eReturn Myths In Bangladesh: 44 Free Best FAQs (2025)

Your Complete Guide to Income Tax eReturn in Bangladesh

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TUHIN & PARTNERS
NEXUS OF LAW & BUSINESS
Consultancy Firm for Corporate Legal, Tax & Compliance
A Member Firm of International Trade Council

eReturn Myths In Bangladesh: 44 Free Best FAQs (2025)

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About Us – Tuhin & Partners
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Consultancy Firm for Corporate Legal, Tax & Compliance

Founded in 2019, Tuhin & Partners was built with a clear vision: to establish a comprehensive corporate legal, tax, and compliance practice that empowers businesses to thrive in a competitive global environment.

We are more than advisors—we are strategic partners, helping our clients navigate challenges, seize opportunities, and achieve their business goals. With expertise spanning multiple practice areas, we deliver practical, efficient, and results-driven solutions tailored to each client's needs.

Our Expertise

We specialize in a wide range of services, including:

- Corporate & Commercial Law
- Foreign Direct Investment (FDI)
- Commercial & Operational Contracts
- Employment & Industrial Relations
- Property & Conveyancing
- Banking & Financial Services
- Capital Market & Corporate Finance
- Intellectual Property (IP)
- Taxation & Compliance
- Dispute Resolution & Arbitration
- Immigration Services
- Training

By integrating these areas under one roof, we offer our clients a composite suite of solutions designed to handle the multi-dimensional nature of modern business transactions.

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At Tuhin & Partners, teamwork drives our success. Our team is young, dynamic, and deeply committed to honesty, integrity, and excellence. Equipped with strong research skills and practical business insight, we ensure every solution is legally sound, commercially viable, and timely delivered.

Global Reach

While firmly rooted in Bangladesh, we maintain a strong international footprint through our partner firms and global network of specialists. This enables us to support clients across all major commercial hubs worldwide, particularly in managing cross-border transactions, compliance, and investments.

Our Philosophy

We believe that our clients' success defines our success. Guided by this principle, we focus on:

- Innovation – Crafting creative, tailored strategies.
- Efficiency – Delivering solutions on time, every time.
- Flexibility – Adapting to diverse business needs.
- Impact – Driving measurable outcomes for our clients.

At Tuhin & Partners, we promise more than advice—we deliver solutions that enable our clients to grow with confidence in an ever-changing business landscape.

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Disclaimer

This eBook, titled "eReturn Myths in Bangladesh: 44 Free Best FAQs (2025)", has been prepared and published by Tuhin & Partners – Nexus of Law & Business for educational and informational purposes only.

The original 44 Frequently Asked Questions (FAQs) on Income Tax eReturn were published in Bengali by the National Board of Revenue (NBR), Government of Bangladesh. This eBook presents an English-translated, refined, and elaborated version of those FAQs, enriched with practical explanations, step-by-step breakdowns, and real visuals from the official NBR eReturn system to help readers better understand the process.

While we have taken every effort to ensure accuracy, clarity, and reliability, Tuhin & Partners does not guarantee the completeness or official status of the information provided. This publication is not an official NBR document and does not replace the need for professional advice. Readers are encouraged to verify information directly from the NBR's official sources or consult a qualified tax professional before making any decision.

This material is intended purely for public benefit and awareness. Tuhin & Partners shall not be liable for any direct or indirect consequence arising from its use.

Acknowledgement

We gratefully acknowledge the National Board of Revenue (NBR) for developing Bangladesh's digital tax filing platform — the Income Tax eReturn system — and for publishing the original set of 44 FAQs that inspired this work.

We also thank the Tax, Legal & Compliance Team at Tuhin & Partners for transforming those FAQs into a comprehensive English guide by translating, interpreting, and expanding each answer, and by adding system visuals and clarifications to address common taxpayer confusions.

Special thanks go to the design and editorial team for presenting this technical content in a visually engaging and reader-friendly format.

Lastly, we extend our gratitude to our readers, clients, and professionals across industries for their continued trust and encouragement, motivating us to simplify complex legal and tax processes for everyone.

Preface

The introduction of the Income Tax eReturn system marks a pivotal moment in Bangladesh's journey toward a digital and transparent tax administration. Yet, despite its benefits, taxpayers across the country often face confusion, misconceptions, and myths about how the system actually works.

This eBook — "eReturn Myths in Bangladesh: 44 Free Best FAQs (2025)" — was developed by Tuhin & Partners to bridge that gap. While the foundation lies in the official 44 FAQs released by the National Board of Revenue (NBR), our team has gone further — translating the original Bengali content into English, providing deeper explanations, and supplementing it with real visuals and step-by-step context from the eReturn portal.

The purpose of this publication is simple: to make eReturn filing clear, practical, and accessible to every taxpayer — from salaried individuals and small business owners to corporate professionals.

This eBook helps demystify eReturn filing, dispel misconceptions, and empower readers to embrace a more informed and confident approach to digital tax compliance in Bangladesh.

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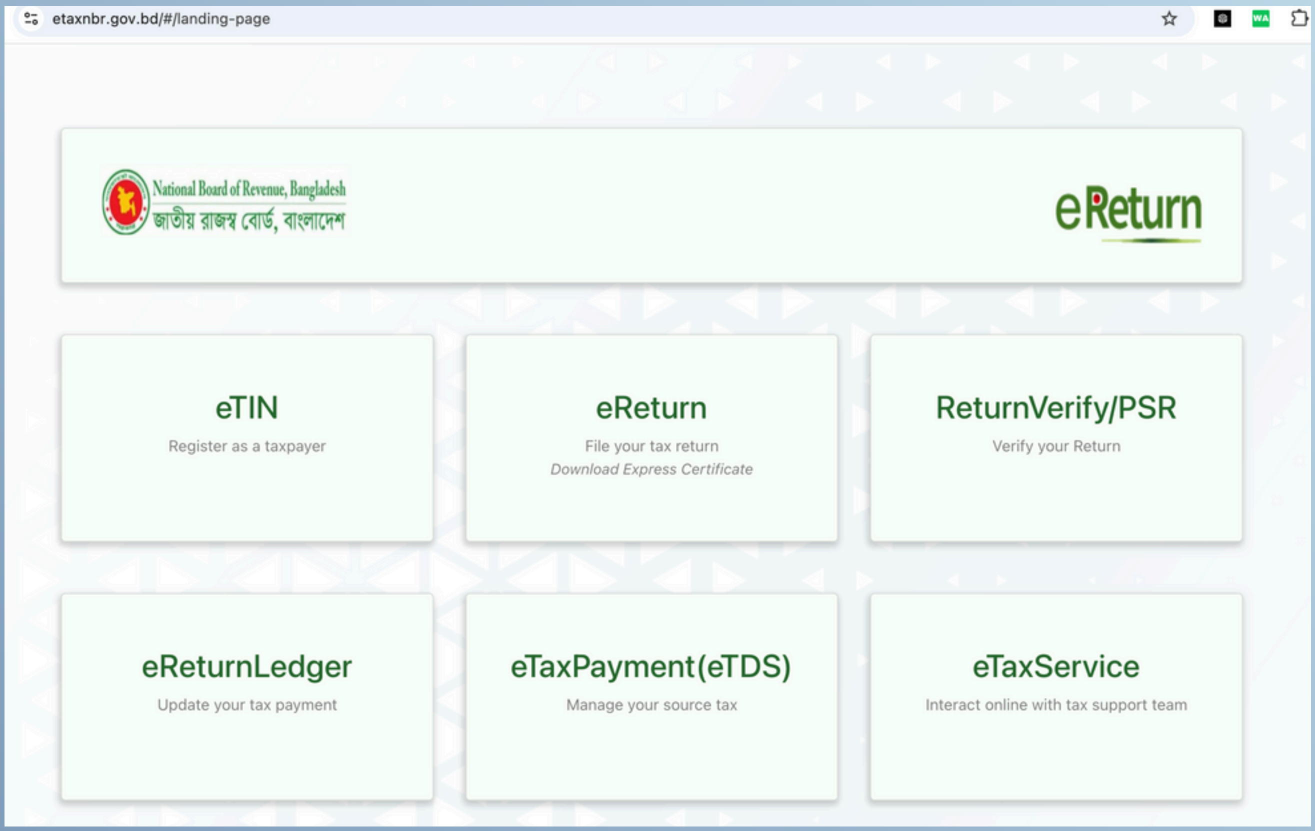
Introduction

Filing income tax returns online in Bangladesh has never been easier, thanks to the [eReturn system] introduced by the [National Board of Revenue (NBR).] Whether you are an individual taxpayer, a professional, or a business owner, understanding the process is crucial to ensure compliance and avoid penalties.

This comprehensive guide answers the 44 most frequently asked questions (FAQs) about filing income tax returns online in Bangladesh, covering everything from registration, filing procedures, tax credits, asset reporting, and more.

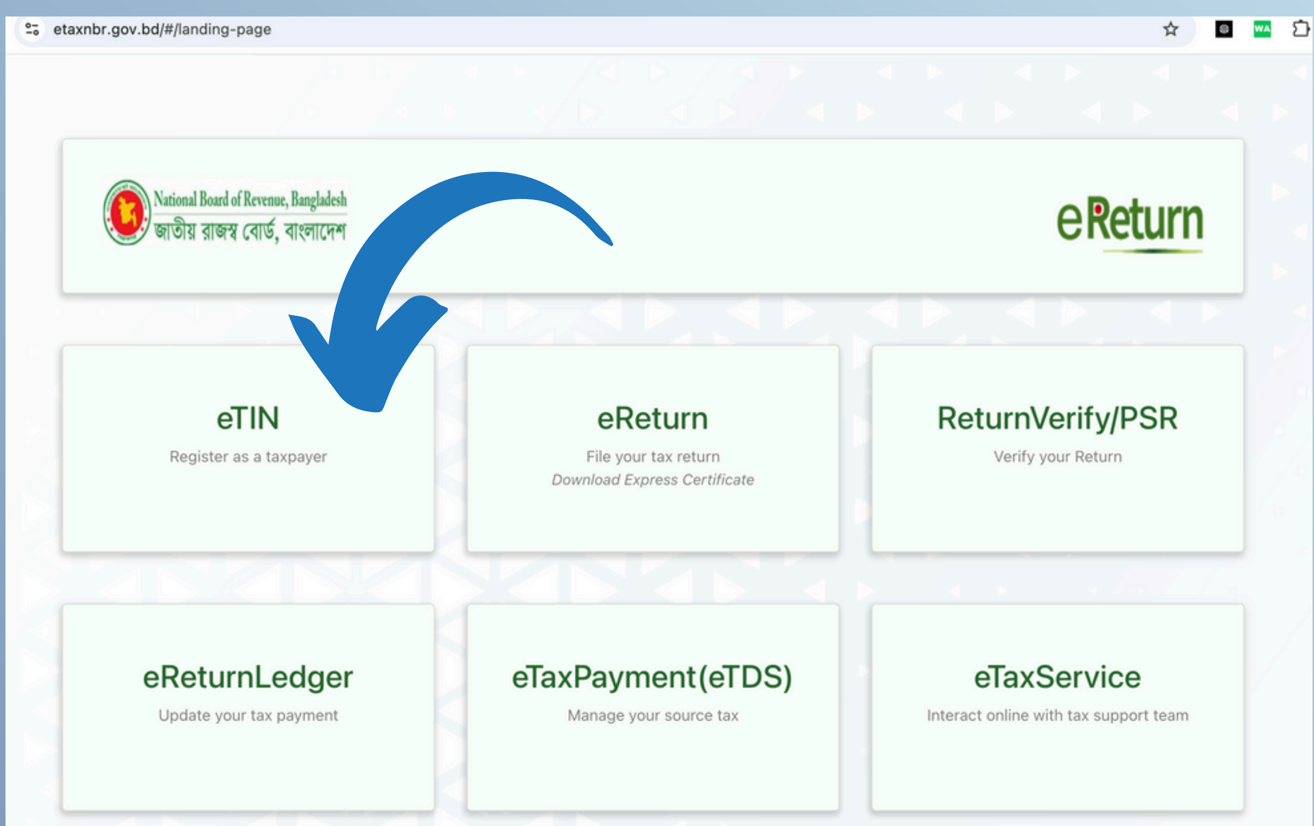
01 I want to file my eReturn online. How do I get started?

To start filing online, register in the eReturn system with your biometric SIM mobile number, national ID, and TIN. After registration, log in to update your profile, then enter your income, investments, family expenses, assets, liabilities, and tax info step by step. Please always make sure information is correct by checking your supporting documents.



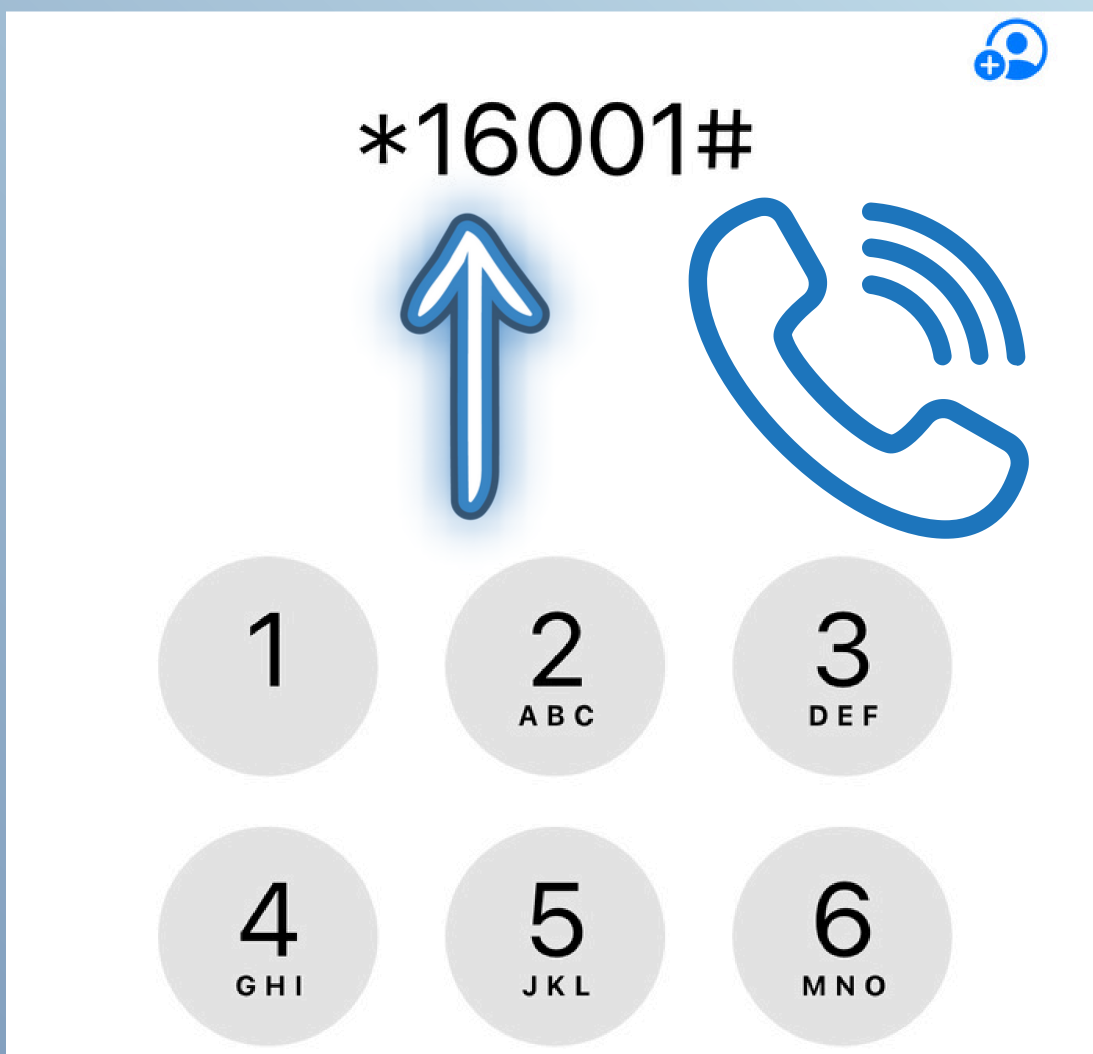
02 How do I sign in to the eReturn system?

You need your TIN and password to sign in. Set your password during registration at www.etaxnbr.gov.bd. After registering, use these credentials to log in anytime. You can also change your password if you need to.



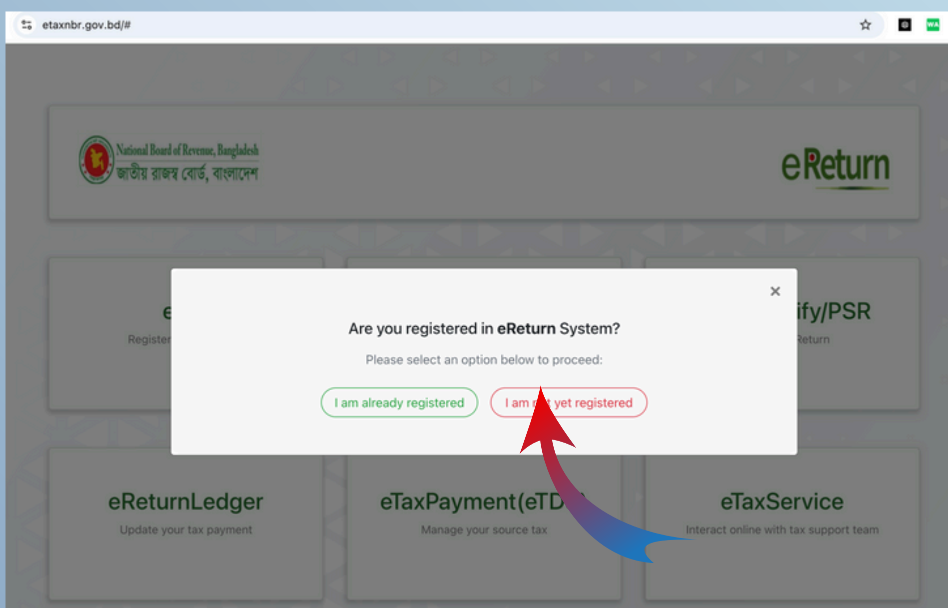
03 What is required for registration in the eReturn system?

Register using your mobile number (biometric SIM), TIN, and national ID. Dial *16001# to check if your mobile number is registered in your name.



04 What is the procedure for registration in the eReturn system?

1. Go to www.etaxnbr.gov.bd and click I am not registered yet.
2. Enter your TIN and mobile number, then click verify.
3. Enter the 6-digit OTP sent to your phone.
4. Set a password and click register to complete the process.



