non-Cash Benefits'. The 'Particulars' section shows fields for 'Basic Salary', 'House Rent Allowance', and 'Medical Allowance'.

43 Will my information be safe if I file my eReturn online?

Yes. NBR legally ensures confidentiality and security of all submitted data.



44 Can I get a certified copy of the eReturn if I file online?

Yes. The Deputy Commissioner of Taxes (DCT) provides certified copies upon request.





Conclusion

Filing your income tax return online in Bangladesh using the [eReturn](#) system is now streamlined, safe, and convenient. Understanding each step, from registration to claiming tax credits and submitting returns, ensures compliance and maximizes benefits. Keep this guide handy to answer all your common questions and make online filing a smooth experience.



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DISPUTE RESOLUTION



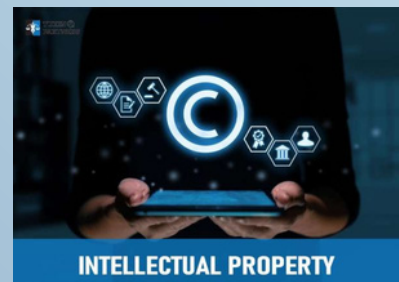
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FOREIGN DIRECT INVESTMENT



IMMIGRATION



INTELLECTUAL PROPERTY



PROPERTY & CONVEYANCING



TAXATION



TRAINING

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