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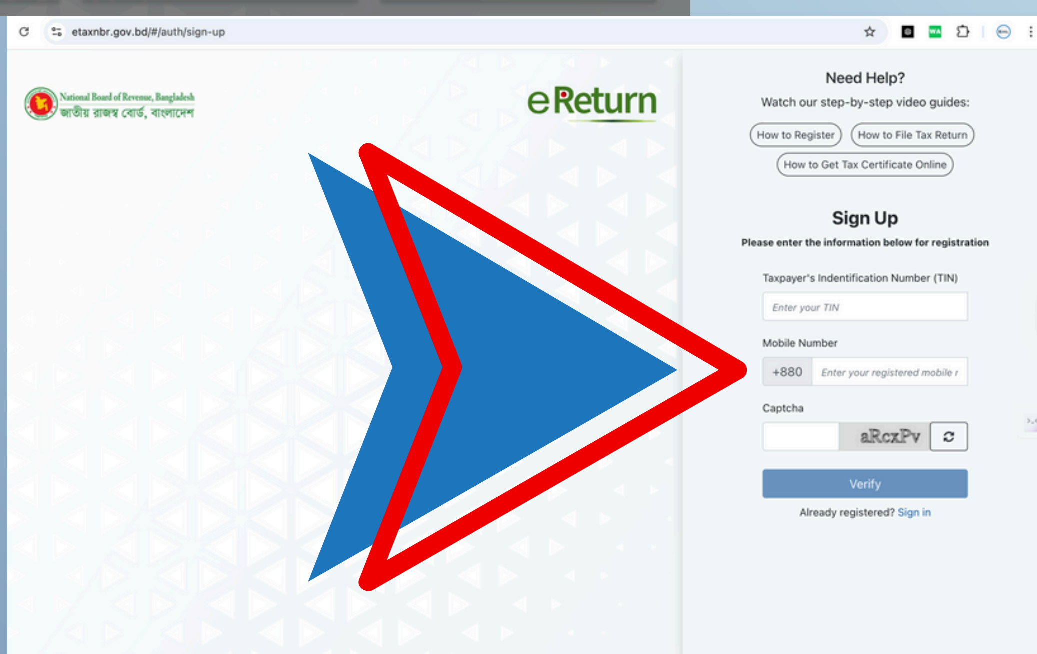

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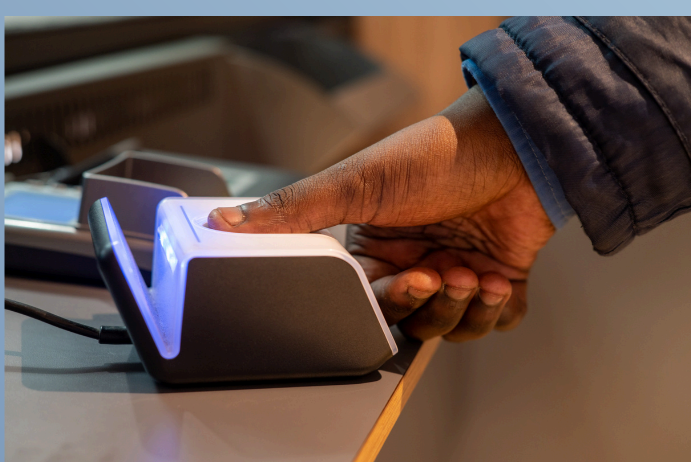
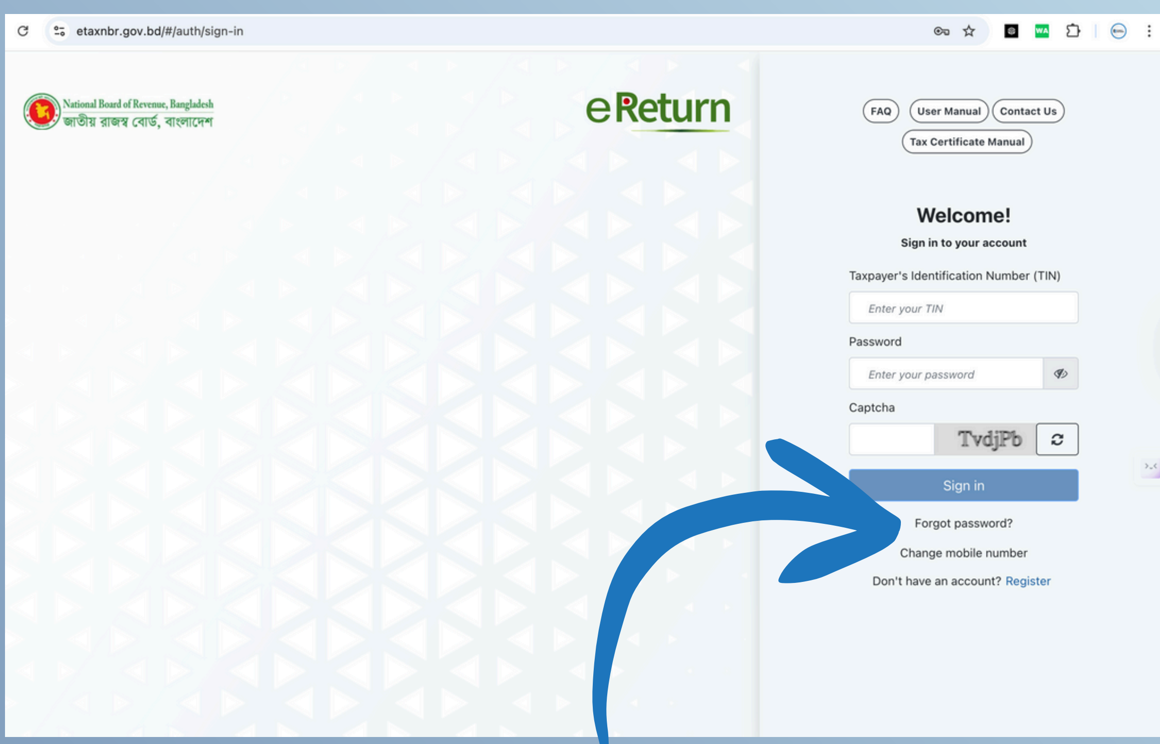
05 The mobile number I provided when opening the TIN no longer exists. Will I be able to register in the eReturn system?

Yes. You can register using a new mobile number linked to your national ID and biometric SIM. You can also update your mobile number later.



06 How do I set a password? How do I reset my password if I forget it?

Passwords must be at least eight characters and include lowercase, uppercase, digits, and special characters. If forgotten, click Forget password and follow the OTP instructions sent to your registered mobile.



07 How can I know if a mobile number is registered in my name?

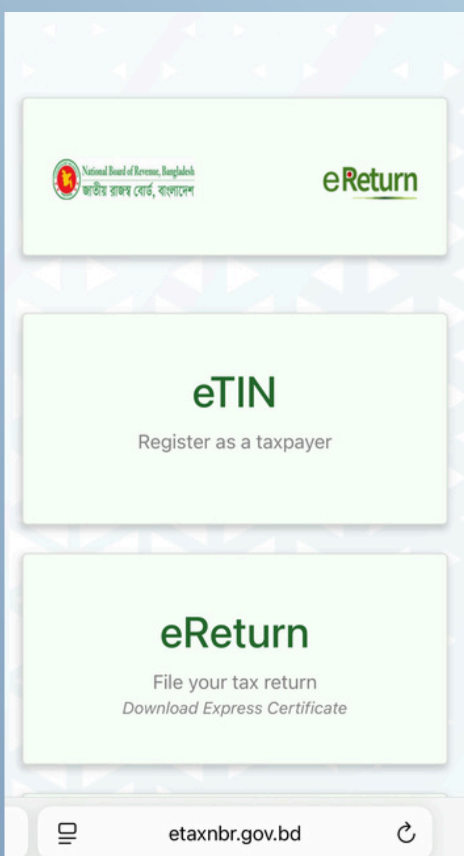
Dial *16001# and enter the last 4 digits of your national ID. The system will display the registered numbers.

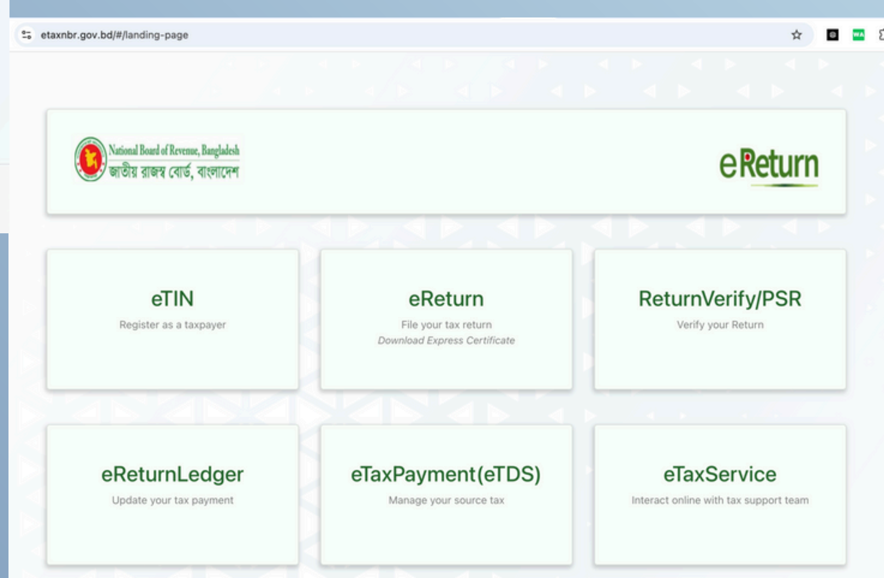
08 Where can I contact for assistance in case of any issues with eReturn?

For assistance, contact the NBR call center at 09643 717171 (9:00 AM–5:00 PM, except holidays). You may also email the Etax service center or seek help from your tax region during the income tax service month.

09 Can eReturn be prepared on a mobile phone?

Some features may not function properly on mobile devices. To use all features, including file generation and full data entry, it is recommended to use a laptop or desktop computer.





10 Where should I submit or how should I attach supporting documents after filing my eReturn online?

You do not need to upload documents during online filing. Keep them for reference and ensure information is accurate. After submission, an Acknowledgement Slip and Tax Certificate are generated, which can be printed anytime from the Tax Record menu.

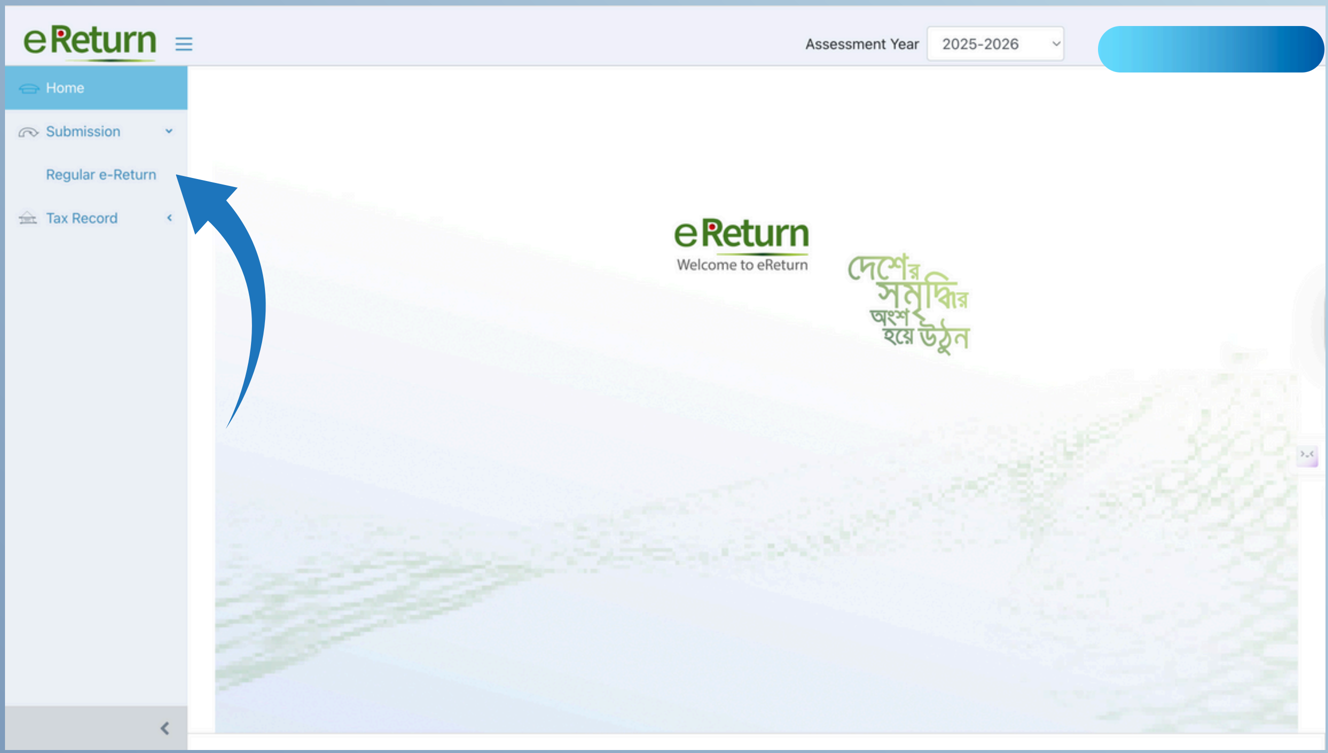
11

After filing the eReturn online, do I need to submit the return or any proof to the Circle again?

No. After online submission, assessment is automatic, and no further submission is required.

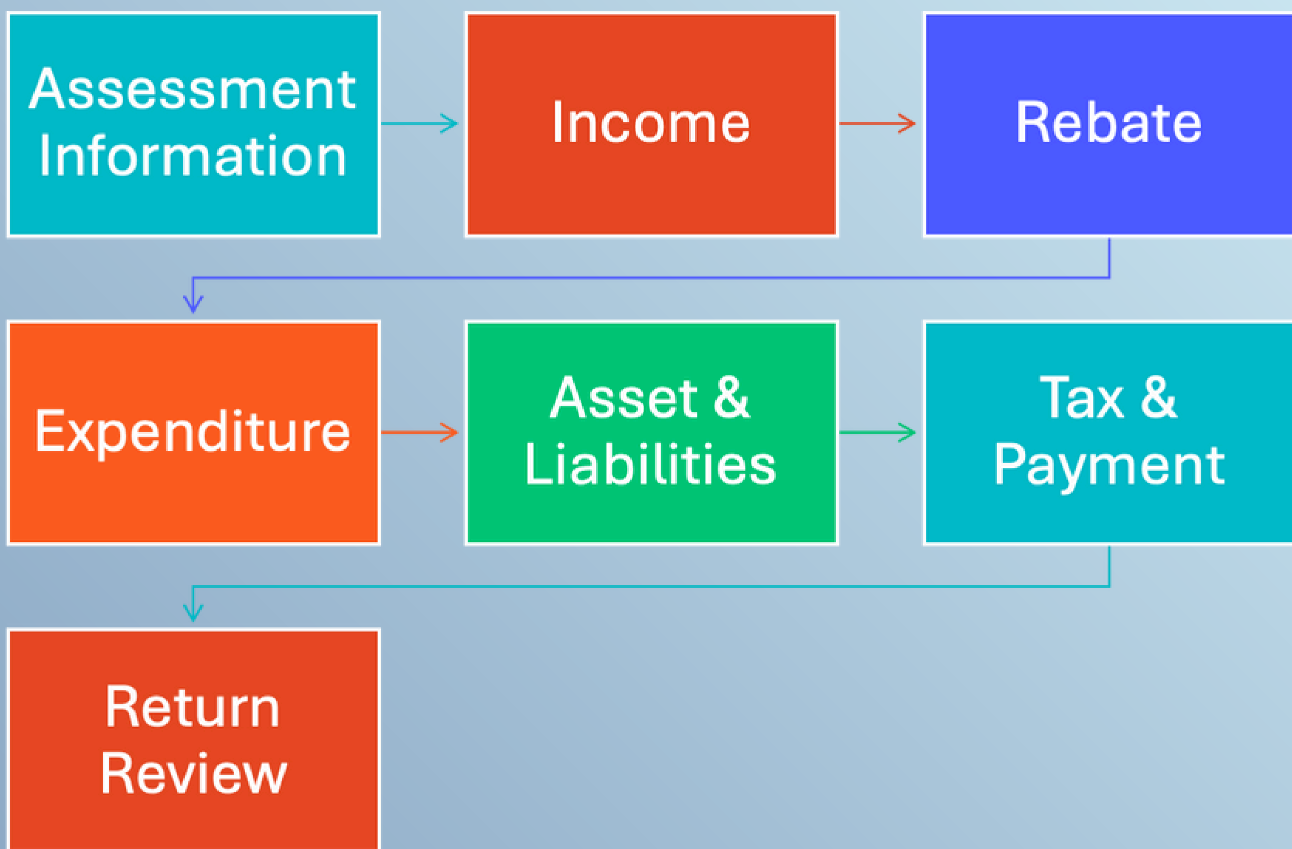
12 I have registered. How do I start filing my eReturn after signing in?

1. Go to etaxnbr.gov.bd. You will see Home, Return Submission, and Tax Record menus.
2. Click Return Submission. Assessment information and income heads will appear.
3. Follow each screen step by step. Refer to the user manual or click question marks for explanations. Contact the call center if you need help.



13 What is the process of submitting eReturn online?

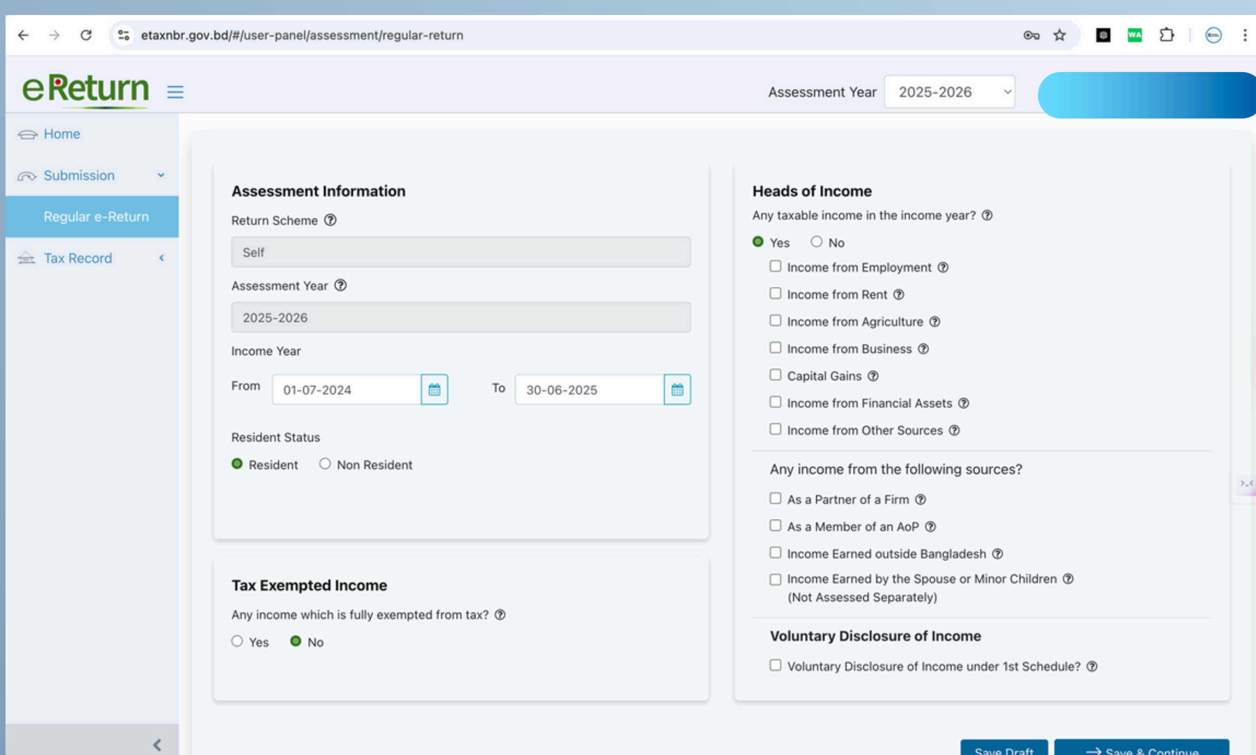
Filing eReturn involves 7 main steps:



13 i) Assessment

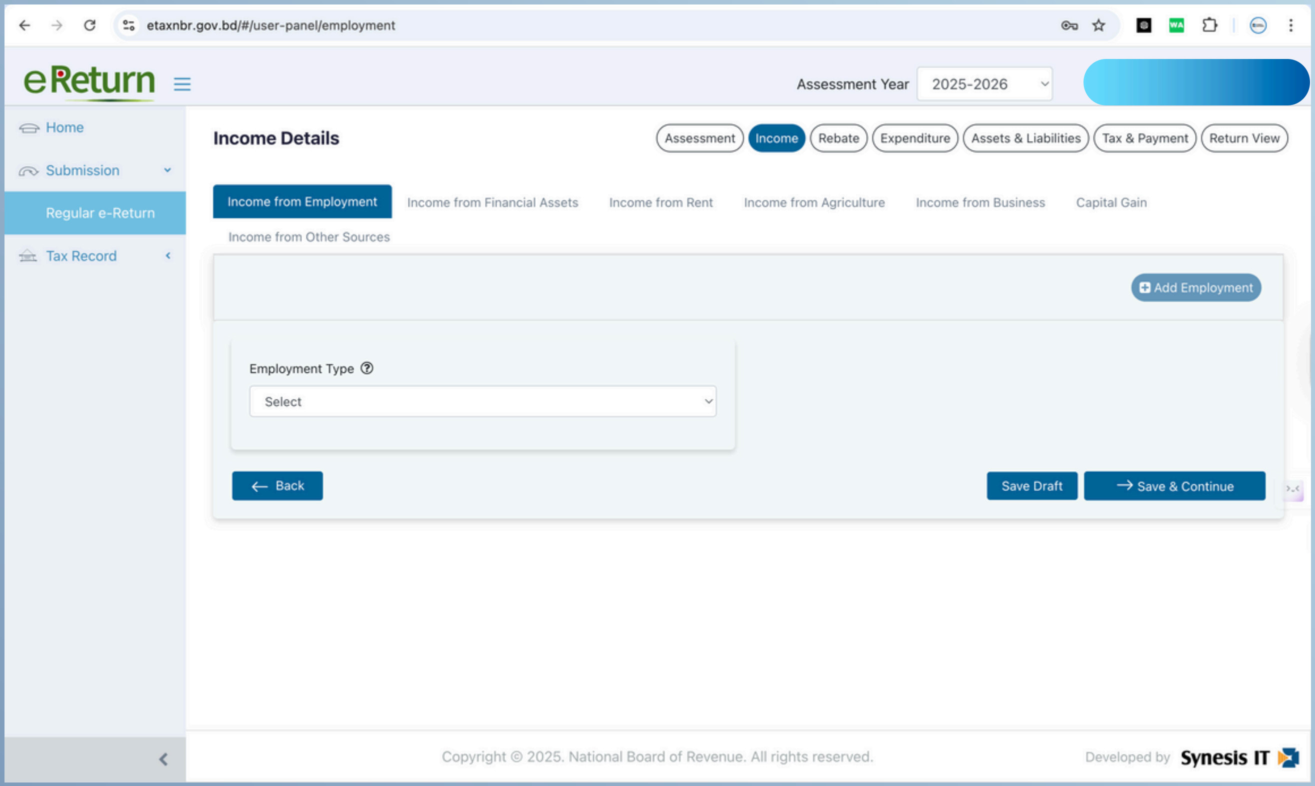
Provide basic information, including:

- **Assessment Year and Income Year**
- **Heads of Income: Employment, Rental, Agriculture, Business, Capital Gains, Financial Assets, Other sources**
- **Additional Information: Location of income sources**
- **IT-10B Requirement: Asset details (vehicles, property, etc.)**



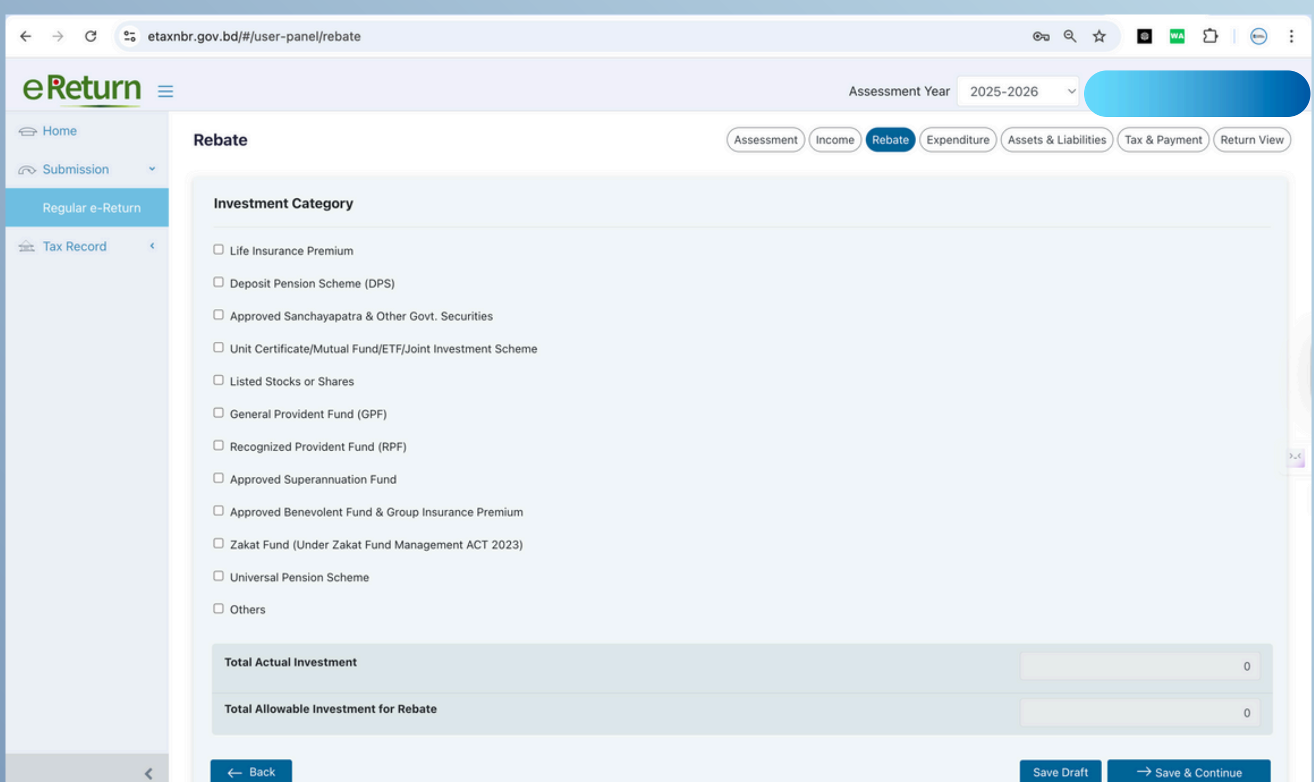
13 ii) Income

Enter sector-wise income: Employment, Rental, Agriculture, Business, Capital, Financial Assets, Other Sources.



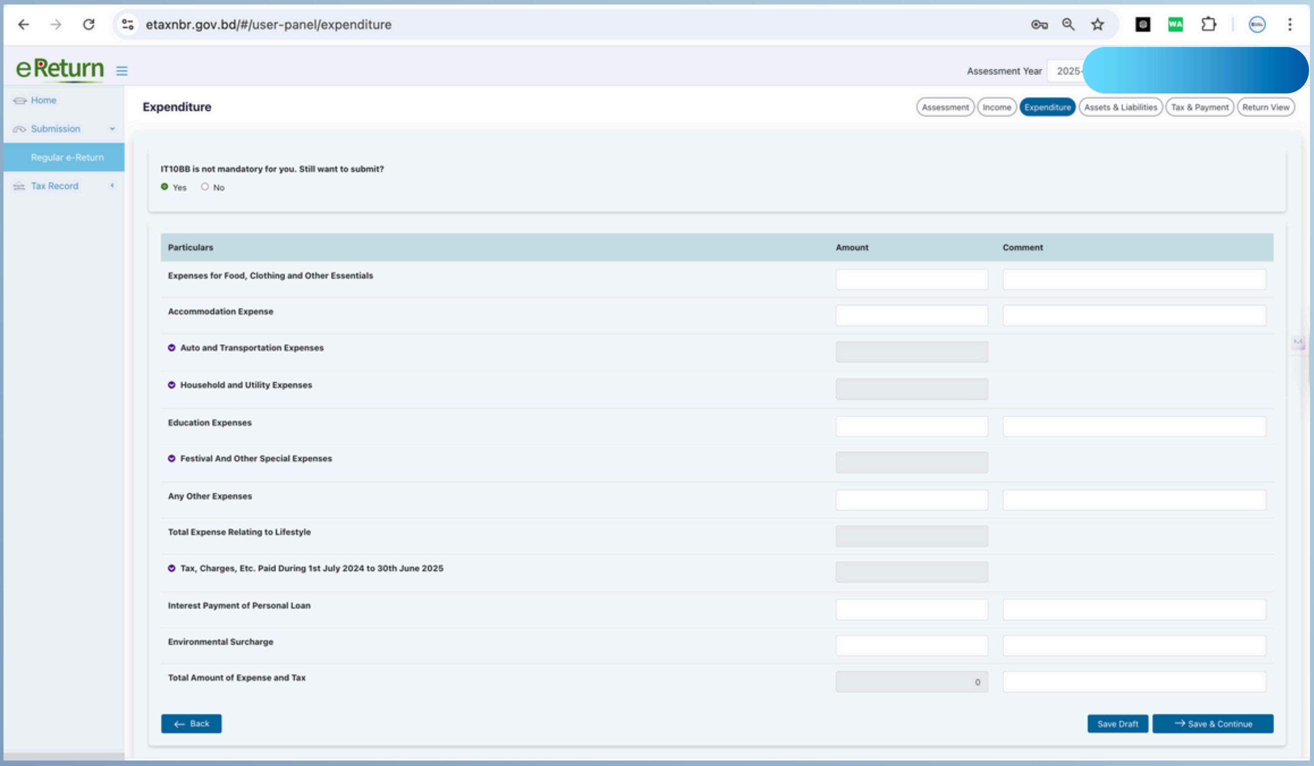
13 iii) Rebate

Provide information about rebatable investments, e.g., Life Insurance, DPS, Savings Certificates, GPF.



13 iv) Expenditure

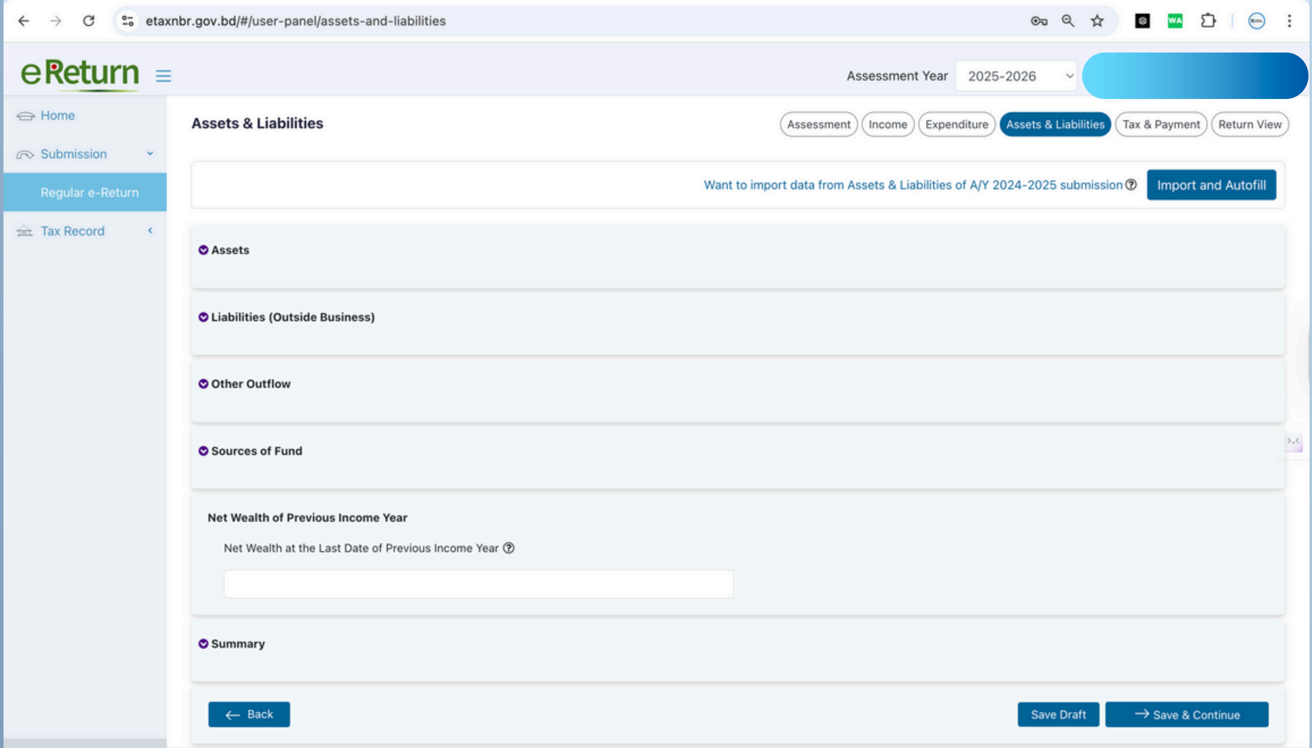
Enter annual expenses, including family and business-related costs.



13 v) Assets & Liabilities

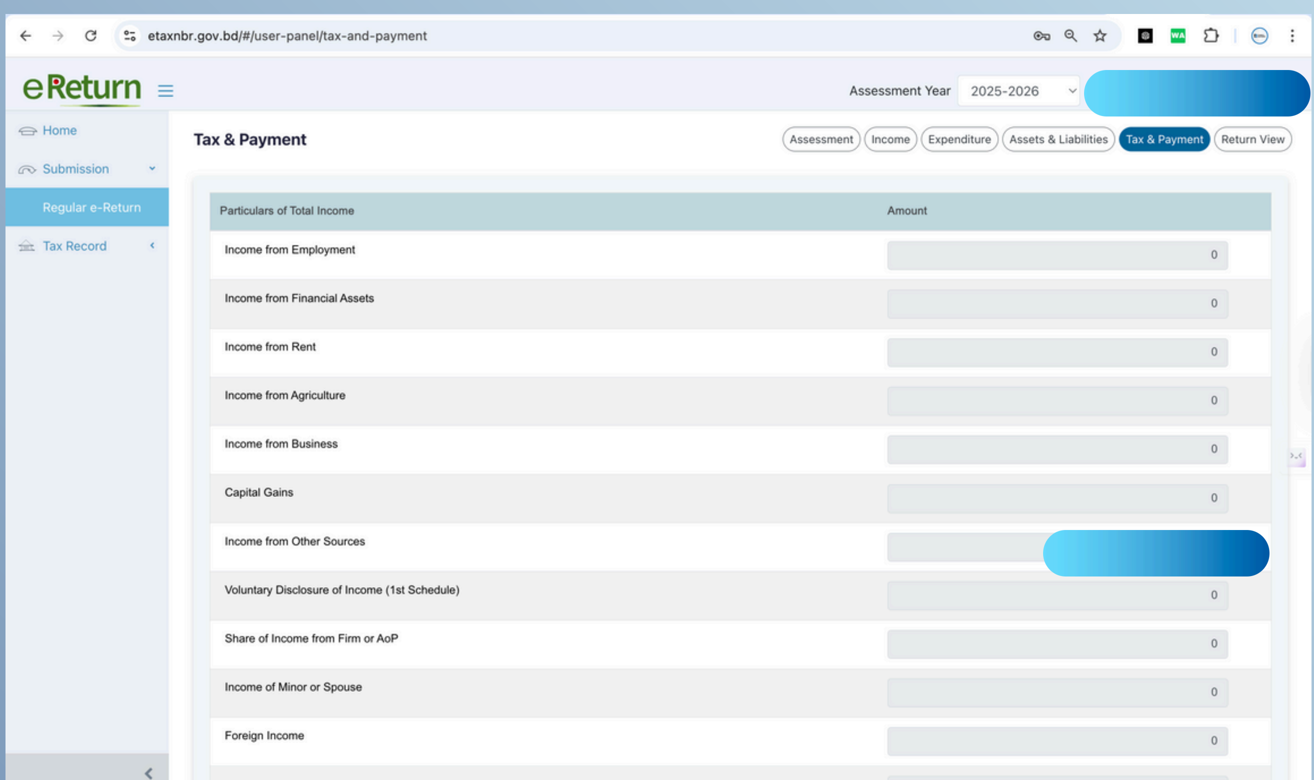
Provide detailed info on:

- **Business capital, properties (agricultural & non-agricultural), financial assets (shares, debentures, FDR, DPS), vehicles, gold, household goods, cash, loans.**



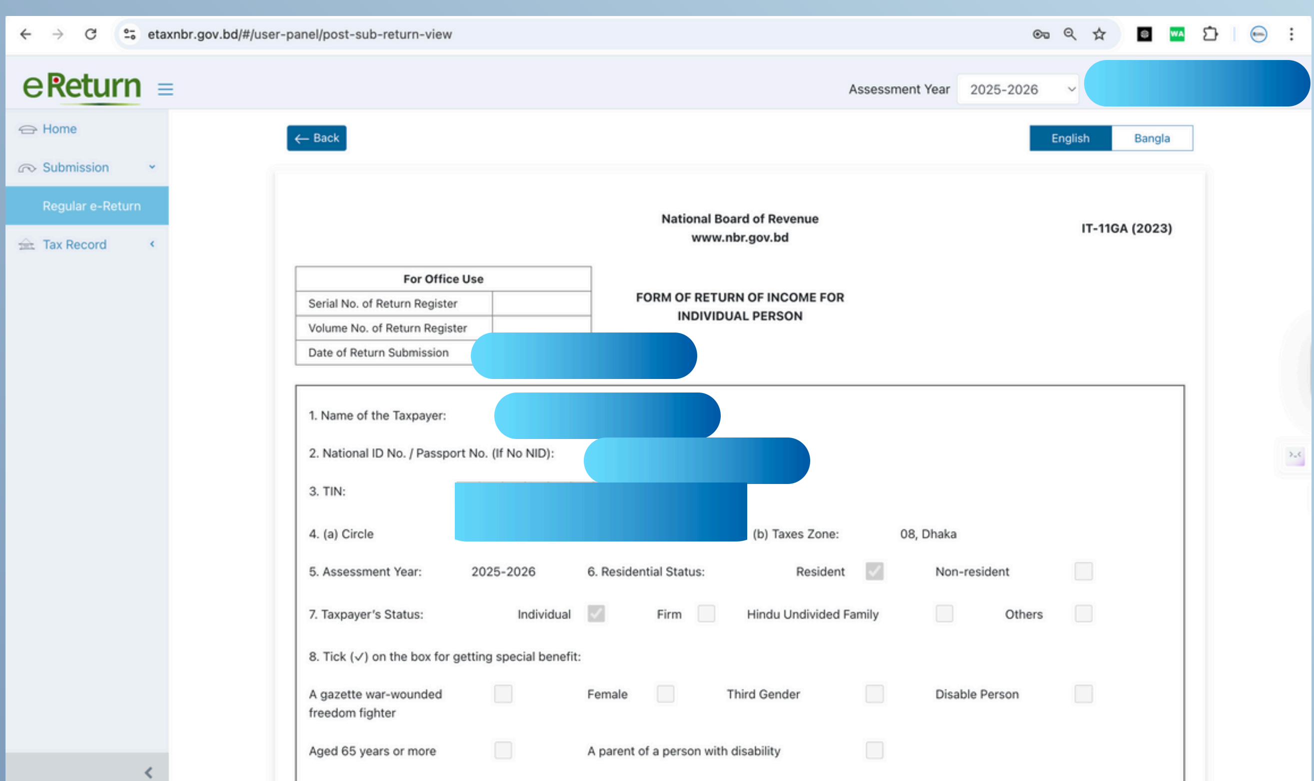
13 vi) Tax & Payment

- The system will compute tax payable.
- Update tax already deducted at source, advance tax, or previous year adjustments.
- Pay tax online via mobile banking (bKash, Rocket, Nagad), internet banking, or cards.



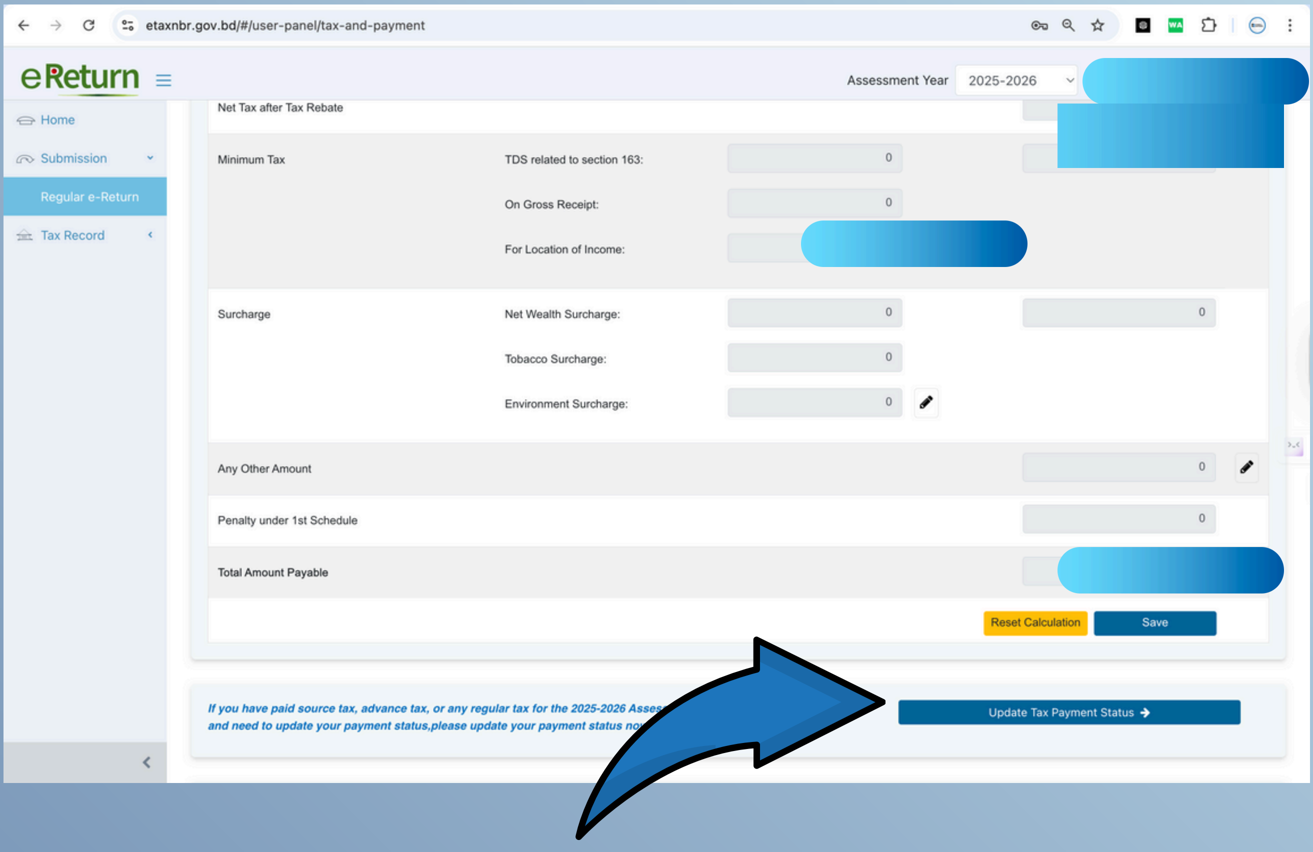
13 vii) Return View

- Review all information before submission.
- Save, edit, and submit the return.
- Download and print Acknowledgment Slip, return, certificate, or invoice anytime.



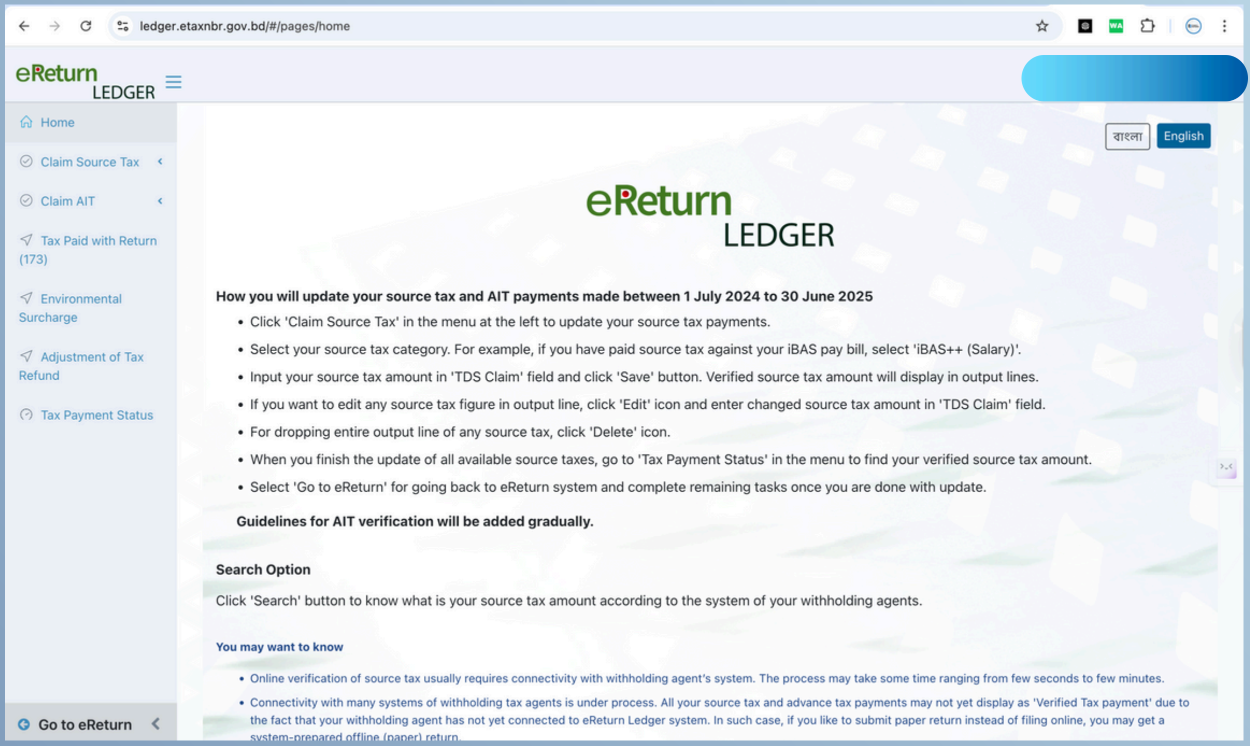
14 I have paid tax at source and advance tax. Can I file my eReturn online?

Yes. In the Tax & Payment section, update your tax payment details, including tax deducted at source, advance tax, previous year adjustments, and current return tax, to complete the filing.



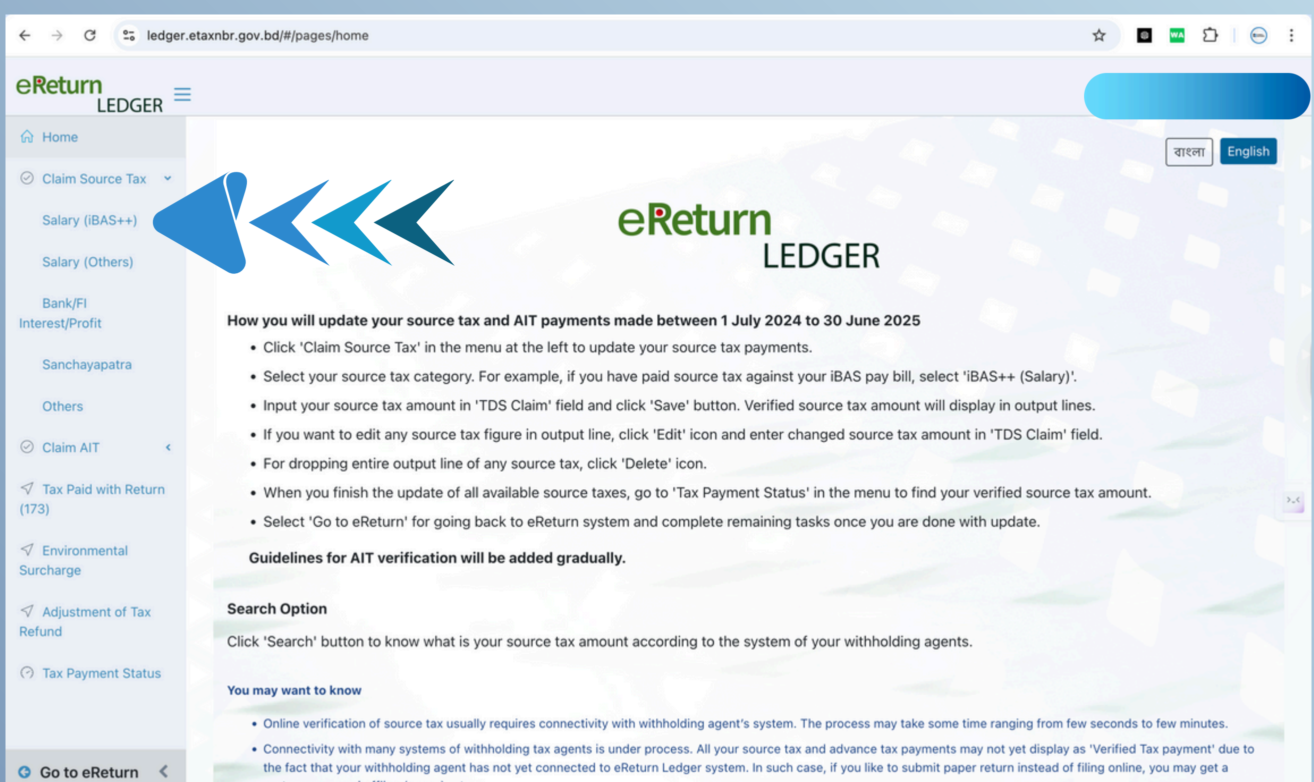
15 How can I get tax deducted at source and advance tax credit?

1. Go to Tax & Payment → Total Tax Payable.
2. Answer Yes to “Have you paid any source tax, advance tax, or any regular tax for 2024-2025?”
3. Enter the eReturn Ledger.
4. Input all payment details, including:
   - Source tax
   - Advance tax
   - Adjustments
5. Follow on-screen instructions for each type:
   - Source tax: Enter authority name, challan/certificate number, date, bank, branch, and amount.
   - Advance tax: Update with challan info or transaction ID for vehicle tax.



16 How can I get a tax credit at source from my salary?

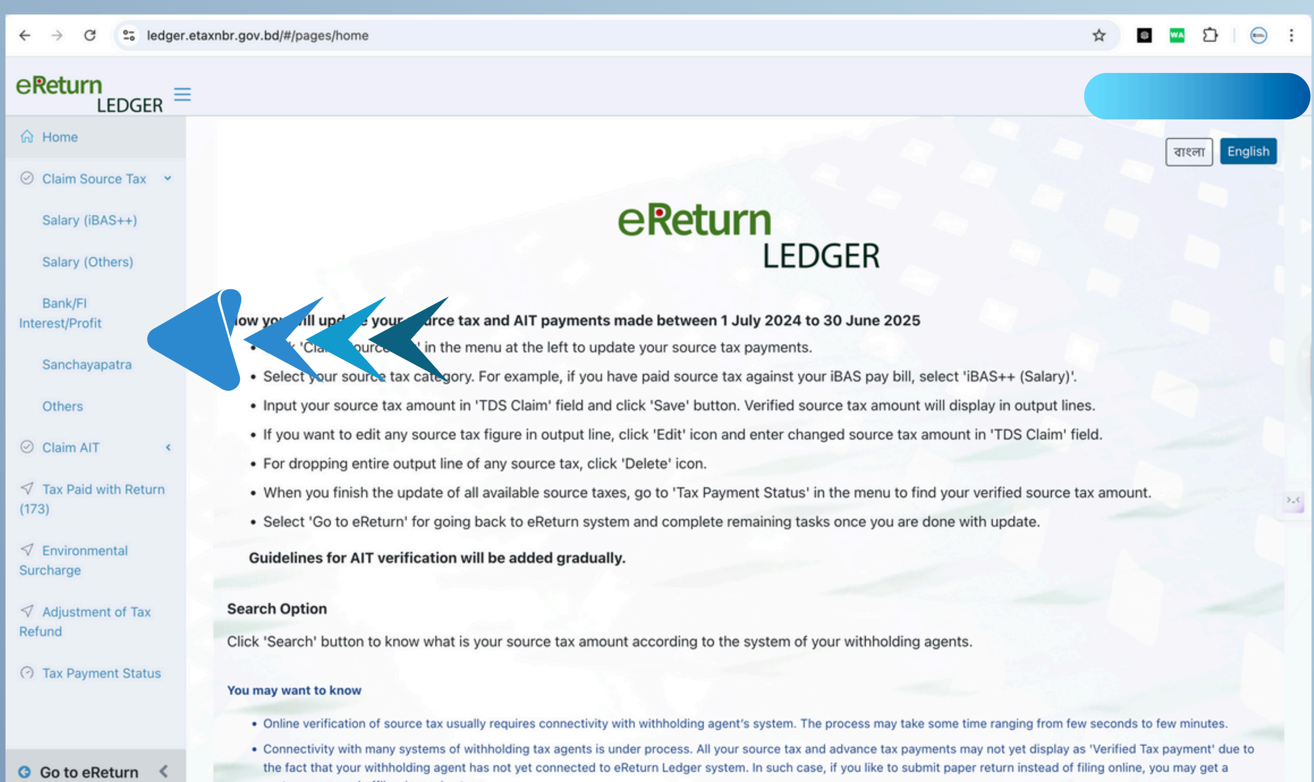
1. In the eReturn Ledger, select Claim Source Tax → Salary.
2. For government employees, select Salary (IBAS) and click Search to view deducted tax. Enter the applicable amount.
3. For others, input challan/certificate info including number, date, bank, branch, and type the claimed amount.



17 How do I claim a tax credit at source for bank, savings certificates, and dividends?

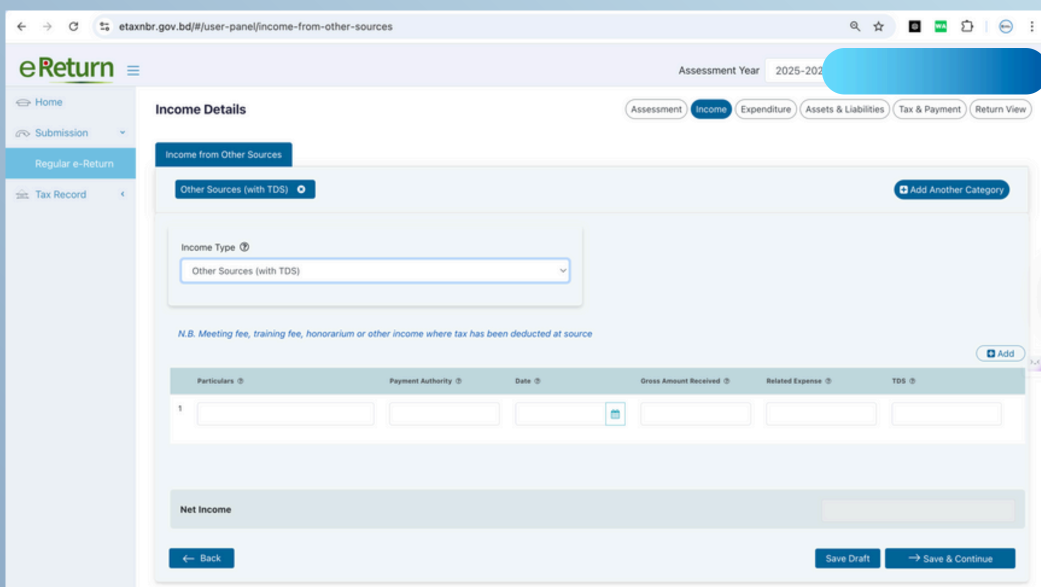
1. Go to Tax & Payment → Total Tax Payable → eReturn Ledger.
2. Select Sync from Income from Sanchaypatra/BankFI Interest/Other (Dividend-Section-117).
3. Input required information and click Save.

Note: Income information must be filled in before entering the e-Return Ledger.



18 What type of income should I display from meeting fees, training fees, and honoraria in my eReturn?

1. If tax is deducted at source, select Income from Other Source (with TDS).
2. If tax is not deducted, select Any other income.



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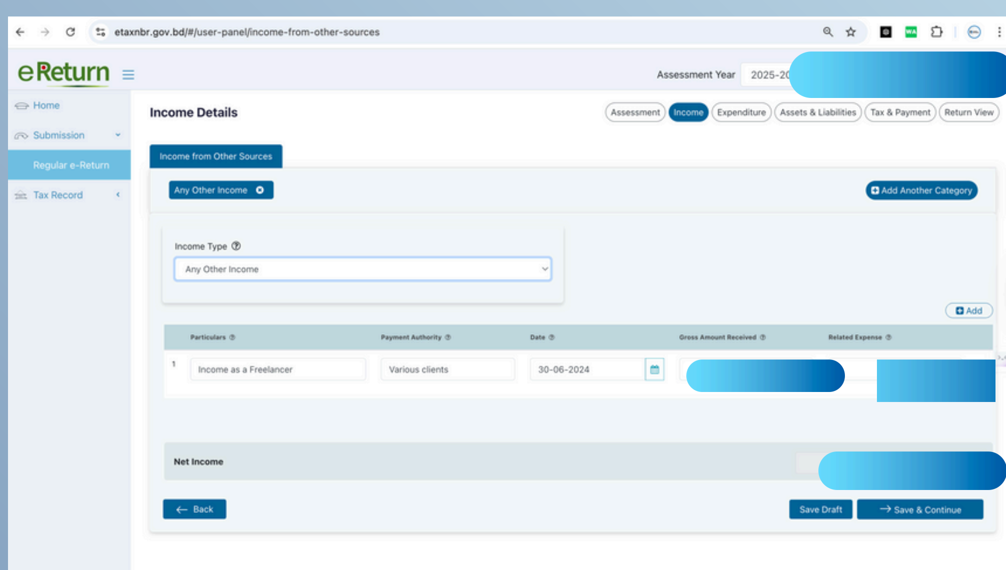

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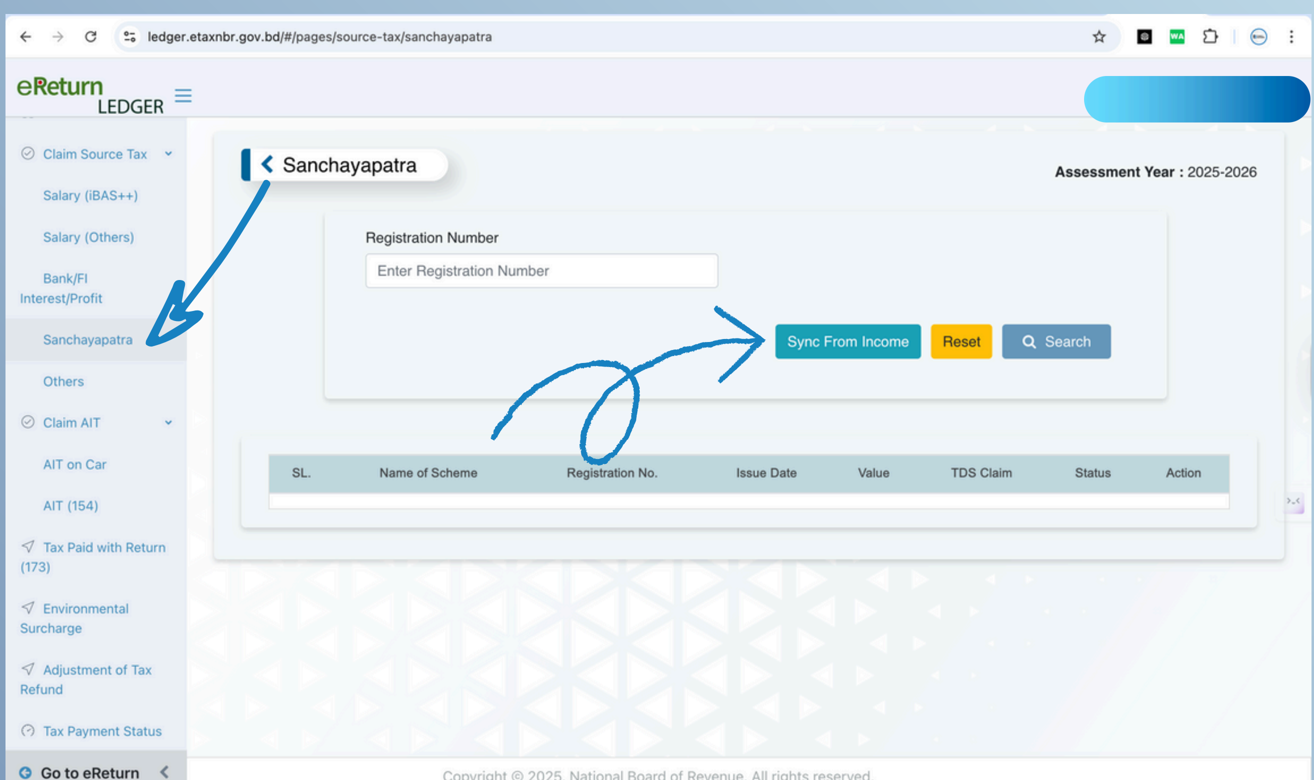
19 How can I get a tax credit at source for savings certificates before 30/06/2019?

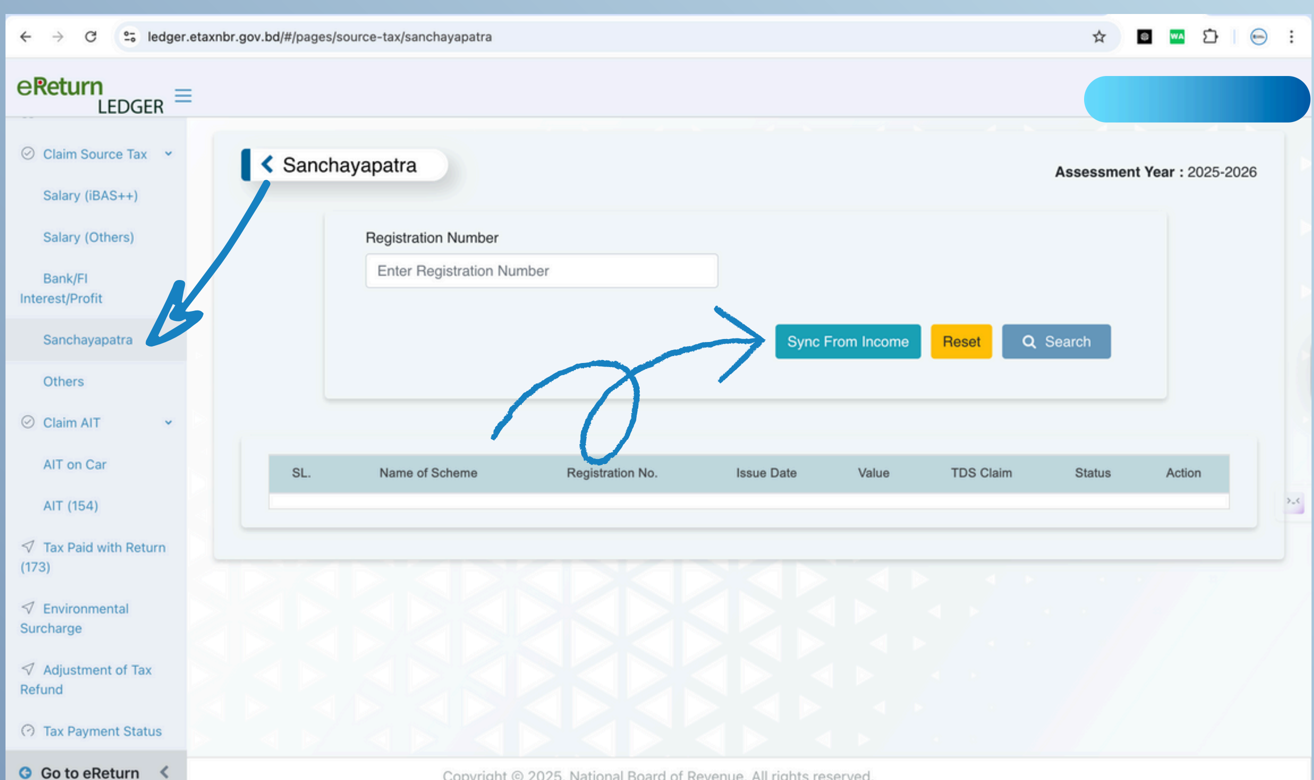
1. Enter eReturn Ledger → Claim Source Tax → Sync from Income from Sanchaypatra.
2. Input all income details previously entered in Financial Asset → Sanchaypatra.
3. Click Save to update the deducted tax amount.



20 How do I display the profit and withholding tax information of a joint savings certificate?

1. Go to eReturn Ledger → Claim Source Tax → Sync from Income from Sanchaypatra.
2. Enter your portion of TDS applicable to you.

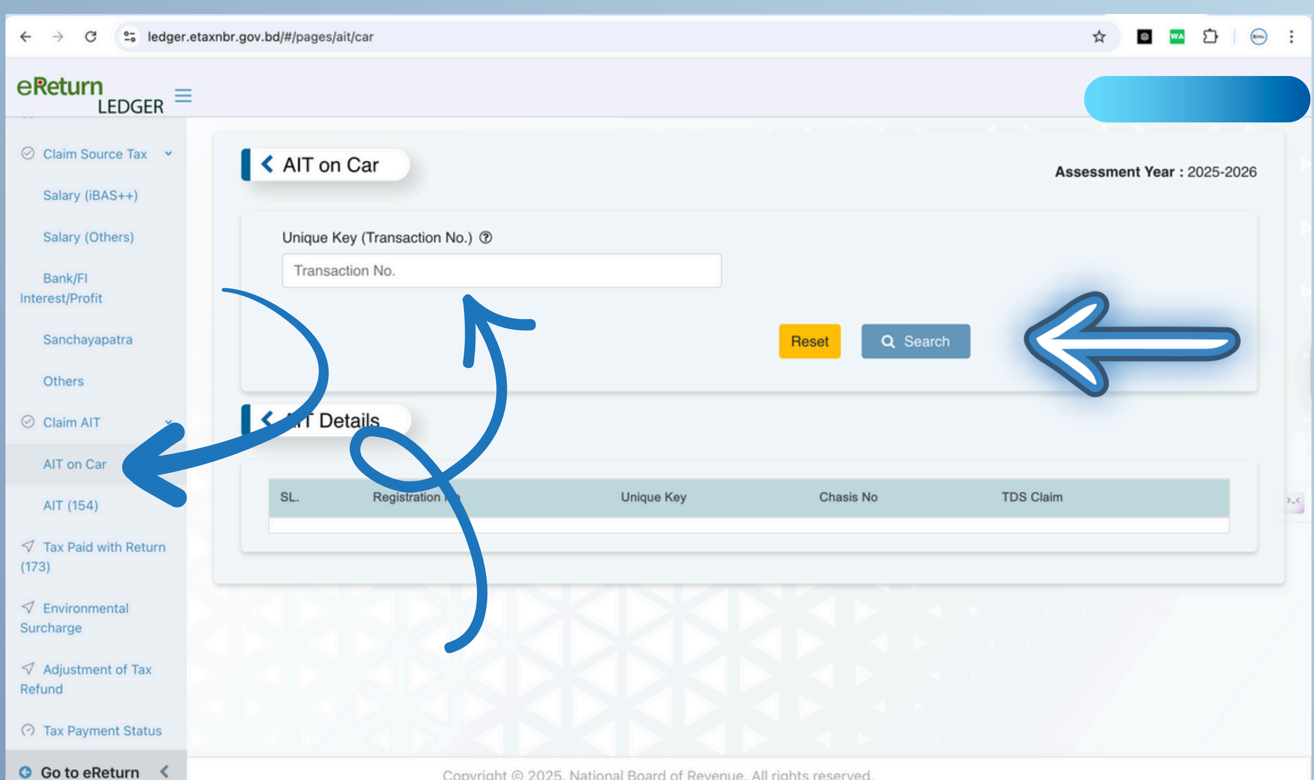
In case of joint holders, only your share should be entered.



21 How do I claim the advance vehicle tax credit?

1. Go to eReturn Ledger → Claim Source Tax → Sync from Income from Sanchaypatra.
2. Enter your portion of TDS applicable to you.

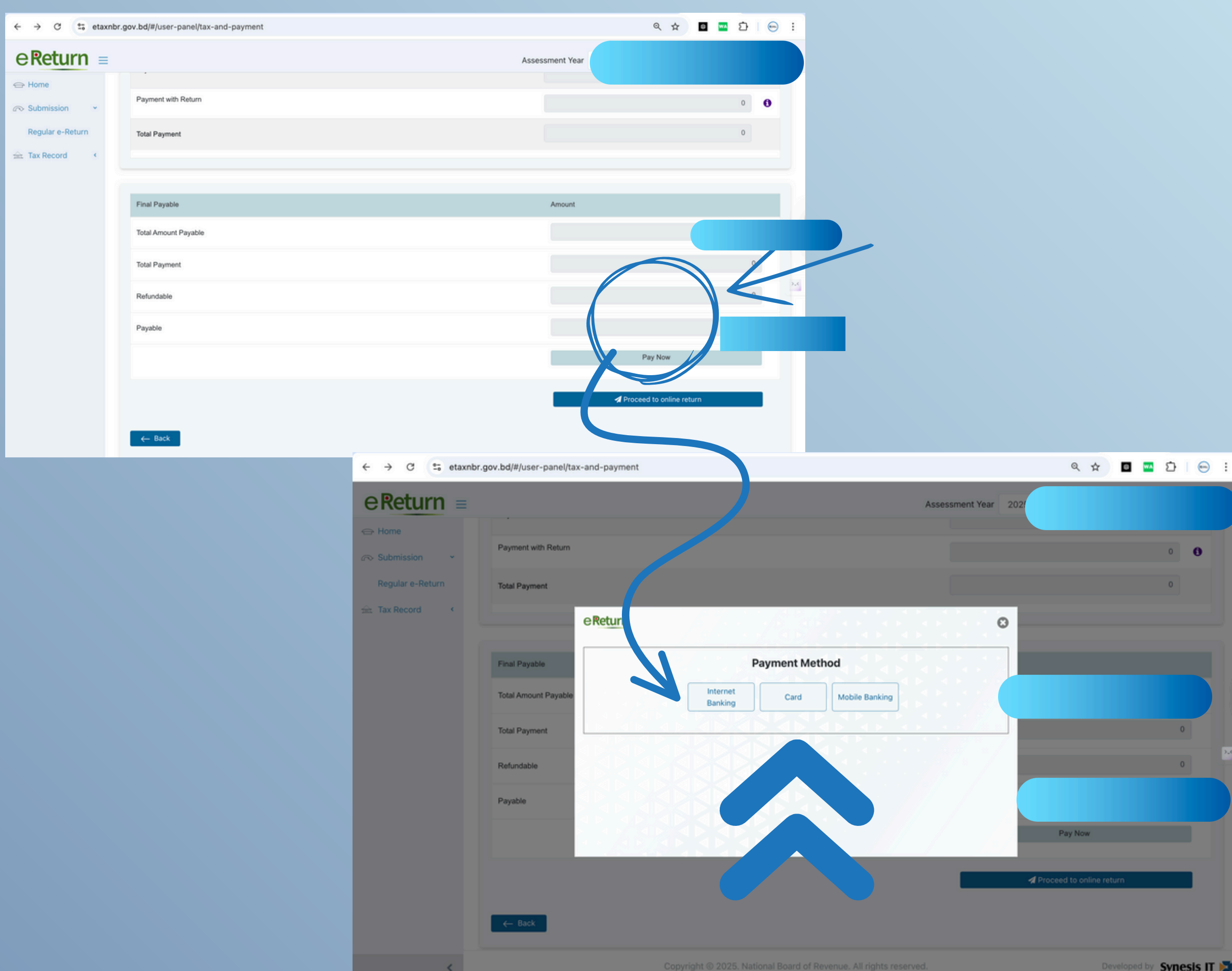
In case of joint holders, only your share should be entered.



22 Can taxes be paid through the eReturn system?

Yes. If the tax is unpaid, it appears under Tax & Payment → Pay Now. Payment options include:

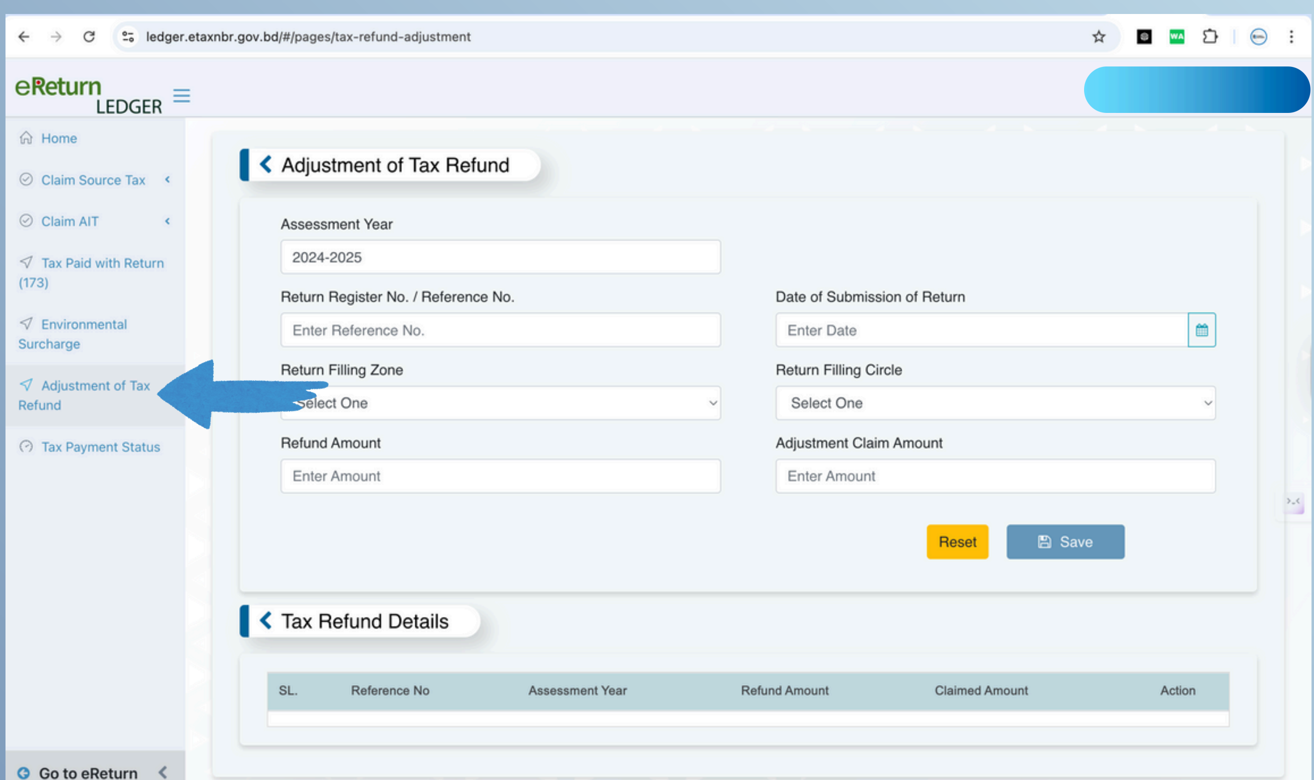
1. e-Challan
2. Sonali Bank Gateway
3. Mobile banking (bKash, Rocket, Nagad)
4. Internet banking
5. Debit/credit cards



23 How do I display the previous year's overpaid tax?

1. Go to Tax & Payment → Total Tax Payable → eReturn Ledger.
2. Select Adjustment of Tax Refund from the left menu.
3. Enter additional tax paid from the previous year.

Adjustment is effective after review by the Deputy Commissioner of Taxes.



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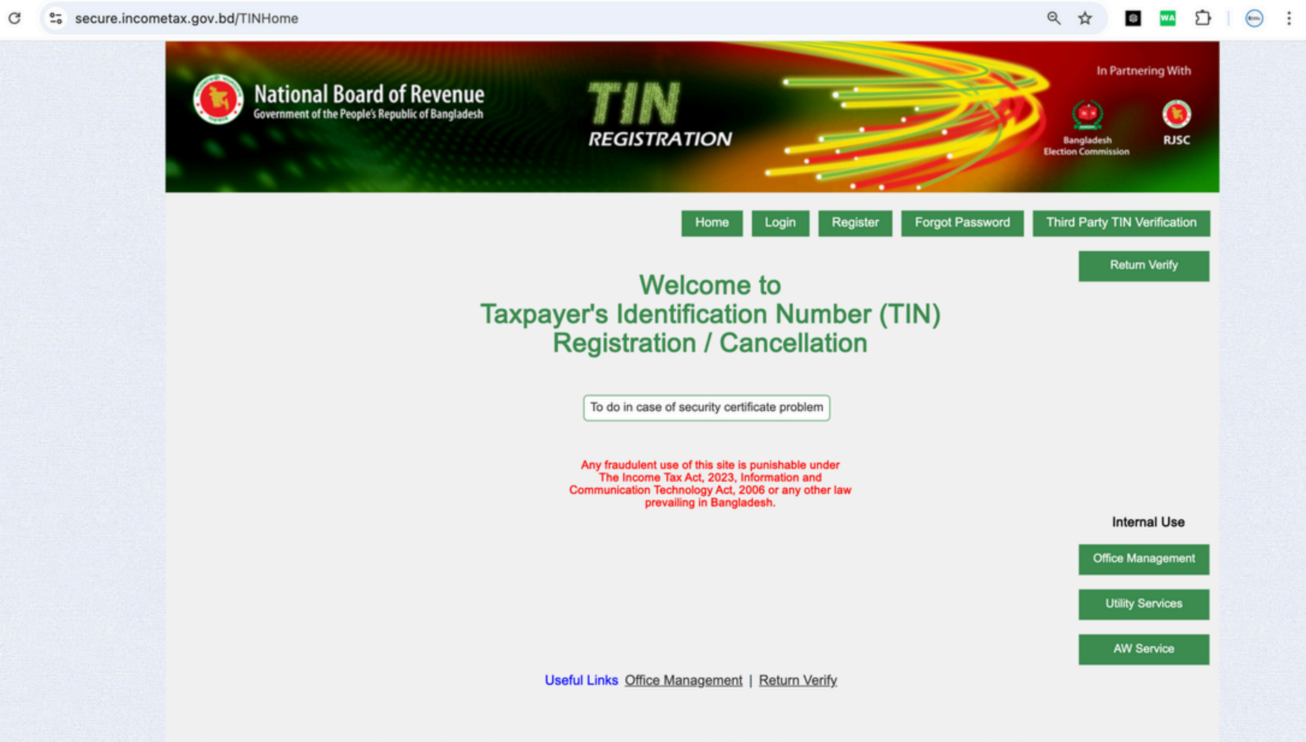
I am a woman, but my taxes are being calculated as a man. What should I do?

1. **Update via Edit/Correct/Update in the TIN system.**
2. **Click Sync with TIN in your e-Return profile.**
3. **Contact the call centre if needed.**



25 What are the benefits of submitting income tax returns on eReturn?

1. File from home.
2. Print/download TIN certificate, returns, tax certificates.
3. Obtain Acknowledgement Slip as proof.
4. Print tax invoices.
5. Access records of previous years’ returns.

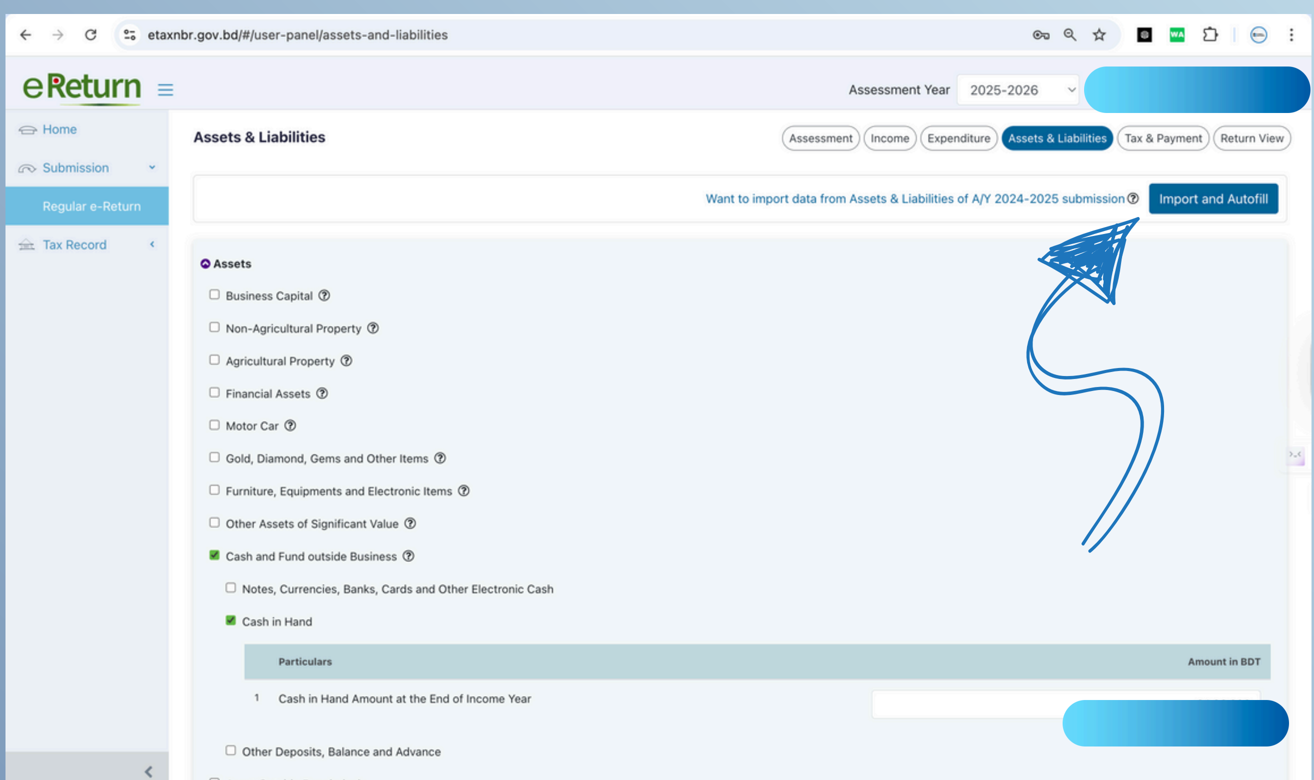
26 For whom is eReturn filing mandatory in the tax year 2024-2025?

Mandatory for:

1. **Government employees under Dhaka North, Dhaka South, Gazipur, Narayanganj City Corporations**
2. **Officers/employees of all scheduled banks**
3. **Telecom service provider employees**
4. **Employees of: Unilever Bangladesh, BAT Bangladesh, Marico Bangladesh, Berger Paints, Bata So Company, Nestle Bangladesh PLC**

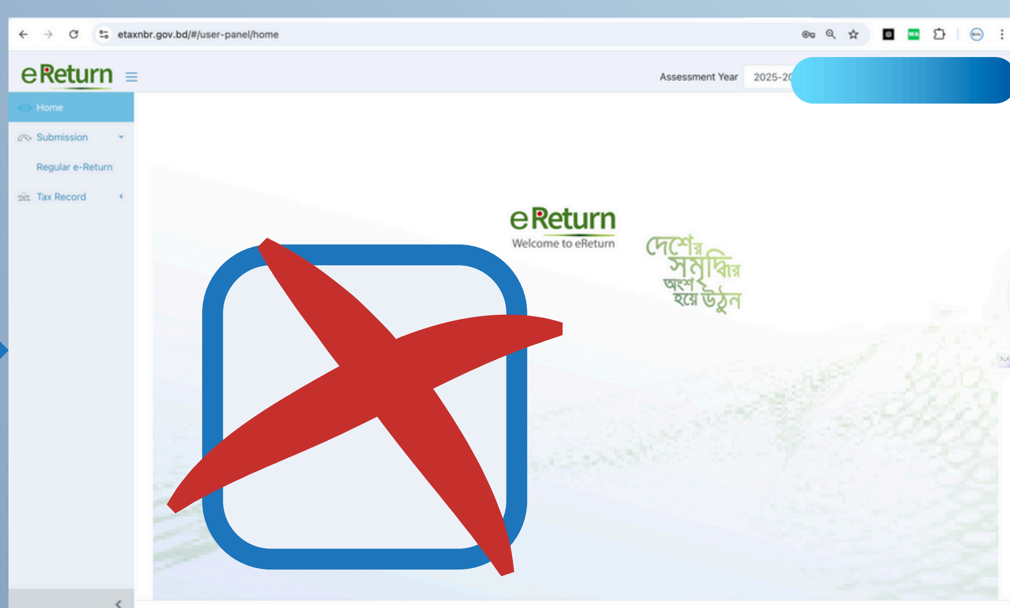
27 I filled in asset information last year. Do I need to fill it again?

No. Click Autofill in Assets-Liabilities to import last year's info. Edit, delete, or add new details if needed.



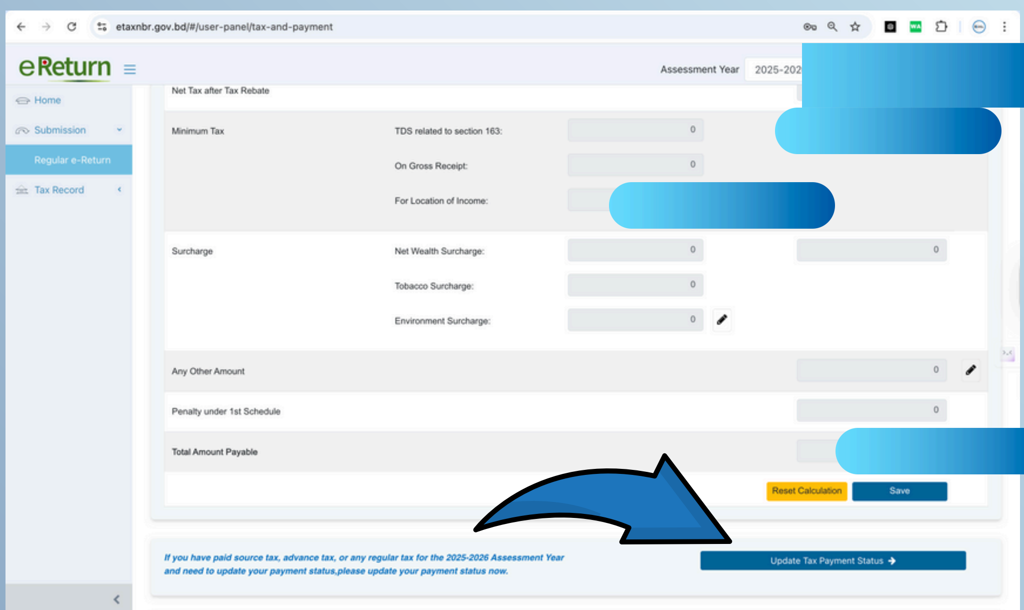
28 Last year I submitted a print copy only. Why is it not in eReturn?

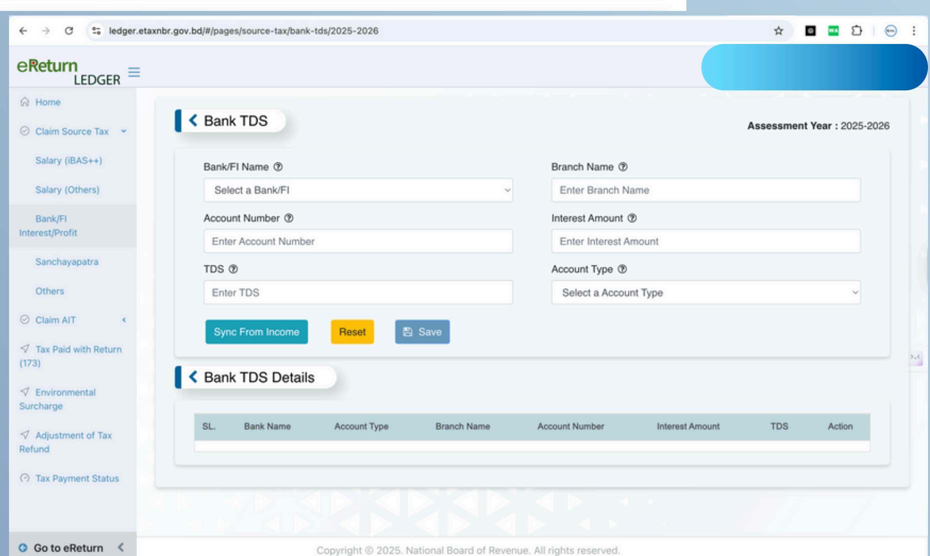
Information was not saved because the return was not submitted online.



29 Declared bank TDS is not found or exceeds declared income. What should I do?

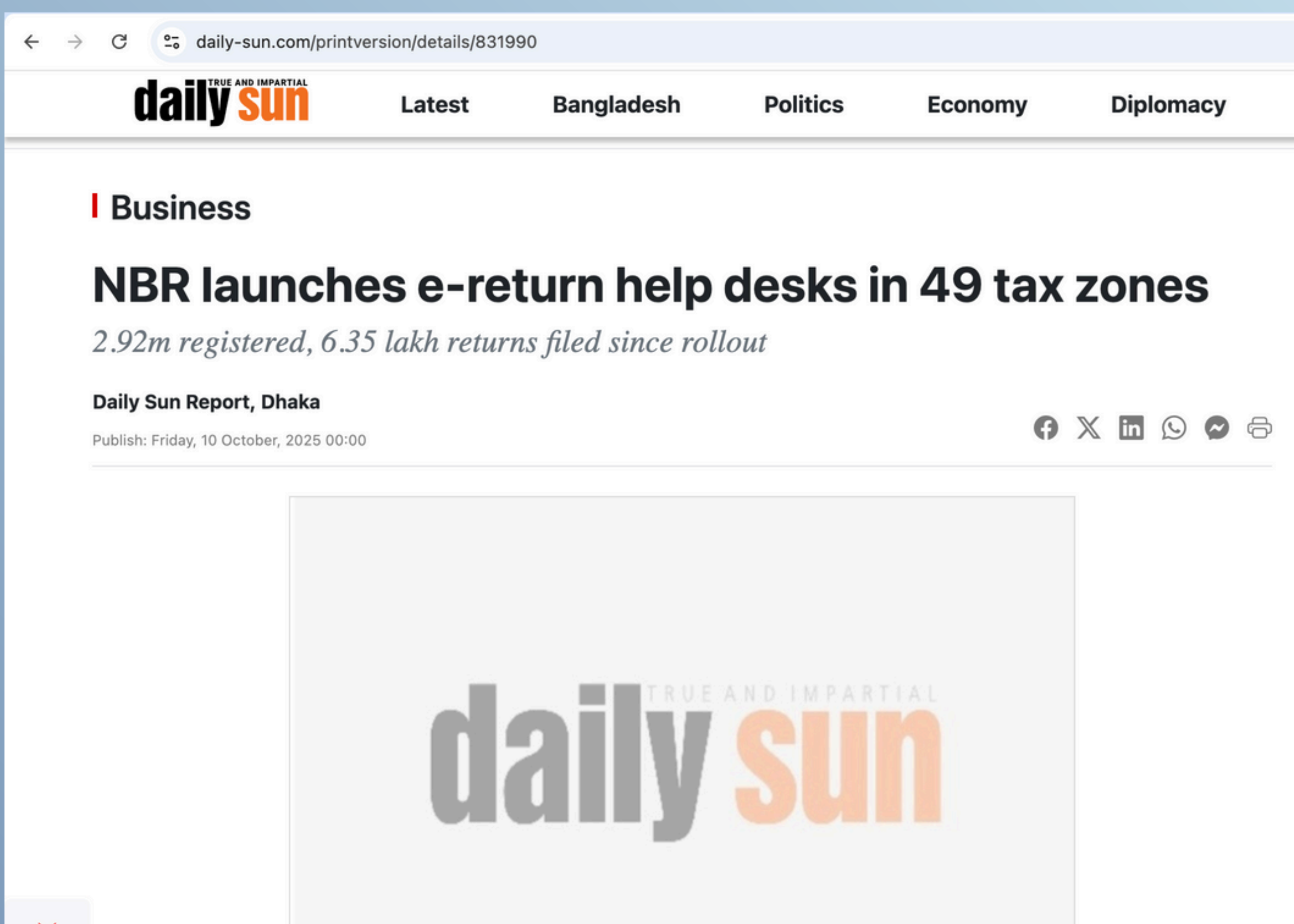
- **Ensure income and tax payment info match in both sections.**
- **Use Sync from Income in Bank TDS in e-Return Ledger for accurate data.**





30 Will eReturn assistance be available during the tax service month?

Yes. Various tax jurisdictions provide support during the income tax service month.



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Business

NBR launches e-return help desks in 49 tax zones

2.92m registered, 6.35 lakh returns filed since rollout

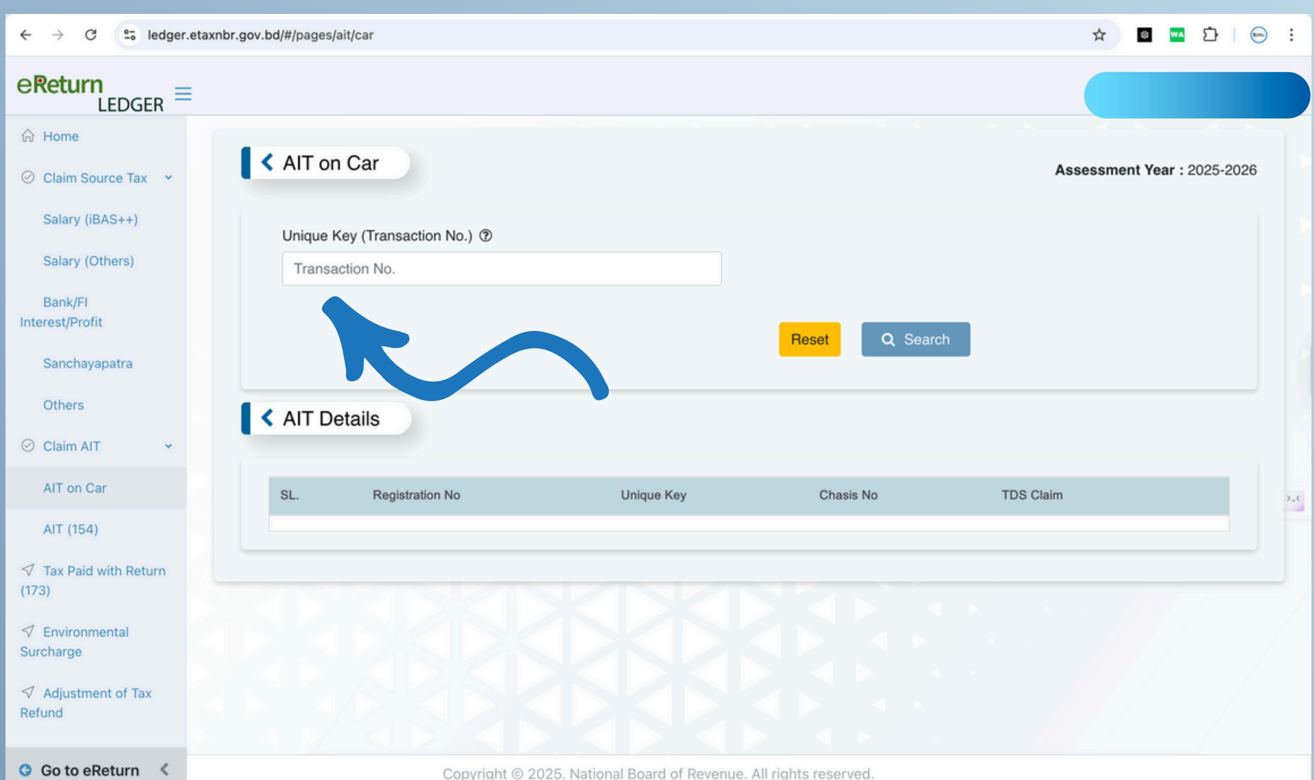
Daily Sun Report, Dhaka

Publish: Friday, 10 October, 2025 00:00

daily sun TRUE AND IMPARTIAL

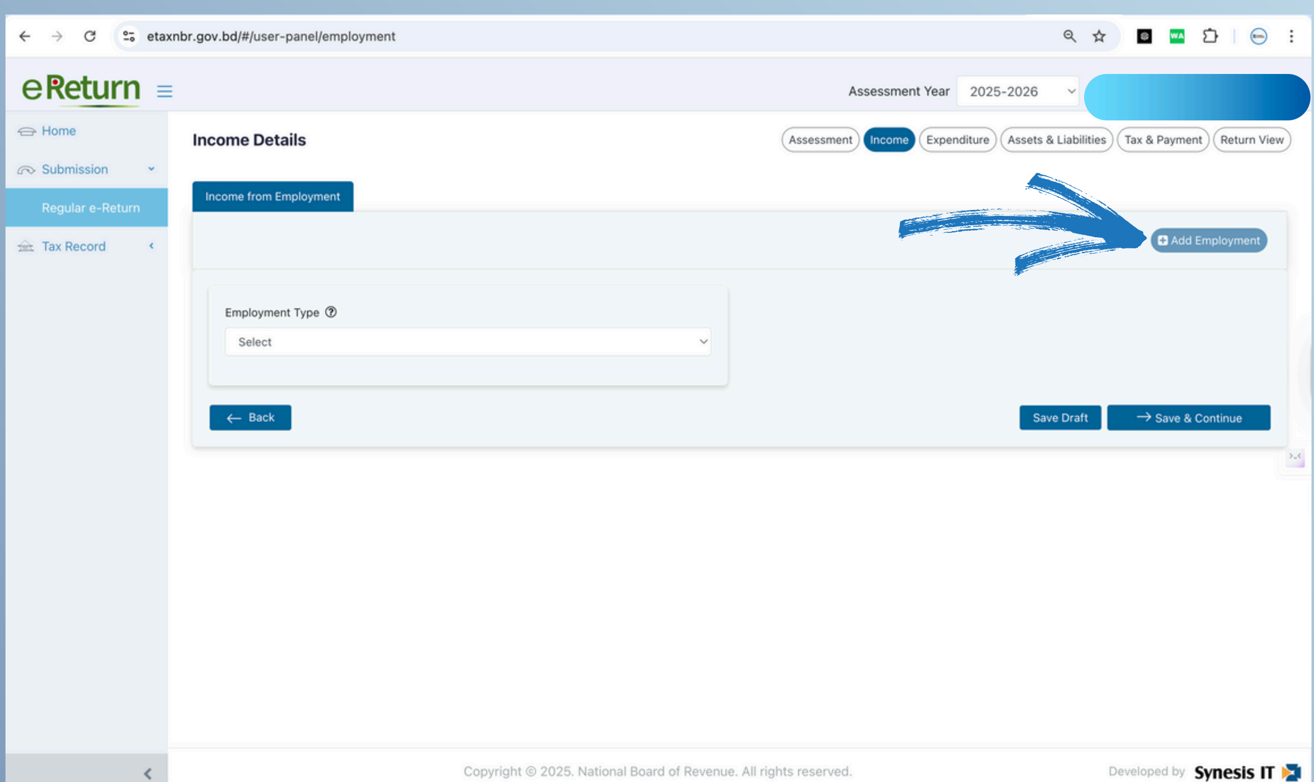
31 The car tax adjustment is not happening. What should I do?

- **Ensure you use the correct Transaction ID from the bank slip.**
- **Vehicle tax paid after 30-06-2024 will not be adjusted this year.**
- **Contact the call centre if issues persist.**



32 I worked for 2 companies last year. How do I show income from two jobs?

Use the Employment Income section and click Add Employment for multiple jobs.



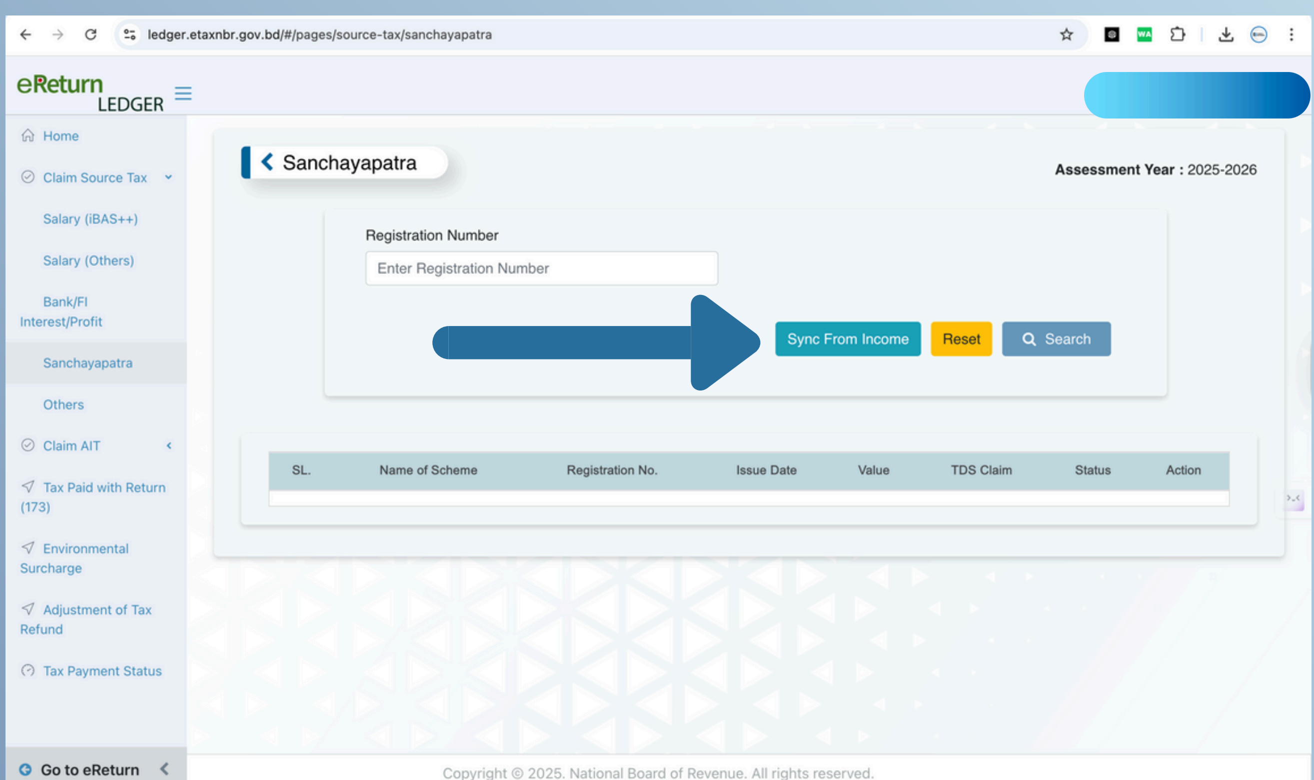
33 My assets are below 4 crores and my house is smaller than 8,000 sq ft. I have a motorcycle and a car. Is there a surcharge?

No, surcharge does not apply.

34 When searching for tax at source through savings account registration, it shows "Data not found." Why?

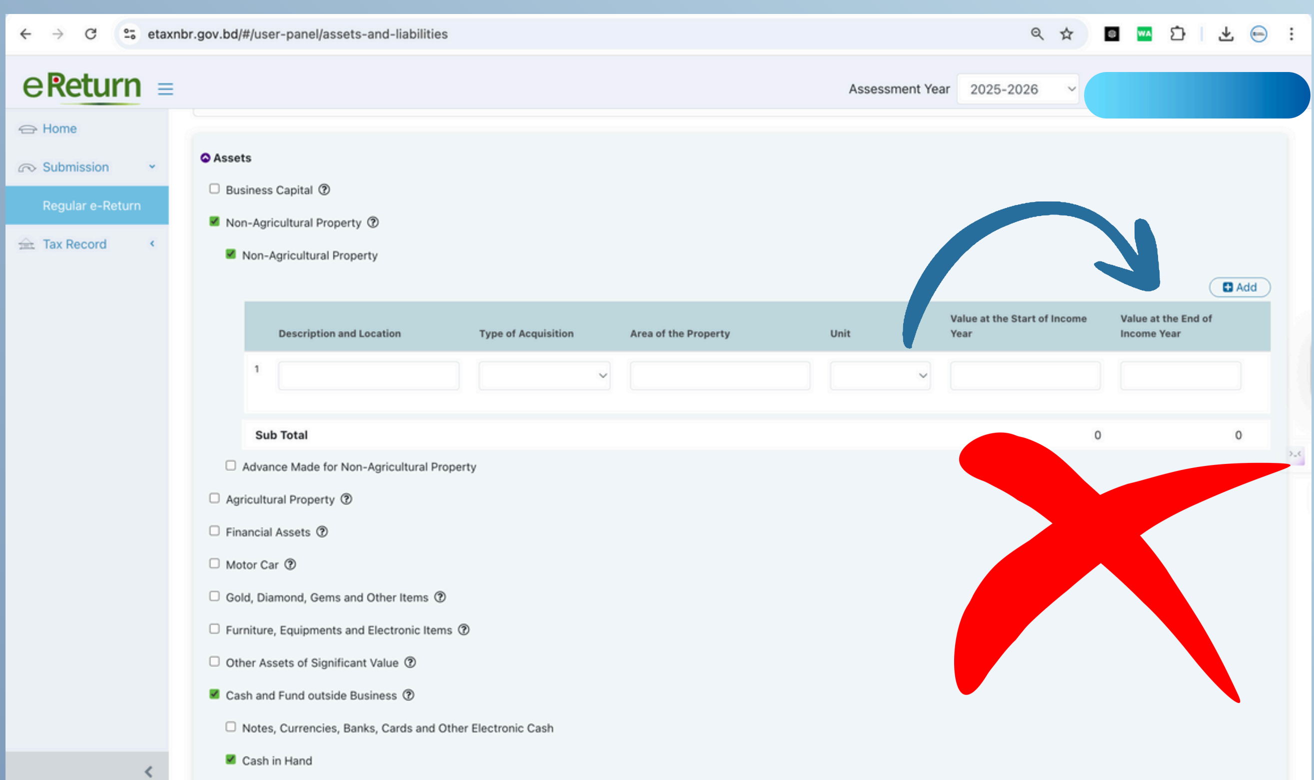
- **Incorrect registration number or date.**
- **Savings certificate purchased before 30/06/2019.**

Correct income info on Income from Financial Assets and click Sync from Income in e-Return Ledger.



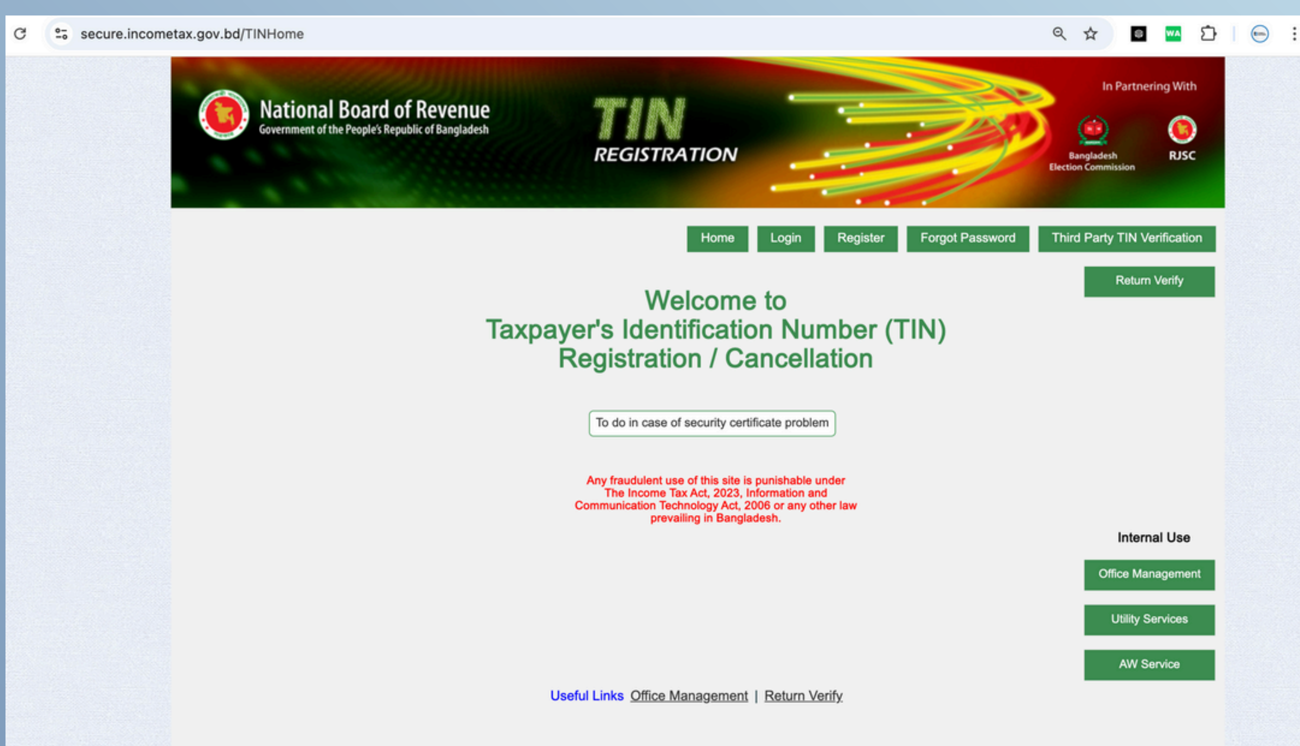
35 Should I display the market value of gold and other assets?

- Use the previous year's price.
- For new assets, enter the actual purchase price.



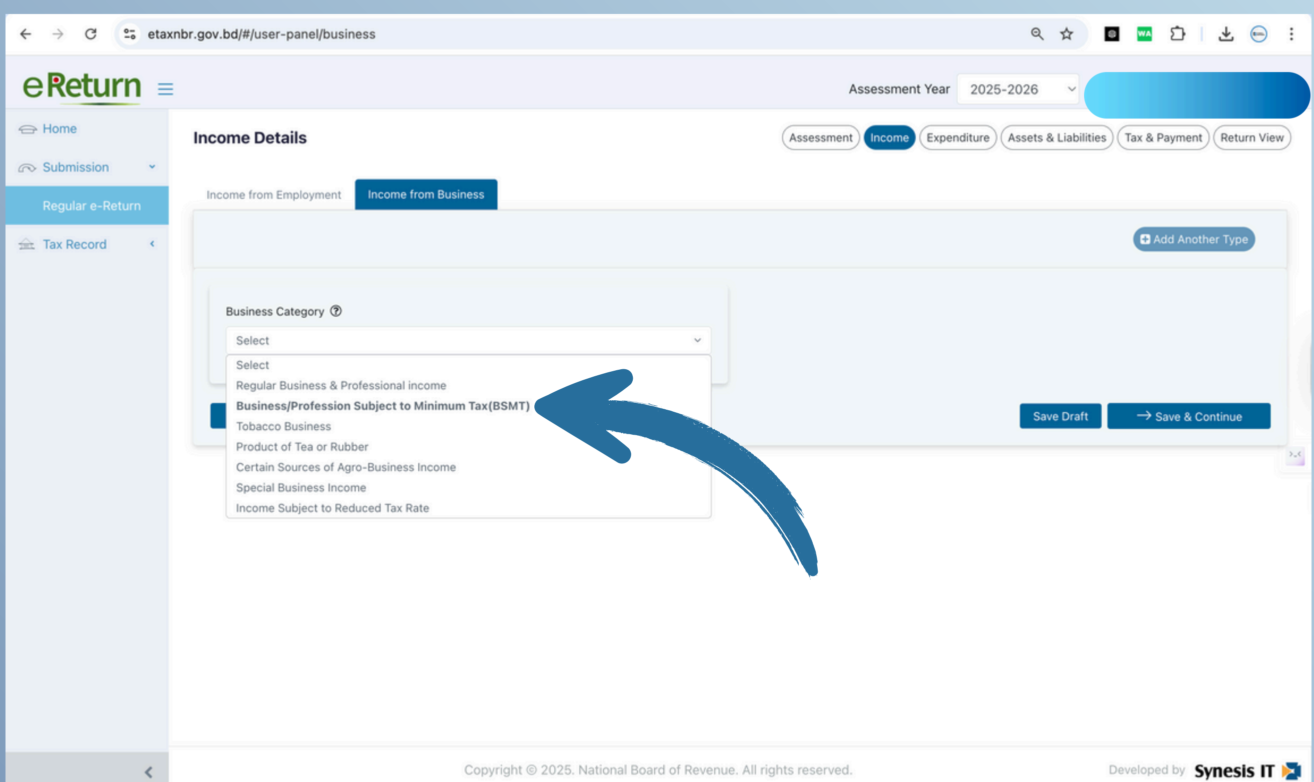
36 I corrected my name/date of birth on my National ID, but eReturn shows old info. What should I do?

- Update TIN via Revalidate in TIN system.
- Click Sync with TIN in e-Return profile.
- Contact the call centre if needed.



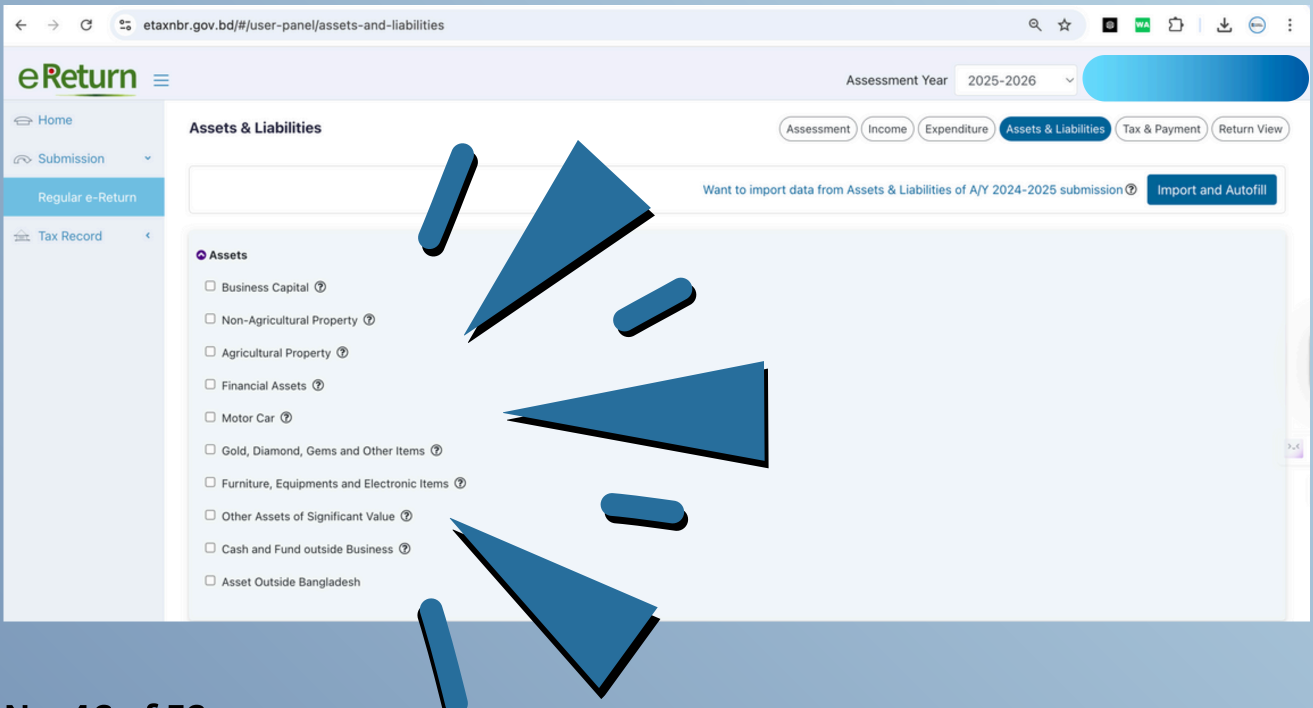
37 As a doctor/lawyer, where should I show my income on eReturn?

- **Income is displayed as Business Income.**
- **Regular income goes under Regular Business Income.**
- **Income subject to TDS: Business Subject to Minimum Tax → Profession/Consultancy/Other Services.**



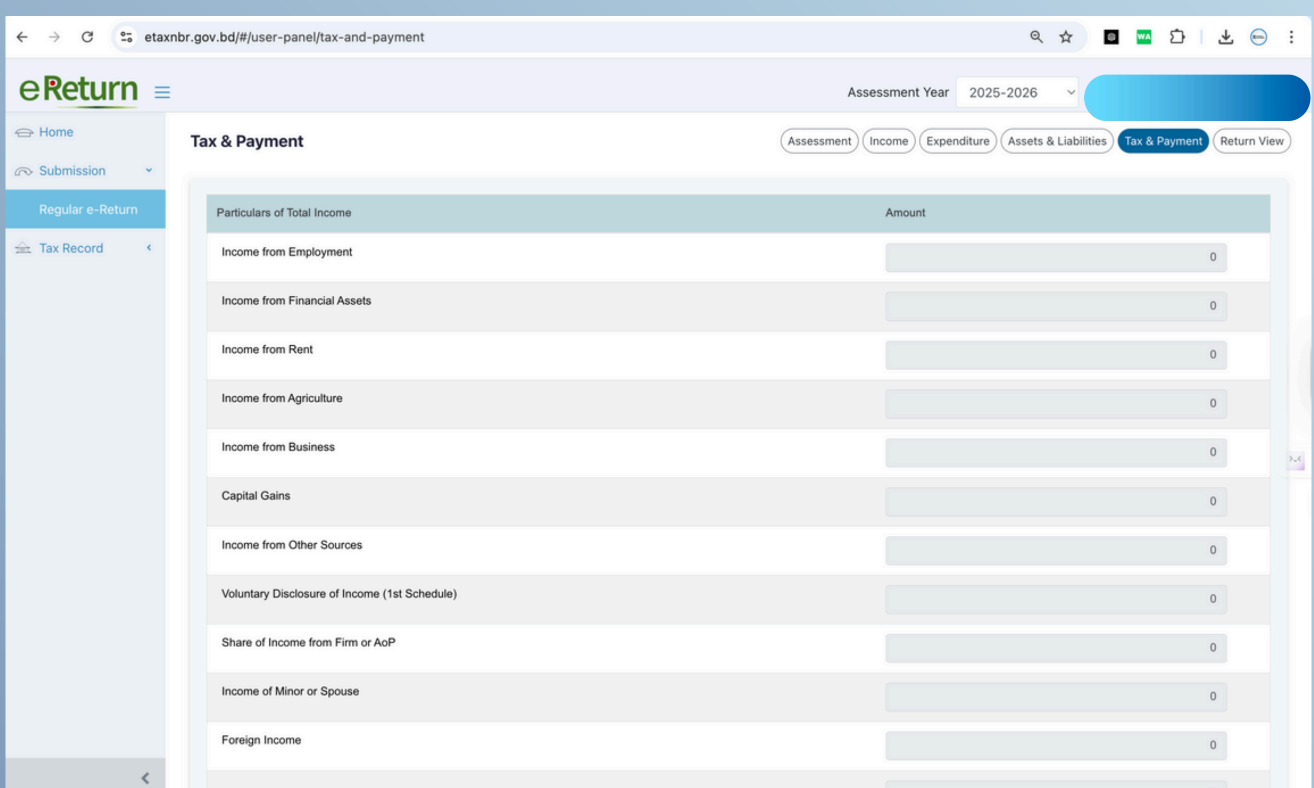
38 Do all assets from previous years have to be shown this year?

Yes, except assets monetized or transferred last year.



39 I paid tax via eReturn, but it still shows unpaid. How do I file?

- Save, log out, and log in again.
- Check Tax & Payment.
- Contact the call centre if the issue persists.



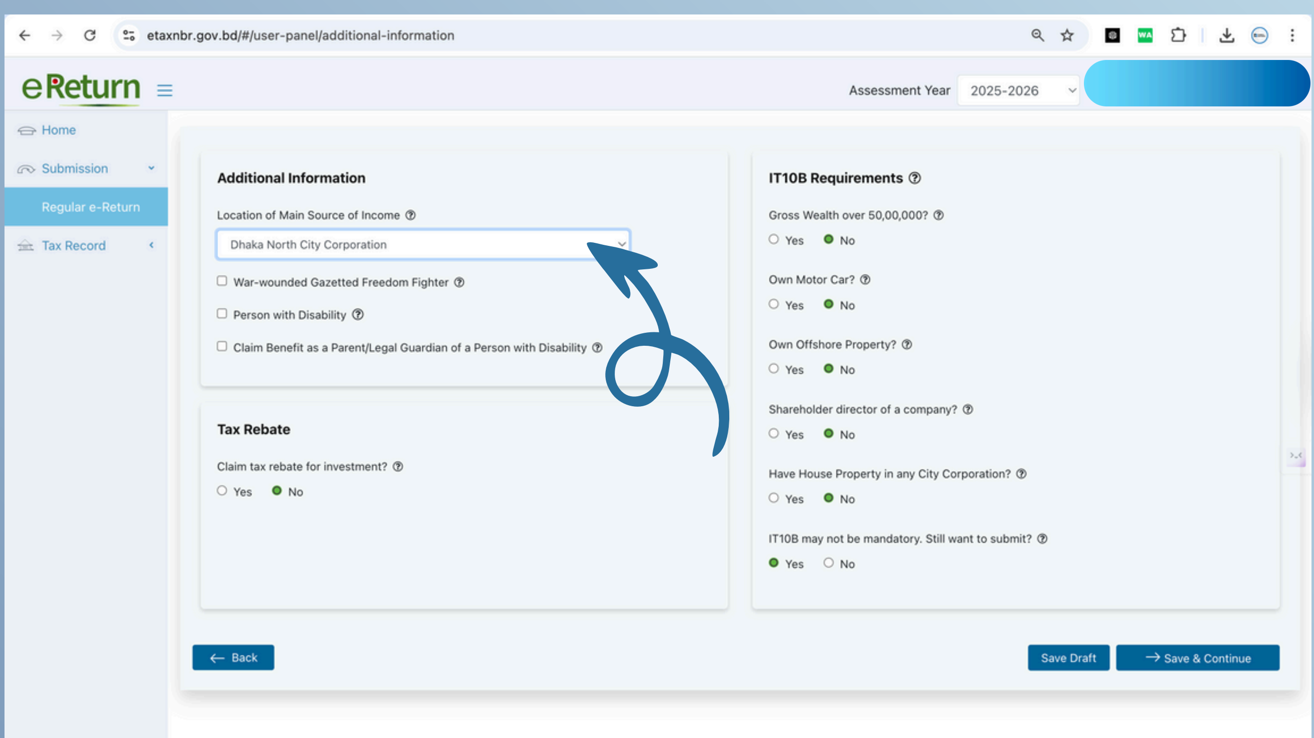
40 I paid tax via eReturn, but it still shows unpaid. How do I file?

File a revised paper return with your Circle within 180 days of submission.

41

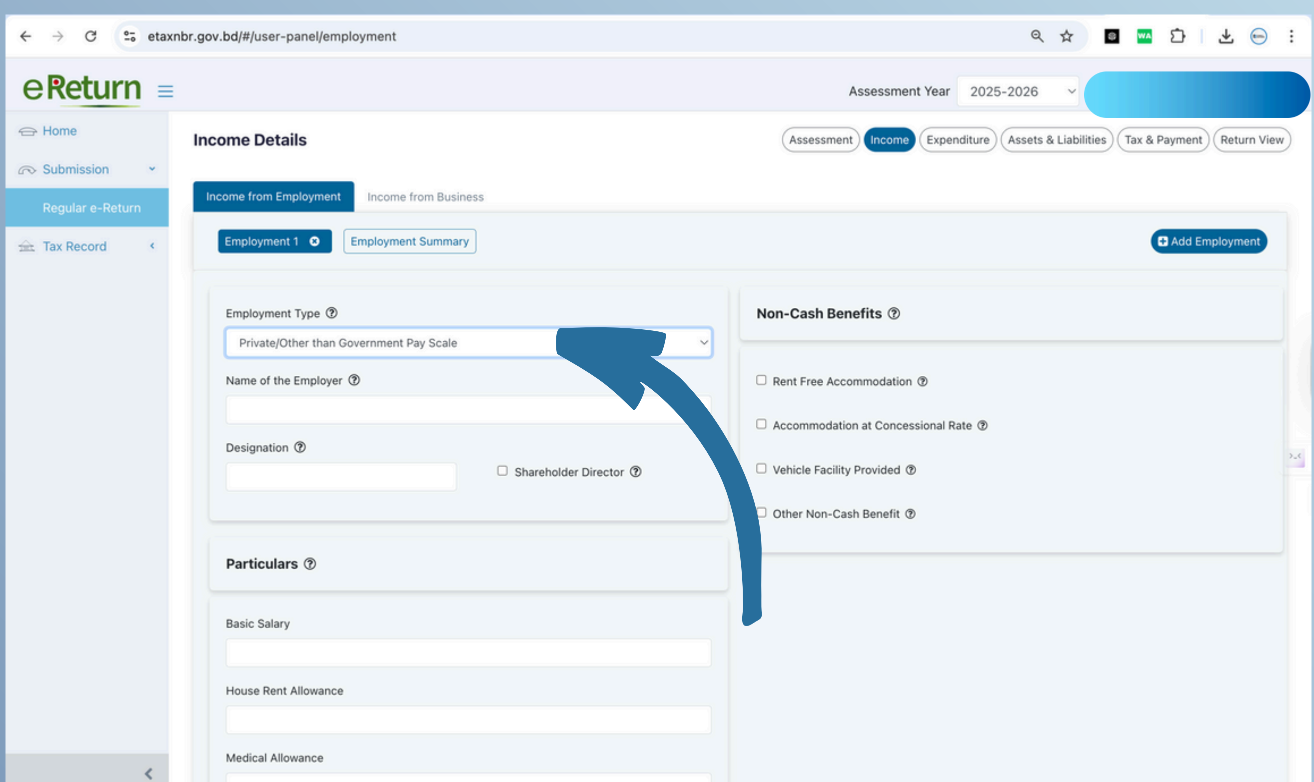
I worked in Dhaka North City Corporation for 8 months and Satkhira for 4 months. Which location should I select?

Select Dhaka North City Corporation.



42 Will the salaries of teachers and employees under MPO be considered government or private sector?

They are considered private sector employees.



43 Will my information be safe if I file my eReturn online?

Yes. NBR legally ensures confidentiality and security of all submitted data.

44 Can I get a certified copy of the eReturn if I file online?

Yes. The Deputy Commissioner of Taxes (DCT) provides certified copies upon request.

Conclusion

Filing your income tax return online in Bangladesh using the eReturn system is now streamlined, safe, and convenient. Understanding each step, from registration to claiming tax credits and submitting returns, ensures compliance and maximizes benefits. Keep this guide handy to answer all your common questions and make online filing a smooth experience.

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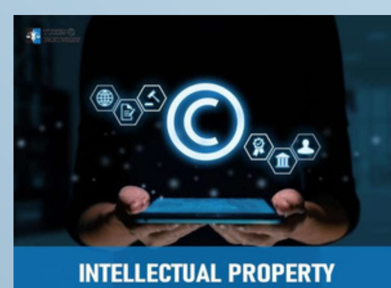

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